



# ಕರ್ನಾಟಕ ರಾಜ್ಯಪತ್ರ

ಅಧಿಕೃತವಾಗಿ ಪ್ರಕಟಿಸಲಾದುದು  
ಬಿಶೇಷ ರಾಜ್ಯ ಪತ್ರಿಕೆ

ಭಾಗ- III Part- III	ಬೆಂಗಳೂರು, ಶನಿವಾರ, ೩೦, ಮೇ, ೨೦೨೦ ( ಜ್ಯೇಷ್ಠ ೦೯, ಶಕವರ್ಷ ೧೯೪೨) Bengaluru, SATURDAY, 30, MAY, 2020 ( Jyestha 09, ShakaVarsha 1942)	ಸಂ. ೧೮೭ No. 187
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ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸಂಖ್ಯೆ:ನಅಇ 149 ಎಸ್‌ಎಫ್‌ಸಿ 2020.

ಕರ್ನಾಟಕ ಸರ್ಕಾರ ಸಚಿವಾಲಯ,

ವಿಕಾಸ ಸೌಧ,

ಬೆಂಗಳೂರು, ದಿನಾಂಕ: 30-05-2020.

ಅಧಿಸೂಚನೆ

**ವಿಷಯ:** ಭಾರತ ಸರ್ಕಾರದ 15ನೇ ಹಣಕಾಸು ಆಯೋಗದ ವರದಿಯನ್ವಯ ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳ 2020-21ನೇ ಸಾಲಿನ ಸೇವಾ ಮಟ್ಟದ ಮಾನದಂಡಗಳನ್ನು (Service Level Benchmarking) ನಿಗದಿಪಡಿಸುವ ಬಗ್ಗೆ.

**ಉಲ್ಲೇಖ:** ಪೌರಾಡಳಿತ ನಿರ್ದೇಶನಾಲಯದ ಕಡತ ಸಂಖ್ಯೆ: 23284 DMA 150 DEVT 2017-18

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ಜಾಗತಿಕ ವ್ಯವಸ್ಥೆಯಲ್ಲಿ ಸರ್ಕಾರದ ಸಂಸ್ಥೆಗಳು ನೀಡುತ್ತಿರುವ ಸೇವೆಗಳಲ್ಲಿ ಗುಣಮಟ್ಟಗಳನ್ನು ಜಾರಿಗೆ ತರುವುದು ಹಾಗೂ ಈ ಗುಣಮಟ್ಟವನ್ನು ಸಾಧಿಸುವುದು ಪದ್ಧತಿಯಾಗಿರುತ್ತದೆ. ಅದರಂತೆ, ಭಾರತ ಸರ್ಕಾರದ 15ನೇ ಹಣಕಾಸು ಆಯೋಗದ ವರದಿಯನ್ವಯ ರಾಜ್ಯ ಸರ್ಕಾರಗಳು ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳು ನೀಡುತ್ತಿರುವ ಎಲ್ಲಾ ಅಗತ್ಯ ಸೇವೆಗಳಲ್ಲಿ ಸೇವಾ ಗುಣಮಟ್ಟವನ್ನು ನಿಗದಿಪಡಿಸಿ, (Service Level Benchmarking) ವ್ಯವಸ್ಥೆಯಲ್ಲಿ ತರುವುದು ಕಡ್ಡಾಯವಾಗಿರುತ್ತದೆ.

ಕರ್ನಾಟಕ ರಾಜ್ಯಪಾಲರ ಆಜ್ಞಾನುಸಾರ  
ಮತ್ತು ಅವರ ಹೆಸರಿನಲ್ಲಿ,  
(ಲಲಿತಾಬಾಯಿ ಕೆ.)  
ಸರ್ಕಾರದ ಅಧೀನ ಕಾರ್ಯದರ್ಶಿ  
ನಗರಾಭಿವೃದ್ಧಿ ಇಲಾಖೆ



**GOVERNMENT OF KARNATAKA**

NO.UDD 149 SFC 2020

Karnataka Government Secretariat,  
Vikasa Soudha,  
Bangalore, Dated: 30-05-2020.**NOTIFICATION****Subject:** Fixing of Service Level Benchmarks for major services being provided by the ULBs of Karnataka during the Financial Year 2020-21 as per the report of the 15<sup>th</sup> Finance Commission – reg.**Ref:** DMA File No.: 23284 DMA 150 DEVT 2017-18.

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Maintaining the standard in the services provided by the Government / Organization has been procedure in the global system. Accordingly, conditions have been prescribed in the 15<sup>th</sup> Finance Commission Report for the States to obtain the General Performance Grants and therefore, it is compulsory to bring the quality in the system by fixing the Service Level Benchmarks for all the essential services provided by the ULBs.

In this regard, the self-declared Benchmarks achieved at the end of 2019-20 financial year and the proposed Service Level Benchmarks to be achieved at the end of the Financial Year 2020-21 by the Bruhat Bengaluru Mahanagara Palike, 10 City Corporations, City Municipal Councils, Town Municipal Councils and Town Panchayaths, regarding four major service groups viz., **1) water supply 2) sanitation 3) storm water drain and 4) Solid Waste Management** has been submitted to Government by the Joint Director (Admin), Directorate of Municipal Administration vide the above referred file.

The quality of services given in this Notification has to be achieved stage by stage by all ULBs as per the declaration of providing minimum quality of service regarding the service indicators mentioned in respect of four (4) major divisions in the Service Level Benchmarking Manual published by the Ministry of Urban Development, Government of India.

Therefore, the Service Level Benchmarking proposed to be achieved by the Bruhat Bengaluru Mahanagara Palike, 10 City Corporations, City Municipal Councils, Town Municipal Councils and Town Panchayaths of the Karnataka State during the Financial Year 2020-21 is declared/notified in the Annexure.

By order and in the name of  
the Governor of Karnataka**(LALITHA BAI K.)**Under Secretary to Government,  
Urban Development Department (Project)

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>BBMP</b>	<b>KARNATAKA</b>	<b>B.H Anil Kumar</b>	<b>Bruhat Bengaluru Mahanagara Palike, Bengaluru</b>	080-22660000	contactusbbmp@gmail.com

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark s	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	78	90	110	120	100	100	36	33	4	4	98	99	99	100	100	100	99	100

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark s	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	80	90	85	90	90	95	100	100	50	60	98	100	30	40	99	100

[illegible]

	95%	100%	90%	100%	35%	60%	35%	50%	66%	80%	70%	90%	6%	50%	70%	85%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner, BBMP & Chairman, BWSSB			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	46.19%			8.92%			182			58						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hebbagodi	Karnataka	D Channarayappa	City Municipal Council Hebbagodi, Gurukrupa Complex, Dr.B.R. Ambedkar Road, Hebbagodi-560099	Phone : 080-27833736	itstaff_ulb_hebbagodi@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	61%	62%	70lpcd	70lpcd	30%	30%	26%	25%	3hrs	3hrs	80%	80%	80%	80%	12%	15%	20%	20%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-21)	Targets (2020-21)	Current (2019-21)	Targets (2020-21)	Current (2019-20)	Targets (2020-20)	Current (2019-20)	Targets (2020-20)	Current (2019-21)	Targets (2020-21)	Current (2019-21)	Targets (2020-21)	Current (2019-21)	Targets (2020-21)	Current (2019-21)	Targets (2020-21)	Current (2019-20)	Targets (2020-20)

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)	20)		20)		20)		-21)
	100%	100%	32%	35%	32%	33%	30%	30%	0%	0%	0%	0%	72%	73%	10%	10%	10%	10%
Solid Waste Management Indicators																		
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%		
		Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
		52%	55%	80%	80%	50%	50%	25%	25%	0%	0%	80%	80%	10%	12%	50%	50%	
Storm Water Drainage Indicators																		
		Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Hebbagodi				
Benchmarks		100%						0										
		Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
		70%			70%			2			2							
14 <sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021																		
Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.			Email id.				
TMC Bommasandra		Karnataka	D Ramesh				Ward No 09, Janatha Colony, Bommasandra, Anekal Taluk, Bangalore-560099				080-27834655			itstaff_ulb_bommasandra@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	15	25	70	80	0	0	28	26	2.0	2.0	70	75	90	95	22	30	30	45
Sewage Management (Sewerage and Sanitation)																		

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	75	80	48	50	0	-	0	-	0	-	80	90	0	-	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	100	85	100	75	90	42	50	50	55	95	100	5	10	75	85

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Bommasandra
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	59.50	65.00	01	01	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Anekal</b>	<b>Karnataka</b>	<b>Srinivasa</b>	<b>TMC Anekal 562106</b>	<b>080-27830092</b>	<a href="mailto:itstaff_ulb_anekal@yahoo.co.in">itstaff_ulb_anekal@yahoo.co.in</a>

**Water Supply Indicators**

	Coverage of water supply	Per capita supply of	Extent of metering of	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of	Cost recovery in water supply	Efficiency in collection of
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	Connections		water		water connections								customer complaints		services		water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	86%	100 lpcd	100 lpcd	0%	0%	26%	24%	4Hr	4Hr	70%	72%	90%	92%	35%	36%	40%	42%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	96%	92%	92%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			96%	97%	86%	87%	32%	34%	18%	19%	32%	34%	92%	92%	12%	15%	55%	56%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Anekal			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			78%			79%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC JIGANI	KARNAT AKA	K.G. Amaranath	Jigani TMC, Jigani, Anekal Taluk, Bangalore - 560105	080-29760400	itstaff_ulb_jigani@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	24.21 %	35%	40	60	NA	NA	24%	20%	1hr	2hr	70%	80%	90%	100%	24%	30%	40%	60%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)
	90%	100%	0	0	NA	NA	NA	NA	NA	NA	0	0	90%	100%	0	0	0	0

Solid Waste Management Indicators								
Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges	



Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	83.42 %	90%	50%	70%	50%	70%	33%	50%	0	20%	87.5%	90%	0%	10%	7.7%	20%

**Storm Water Drainage Indicators**

Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Jigani	
Benchmarks	100%	0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)		Targets (2020-21)
	63%	75%	0		0

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chandapura TMC	Karnataka	S A RAMPRAKASH	TOWN MUNICIPAL COUNCIL, CHANDAPURA Anekal (tq), Bangalore Urban District – 560 099	080 – 27832411	itstaff_ulb_chandapura@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	80	70	80	15	35	25	20	2	3	75	80	75	80	15	40	45	50

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Targets	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targ



t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ets (2020-21)
70	75	72	75	0	0	0	0	0	0	0	0	75	80	-	-	-	-

## Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72	85	70	85	08	30	05	25	0	30	65	70	15	18	65	70

### Storm Water Drainage Indicators

	<b>Coverage of storm water drainage network</b>		<b>Incidence of water logging/ flooding</b>		Chief Officer TMC, Chandapura
<b>Benchmarks</b>	<b>100%</b>		<b>0</b>		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	42	50	3	2	

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
ATTIBEL E	Karnataka	MANJUNATHA	ATTIBELE ANEKAL TALUK BENGALURU 562107	080-27821501	<a href="mailto:itstaff_ulb_attibele@yahoo.com">itstaff_ulb_attibele@yahoo.com</a>

### Water Supply Indicators

[illegible]

	82	85	72	75	10	15	22	20	2	3	90	95	87	90	30	35	68	80
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	0	0	0	0	0	0	0	0	0	0	80	90	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95	100	95	100	15	20	10	15	0	0	75	90	3	0	42	0
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER, ATTIBELE TMC			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			80			90			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Doddaballapur, CMC	Karnataka	R. Manjunath, Commissioner, CMC, Doddaballapur.	CMC, Thimmanakunte, Near KSRTC Bus stand, Doddaballapur	080-27622031	itstaff_ulb_doddaballapur@yahoo.com
<b>Water Supply Indicators</b>					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86	90	60	75	75	90	30	25	¾ hr	1 hr	86	90	90	95	50	55	45	55
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99	100	62	68	60	70	70	80	75	85	10	20	80	80	37	42	25	45
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90	95	82	90	65	70	47	52	55	60	80	80	06	08	72	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									

Benchmarks	100%		0		Municipal Commissioner CMC, Doddaballapur
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	82	90	01	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
HOSAKOTE CMC	Karnataka	Nisar Ahamed .N Municipal Commissioner	City Municipal Council, Hosakote, Bangalore Rural Dist.562114	080-27931221 Fax 080-27931759	itstaff_ulb_hosakote@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72	75	60	62	-	-	26	23	1.6	1.7	100	100	85	87	42	45	75	77

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	management services		solid waste		solid waste				municipal solid waste		complaints						
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	95	97	96	97	35	50	20	25	20	50	80	80	10	12	90	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Hosakote				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	80			82			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Devanahalli	KARNATAKA	Hanumanthegowda HC	Near Junior College, Devanahalli Town Bangalore- 562110	Ph-080-27682211	itstaff_ulb_devanahalli@yahoo.co.in

Water Supply Indicators	
1. <b>Water Availability</b>	2. <b>Water Quality</b>
3. <b>Water Access</b>	4. <b>Water Security</b>
5. <b>Water Efficiency</b>	6. <b>Water Governance</b>
7. <b>Water Resilience</b>	8. <b>Water Equity</b>
9. <b>Water Sustainability</b>	10. <b>Water Innovation</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	85%	90%	90	95	0	0	20%	18%	0.45	1	85%	87%	80%	80%	35%	40%	75%	80%

### Sewage Management (Sewerage and Sanitation)

[illegible]

	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	
	95%	97%	No UGD																
Solid Waste Management Indicators																			
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	97%		100%		100%		80%		100%		80%		100%		90%				
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)			
	97%	99%	95%	97%	65%	70%	50%	55%	30%	35%	80%	80%	10%	12%	85%	90%			
Storm Water Drainage Indicators																			
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Devanahalli						
Benchmarks	100%						0												
	Current (2019–20)			Targets (2020–21)			Current (2019–20)			Targets (2020–21)									
	85%			90%			0			0									

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Vijayapura, Tmc	Karnataka	A B Pradeep Kumar	Town Municipal Council, Vijayapura, Bangalore Rural – 562135	Ph: 080-27668221 Fax : 080-27666100	itstaff_ulb_vijaypura@yahoo.co.in

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
Average	76.75	80.00	135.00	135.00	76.75	80.00	20.00	20.00	24.00	24.00	100.00	100.00	80.00	80.00	100.00	100.00	90.00	90.00

	75%	80%	55	60	0	0	26%	24%	1.5	2.0	90%	95%	75%	78%	20%	25%	50%	55%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	40%	50%	50%	70%	0	0	0	0	0	0	80%	80%	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			80%	85%	75%	85%	35%	45%	30%	40%	20%	20%	80%	80%	6%	10%	15%	25%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Vijayapura			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			30%			40%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nelamangala TMC	Karnataka	Jayappa T	Town Municipal Council, Near KSRTC Bus Stand, Nelamangala	080-27722135	itstaffnelamangala@gmail.com
<b>Water Supply Indicators</b>					



	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72%	75%	77	78	7%	10%	26%	24%	3.5hr	4hr	88%	90%	80%	80%	45%	50%	77%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	No UGD in Nelamangala Town															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			96%	98%	96%	98%	72%	75%	70%	72%	62%	65%	80%	80%	18%	20%	75%	78%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Nelamangala			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						



Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC,RAMAN AGARA	KARNATAKA	SHUBHA B	City Municipal Council, Old MG Road, Ramanagara-562159	080-27271286 080-27271883	<a href="mailto:itstaff_ulb_ramanagaram@yahoo.com">itstaff_ulb_ramanagaram@yahoo.com</a>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark s	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	72%	75%	100 LPCD	105 LPCD	0%	20%	15%	15%	1 Hr	2 Hr	100%	100%	85%	90%	71%	75%	75%	80%

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark s	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	99%	100%	75%	90%	75%	80%	100%	100%	100%	100%	5%	5%	60%	80%	10%	20%	10%	15%

[illegible]

	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)
	100%	100%	87.5%	90%	40%	70%	30%	40%	20%	40%	100%	100%	18%	20%	90%	90%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						MUNICIPAL COMMISSIONER C.M.C.RAMANAGARA			
Benchmarks	100%						0									
	Current (2019–20)			Targets (2020–21)			Current (2019–20)			Targets (2020–21)						
	50%			50%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Channapatna		Karnataka	SHIVANANKARIGOWDA				NEAR D.T.RAMU CIRCLE CHANNAPATNA-562160				080-27251235				itstaff_ulb_channapatna@yahoo.co.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	82%	110 LPCD	115 LPCD	-	-	20%	19%	1.5 Hours	1.6 Hours	100%	100%	85%	90%	80%	85%	75%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Targets	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target

t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)	
92%	95%	Works are in Progress																
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)		
	84%	95%	83%	88%	28%	38%	22%	30%	-	5%	88%	92%	17%	20%	70%	80%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC-Channapatna					
Benchmarks	100%						0											
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)								
	69%			75%			1			0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Kanakapura	Karnataka	Ramamani V K	BM Road, Kanakapura-562117	0802-7522428	chiefofficerkanakapura@gmail.com

## Water Supply Indicators

[illegible]

	83%	92%	101	107	10%	11%	15%	13%	1hr	2 hr	92%	95%	97%	100%	78%	85%	70%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	86%	90%	80%	85%	82%	90%	75%	80%	19%	20%	79%	80%	80%	95%	34	50
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	83%	92%	65%	80%	20%	30%	25%	50%	79%	80%	30%	40%	48%	50%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner CMC, Kanakapura			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			86%			90%			1			1						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TMC, Magadi</b>	<b>Karnataka</b>	<b>Mahesh M.N</b>	<b>Town Municipal Council, Magadi 562120, Ramangara District.</b>	<b>080-27745221</b>	<b><a href="mailto:cotmcmagadi@gmail.com">cotmcmagadi@gmail.com</a> <a href="mailto:tmc_2007magadi@yahoo.co.in">tmc_2007magadi@yahoo.co.in</a></b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	98%	125 lpcd	135 lpcd	98%	98%	20%	20%	10 hours	12 hours	100%	100%	80%	85%	31%	35%	65%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	97%	94%	95%	93%	93%	100%	100%	88%	89%	20%	25%	80%	85%	45%	50%	50%	52%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98%	98%	95%	96%	75%	78%	51%	55%	68%	75%	85%	89%	10%	12%	83%	86%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC,Magadi			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			78%			80%			0			0						



**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Bidadi	Karnataka	Sri. Chetan S Kolavi	TMC, Bidadi and 562109	080-27282572	<a href="mailto:tmcbidadi@gmail.com">tmcbidadi@gmail.com</a> itstaff_ulb_bidadi@yahoo.co.in

Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	50%	62%	87	90	-	-	28%	20%	1hr	1hr	100%	100%	90%	90%	62%	65%	84%	85%	

Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

Solid Waste Management Indicators																			
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target			

	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	s (2020-21)
	99%	100%	93%	95%	15%	75%	20%	25%	32%	35%	94%	95%	20%	25%	77%	80%
<b>Storm Water Drainage Indicators</b>																
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<b>Chief Officer TMC Bidadi</b>			
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	39%			45%			10			8						

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Tumkur CC	Karnataka	Bhoobalan T, IAS	Railway station Road Tumkur-572102	0816-2272200 0816-2275106	itstaff_ulb_tumkur@yahoo.com

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	83	90	92	95	0	35	25	22	3	8	90	93	81	85	67	90	75	90

## Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-)	Targets (2020-21)	Current (2019-)	Targets (2020-)	Current (2019-)	Targets (2020)	Current (2019-)	Targets (2020)	Current (2019-)	Targets (2020-21)	Current (2019)	Targets (2020-21)	Current (2019-)	Targets (2020-21)	Current (2019-)	Targets (2020-21)	Current (2019-20)	Targets (2020)

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)		
	98	99	60	70	75	80	50	60	92	95	0	5	80	90	40	50	40	50	
Solid Waste Management Indicators																			
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)			
	98	100	98	100	70	90	50	60	80	90	80	85	20	40	76	80			
Storm Water Drainage Indicators																			
	Coverage of storm water drainage network							Incidence of water logging/ flooding							Commissioner CC, Tumkur				
Benchmarks	100%							0											
	Current (2019-20)				Targets (2020-21)			Current (2019-20)				Targets (2020-21)							
	82				83			02				01							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Water Supply Indicators</b>																		
Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
	Tiptur CMC	Karnataka	Mohammednaeem Momin				BH Road, CMC Tiptur Pin Code-572201				08134-250785				itstaff_ulb_tiptur@yahoo.co.in			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	90	89	95	0	25	27	25	1.5	4	80	90	78.57	80	30	32	60	65
<b>Sewage Management (Sewerage and Sanitation)</b>																		



	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	52	75	91	95	10	50	80	90	10	12	78.94	80	60.60	70	85	90
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	100	100	98.13	100	75	80	75	85	73.91	80	12	15	72.2	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Tiptur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			73.53			75			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

24 Finance Commission: Declaration of Service by the Standard Declaration Form - 2020-2022										
Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
SIRA CMC		Karnataka	C R PARAMESHWARAPPA		Main Road, Sira-572137		08135-277324		itstaff_ulb_sira@yahoo.com	
Water Supply Indicators										
	Coverage of water supply Connections		Per capita supply of water	Extent of metering of water	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer	Cost recovery in water supply services	Efficiency in collection of water supply-

			135 lpcd		connections								complaints				related charges	
Benchmarks	100%				100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76%	85%	90lpsd	98lpcd	0%	10%	24%	23%	1hr50 min	2hr	100%	100%	92%	95%	34.76%	60%	30.15%	55%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	95.5%	98%	54.97%	80%	57.12%	70%	57.12%	65%	88.46%	90%	10.42%	25%	71.41%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC SIRA			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			76.50%			85%			01			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.													
Chikkanay akanahalli	Karnataka	Srinivasa C	TMC Chikkanayakanahalli 572214	7892012952	itstaff_ulb_chikkanayakanahalli@yahoo.co.in													
<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges									
<b>Benchmarks</b>	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%									
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)								
	76%	85%	70	80	0	30%	30%	25%	1hr/day	1hr/day	95%	95%	90%	95%	45%	60%	90%	95%
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges									
<b>Benchmarks</b>	100%	100%	100%	100%	100%	20%	80%	100%	90%									
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)								
	95%	100%	0%	0%	0	0	0	0	0	0								
<b>Solid Waste Management Indicators</b>																		
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges										
<b>Benchmarks</b>	100%	100%	100%	80%	100%	80%	100%	90%										

	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Current (2019- 20)	Targets (2020- 21)	Curr ent (201 9- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	90%	96%	95%	100%	50%	100%	20%	45%	0%	30%	100%	100%	10%	12%	65%	100%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer CN Halli TMC			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	70%			85%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC KUNIGAL</b>	<b>Karnataka</b>	<b>RAMESH.R Chief Officer</b>	<b>TMC B.M.ROAD KUNIGAL</b>	<b>08132-220225</b>	<b>itstaff_ulb_kunigal@yhoo.co.in</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	125	135	30%	90%	22%	20%	12	14	97%	98%	96%	98%	25%	30%	50%	60%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
<b>Benchmark</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>20%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

[illegible]

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	98%	95%	100%	55%	70%	50%	65%	50%	65%	98%	100%	17.48	35%	65%	90%

### Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Kunigal
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	85%	90%	02	0	

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Madhugiri TMC	Karnataka	Amaranarayana	572132	9900741871	itstaff_ulb_madhugiri@yahoo.co.in

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current	Targets (2020-21)	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-21)	Current	Targets (2020-21)	Current	Targets (2020-21)	Current	Targets (2020-21)	Current (2019-20)	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	55	60	70	75	7	10	20	20	1H	1.25H	80	85	75	80	30	32	87	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	00	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	100	100	98	99	83	85	83	85	90	95	15	18	75	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Madhugiri			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			47			50			6			3						

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<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>

TMC PAVAGAD A			KARNAT AKA		G NAVIN CHANDRA				CHIEF OFFICER TMC PAVAGADA, TUMKUR DIST- 561202				OFFICE:08136-244569 MOBILE:8105204846				itstaff_ulb_pavagada15@yahoo.co.in			
Water Supply Indicators																				
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges			
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%			
	Curren t (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020 -21)		
	87%	90%	63lpcd	70lpc d	0%	0%	5.46%	4%	0.45	1	65%	67%	100%	100%	27.7%	30%	54.5%	60%		
Sewage Management (Sewerage and Sanitation)																				
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%			
	Curren t (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020 -21)		
	97%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		
Solid Waste Management Indicators																				
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%			
			Current (2019-20)	Targe ts (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020 -21)		
			100%	100%	92%	95%	92%	95%	30%	40%	0%	8%	100%	100%	07%	12%	40%	50%		

Storm Water Drainage Indicators					
Benchmarks	Coverage of storm water drainage network		Incidence of water logging/ flooding		CHIEF OFFICER T M C PAVAGADA
	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	80%	90%	0	0	

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN PANCHAYATH GUBBI	Karnataka	NAGENDRA N	572216	08131-222248	Email: itstaff_ulb_gubbi@yahoo.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	81%	90%	108	115	0%	30%	18%	15%	1.30	1.45	90%	95%	90%	95%	54%	65%	74%	80%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre nt (2019- 20)	Targe ts (2020- 21)	Curren (2019- 20)	Targe t (2020- 21)	Curre nt (2019- 20)	Targe ts (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targ ets (2020- 21)
	85%	100%	85%	95%	0%	30%	0%	15%	0%	15%	94%	98%	12%%	20%	58%	70%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	95%			98%			0			0						
Chief Officer TP, Gubbi																

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Koratagere TP	Karnataka	Lakshman Kumar D	572129	08138 232129	itstaff_ulb_koratagere@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	80%	128	130	0%	25%	20%	18%	2hr	2hr	100%	100%	80%	85%	38%	45%	66%	70%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage	Collection efficiency of	Adequacy of sewage	Quality of sewage	Extent of reuse and recycling	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of
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			network services		the sewage network		treatment capacity		treatment		of treated sewage		customer complaints		sewage management		sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	91%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			92%	95%	90%	95%	25%	60%	5%	5%	0%	0%	80%	90%	4%	5%	80%	85%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath Koratagere			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			97%			98%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Town Panchayath Turuvekere		KARNAT AKA	Manjuladevi		Chief Officer Town Panchayath Turuvekere, Tumkur Dist. 572227		Off: 08139-287328 Mob: 9620797951		Email: <a href="mailto:itstaff_ulb_turuvekere@yahoo.in">itstaff_ulb_turuvekere@yahoo.in</a>	
Water Supply Indicators										
	Coverage of water supply Connections		Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targe ts (2020- 21)	Curren (2019- 20)	Targe t (2020- 21)	Curre nt (2019- 20)	Targe ts (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targ ets (2020- 21)
	93%	95%	112	115	0%	0%	22%	20% %	1.30	1.45	75%	95%	98%	99%	35%	50%	80%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targe ts (2020- 21)	Curren (2019- 20)	Targe t (2020- 21)	Curre nt (2019- 20)	Targe ts (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targ ets (2020- 21)
	99%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019- 20)	Targe ts (2020- 21)	Curren (2019- 20)	Targe t (2020- 21)	Curre nt (2019- 20)	Targe ts (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targ ets (2020- 21)
			91%	100%	92%	95%	18%	30%	18%	15%	10%	15%	97%	98%	10%	20%	84%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer, TP, Turuvekere			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			93%			98%			0			0						

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
HULIYAR		Karnatak a	MANJUNATHA L V				GANDHIPETE ROAD HULIYAR PIN:-572218				08133-256056				itstaff_ulb_huliyarpp@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Target s (2020-21)	Current (2019-20)	Target s (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	55%	65%	60	80	0%	10%	25%	22%	40 min	1 hr	85%	90%	80%	90%	25%	30%	48%	55%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Target s (2020-21)	Current (2019-20)	Target s (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	80%	95%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019-	Target s (2020-	Curren t (2019-	Target s (2020-	Curren t (2019-	Target s (2020-	Current (2019-20)	Target s (2020-	Curren t (2019-	Targets (2020-21)	Curren t (2019-	Targets (2020-21)	Curren t (2019-	Targets (2020-21)	Current (2019-20)	Targe ts (2020-

	20)	21)	20)	-21)	20)	-21)		21)	-20)		20)		20)			-21)
	0%	25%	38%	50%	0%	25%	0%	10%	0%	10%	42%	60%	0%	8%	0%	25%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Huliyar TP			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	65%			80%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>Kolar</b>	<b>KARNATAKA</b>	<b>Srikanth R.</b>	<b>Near Old Bus Stand Kolar</b>	<b>08152-220346</b>	<a href="mailto:itstaff_ulb_kolar@yahoo.com">itstaff_ulb_kolar@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	60	55	60	-	-	30	28	1	1	90	100	80	85	30	32	35	40

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87	95	90	92	95	98	85	87	90	95	30	35	90	95	10	12	57	60



Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	93	95	95	97	85	90	70	75	90	93	75	77	10	12	53	55	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Kolar				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	78			80			7			6							

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Robertsonpet	Karnataka	C Raju	CITY MUNICIPAL COUNCIL, ROBERTSONPET, B.M.ROAD, KGF-563122	08153-270606/260257	itstaff_ulb_robertsonpet@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70%	75%	70	80	0%	30%	25%	23%	4	4	92%	95%	80%	80%	40%	42%	60%	65%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of		Coverage of		Collection		Adequacy of		Quality of		Extent of reuse		Efficiency in		Extent of cost		Efficiency in	

	toilets		sewage network services		efficiency of the sewage network		sewage treatment capacity		sewage treatment		and recycling of treated sewage		redressal of customer complaints		recovery in sewage management		collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	80%	80%	NA	NA	NA	NA

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	90%	95%	40%	45%	50%	60%	25%	40%	80%	85%	6%	10%	65%	70%

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC-KGF
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	90%	95%	0	0	

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC MULBAGAL	KARNATAKA	G Srinivasamurthy	NEAR GOVERNMENT HOSPITAL,M.C ROAD MULBAGILU-563131	08159-242044	itstaff_ulb_mulabagal@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
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Benchmark ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65%	70%	65	75	NIL	10%	30%	28%	1	2	100%	100%	100%	100%	66%	70%	68%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	100%	93%	100%	36%	45%	38%	45%	16%	20%	100%	100%	5%	50%	80%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Mulbagal			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			91%			95%			0			0						

Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TMC, Bangarpet	Karnataka		V.Sridhar				Chief Officer ,Town Municipal Council Bangarpet-563114				08153-253222				itstaff_ulb_bangarpet@yahoo.co.in			
<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Target s (2020-21)	Curent (2019-20)	Target s (2020-21)	Curent (2019-20)	Target s (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	95%	97%	58	60	0	0	16%	16%	4	5	95%	95%	85%	90%	22%	28%	80%	85%
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Target s (2020-21)	Curent (2019-20)	Target s (2020-21)	Curent (2019-20)	Target s (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	90%	95%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Solid Waste Management Indicators</b>																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curent (2019-	Target s (2020-	Curent (2019-	Target s (2020	Curent (2019-	Target s (2020	Curent (2019-	Targets (2020-21)	Curent (2019-	Targets (2020-21)	Curent (2019-	Targets (2020-21)	Curent (2019-	Targets (2020-21)	Current (2019-20)	Targe ts (2020

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)	
	100%	100%	90%	92%	45%	55%	17%	30%	22%	40%	80%	85%	6%	10%	100%	100%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC,Bangarpet			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	83%			90%			1			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TMC MALUR</b>	<b>Karnataka</b>	<b>Sri.Prasad.S</b>	<b>Town Municipal Council, Near Maharaja Circle, Malur 563130</b>	<b>08151-232238</b>	<b>itstaff_ulb_malur@yahoo.co.in</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	95%	69	70	92%	95%	20%	20%	4hrs	4hs	100%	100%	80%	82%	38%	40%	55%	65%

### Sewage Management (Sewerage and Sanitation)

[illegible]

	82%	85%	84%	86%	82%	85%	82%	85%	84%	86%	22%	22%	64%	68%	15%	20%	35%	40%
<b>Solid Waste Management Indicators</b>																		
	<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	84%	90%	84%	90%	84%	90%	84%	80%	50%	60%	84%	80%	12%	15%	80%	85%		
<b>Storm Water Drainage Indicators</b>																		
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<b>Chief Officer TMC Malur</b>					
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>											
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)								
	80%			82%			1			0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Srinivasapur a	Karnatak a	Mohan Kumar V	M.G Road srinivasapura PIN-563135	9035803303 08157-245160	<a href="mailto:tmcsrinivasapura@gmail.com">tmcsrinivasapura@gmail.com</a> itstaff_ulb_srinivasapura@yahoo.co.in

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2021-21)	Current (2019-20)	Targets (2020-20)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	39%	55%	60	70	0	0	28%	25%	2	2.5	100%	100%	100%	100%	33.5%	36%	40%	50%

## Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2021-21)	Current (2019-20)	Targets (2020-20)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	85%	90%	75%	85%	80%	85%	70%	92%	20%	20%	80%	90%	30%	45%	37%	60%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2021-21)	Current (2019-20)	Targets (2020-20)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	100%	100%	78%	80%	35%	50%	30%	50%	80%	90%	15%	17%	71%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer, TMC, Srinivasapura			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-18)			Targets (2020-20)						
			97%			100%			0			0						

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Municipal Commissioner / Chairman of BCI, BCC,									
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Benchma rks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019-20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020-21)	Current (2019- 20)	Targets (2020-21)	Current (2019- 20)	Targets (2020-21)
	60	100	118	135	0	10	40	20	2	2.5	85	90	70	75	17	30	33	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019-20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020-21)	Current (2019- 20)	Targets (2020-21)	Current (2019- 20)	Targets (2020-21)
	97	100	85	90	85	90	95	97	95	97	2	10	80	80	0	10	25	40
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019-20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020-21)	Current (2019- 20)	Targets (2020-21)	Current (2019- 20)	Targets (2020-21)
			100	100	95	100	75	90	20	50	30	100	80	80	15	25	65	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC,Chikkaballapur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			90			95			3			1						

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Chintamani	KARNATAKA			Mr.H V Harish				City Municipal Council, Chintamani-563125				08154-252056 & 08154-240014				<a href="mailto:itstaff_ulb_chintamanicity@yahoo.in">itstaff_ulb_chintamanicity@yahoo.in</a>			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchma rks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	
	75%	76 %	80 Lpcd	80 Lpcd	5%	8%	25%	23%	1.75	1.75	100	100	100 %	100 %	35%	37 %	82%	83%	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	
	100%	100 %	95%	96%	90%	92%	60%	60%	60%	65%	15%	17%	90%	90%	30%	35%	70%	75%	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	
			100%	100%	95%	97%	60%	75%	70%	75%	40%	45%	90%	90 %	10%	12%	40%	50%	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network						Incidence of water logging/ flooding										
Benchmarks			100%						0										



	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	<b>Municipal Commissioner CMC Chintamani</b>
	<b>95%</b>	<b>96%</b>	<b>0</b>	<b>0</b>	

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>CMC SIDLAGHAT TA</b>	<b>KARNATAKA</b>	<b>H.V.HARISH</b>	<b>City Municipal Council Sidlaghatta, Ashoka Road, Sidlaghatta-562105</b>	<b>08158-254405</b>	<a href="mailto:itstaff_ulb_sidlaghatta@yahoo.co.in">itstaff_ulb_sidlaghatta@yahoo.co.in</a>

<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	<b>100</b>	<b>100</b>	<b>95</b>	<b>95</b>	<b>0</b>	<b>30</b>	<b>25</b>	<b>24</b>	<b>3</b>	<b>3</b>	<b>85</b>	<b>90</b>	<b>100</b>	<b>100</b>	<b>40</b>	<b>45</b>	<b>80</b>	<b>85</b>

<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	<b>95</b>	<b>100</b>	<b>70</b>	<b>75</b>	<b>80</b>	<b>85</b>	<b>90</b>	<b>95</b>	<b>85</b>	<b>90</b>	<b>25</b>	<b>30</b>	<b>95</b>	<b>100</b>	<b>20</b>	<b>25</b>	<b>35</b>	<b>40</b>

<b>Solid Waste Management Indicators</b>																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			

Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019–20)	Targe ts (2020–21)	Curre nt (2019–20)	Targe ts (2020–21)	Curren t (2019–20)	Target s (2020–21)	Curre nt (2019–20)	Targe ts (2020–21)	Curre nt (2019–20)	Targe ts (2020–21)	Curre nt (2019–20)	Target s (2020–21)	Curren t (2019–20)	Target s (2020–21)	Curre nt (2019–20)	Targets (2020–21)	
	100	100	95	100	20	25	25	30	25	30	85	90	10	15	35	40	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner City Municipal Council, Shidlaghatta.				
Benchmarks	100%						0										
	Current (2019–20)			Targets (2020– 21)			Current (2019– 20)			Targets (2020– 21)							
	90			95			0			0							

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>GOURIBIDANUR</b>	<b>Karnataka</b>	<b>G N CHALAPATHI</b>	<b>Near KSRTC Bus stand City Municipal Council Gowribidanur</b>	<b>08155-285520</b>	<b>itstaff_ulb_gouribidanur@yahoo.co.in</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	122	129	-	-	28%	25%	2 hr	2.5 hr	100%	100%	80%	100%	50%	65%	63%	70%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Targets	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	90%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	100%	100%	95%	98%	62%	80%	70%	80%	50%	60%	60%	85%	15%	18%	70%	75%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network							Incidence of water logging/ flooding							Municipal Commissioner City Municipal Council GOURIBIDANUR			
Benchmarks	100%							0										
	Current (2019-20)				Targets (2020-21)			Current (2019-20)				Targets (2020-21)						
	65%				75%			0				0						

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<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TMC BAGEPAL LI</b>	<b>Karnataka</b>	<b>PANKAJA V</b>	<b>21<sup>st</sup> Ward, DVG Road, Bagepalli 61207</b>	<b>08150-282221</b>	<b>itstaff_ulb_bagepalli@yahoo.com</b>

<b>Water Supply Indicators</b>																		
	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	74%	100%	110	120	5%	10%	20%	18%	2H	3H	75%	80%	50%	58%	38%	45%	25%	35%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			80%	82%	85%	87%	68%	70%	15%	15%	45%	45%	65%	67%	12%	12%	63%	64%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief officer TMC, Bagepalli.			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			65%			75%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

FY 2021 Finance Commission: Devolution of Services Devol. Standard as Notification 1 of 2020									
Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.
GUDIBANDE TOWN PANCHAYATH		Karnataka	Y N SATHYANARAYANA		Main road gudibade		08156-261166 08156-261128		itstaff_ulb_gudibande@yahoo.com
Water Supply Indicators									
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	82%	86%	135	135	0	30%	40%	35%	3.00	3.50	95%	98%	85%	88%	55%	60%	75%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95%	96%	95%	96%	50%	52%	35%	37%	40%	42%	85%	86%	20%	25%	60%	62%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Gudibande			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			60%			75%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Chitradurga	Karnataka	J T HANUMANTHA AJU	Ambedkar Circle B D Road Chitradurga - 577501	08194 222401	itstaff_ulb_chitradurga@yahoo.com

Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	90	92	115	120	20	25	25	24	3	5	91	93	93	95	10	20	42	60	

Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	98	99	80	85	54	60	0	60	0	30	15	20	85	90	0	0	0	0	

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	



	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	91	92	91	92	27	35	26	30	20	40	91	95	5	10	40	50	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Chitradurga				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	56			58			6			3							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Challakere	KARNAT AKA	Palaiah P	Beside BMGHS School, Chitradurga main road, Challakere - 577522	08195-250958	tmcchallakere@yahoo.in

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	115	125	0%	20%	20%	18%	2 Hrs	3 Hrs	90%	100%	80%	80%	45%	80%	65%	80%

### Sewage Management (Sewerage and Sanitation)

[illegible]



	96%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	96%	98%	93%	100%	10%	15%	2%	30%	2%	40%	80%	80%	3%	10%	55%	60%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Challakere					
Benchmarks	100%						0											
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)								
	79%			85%			1			1								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hiriyur	Karnataka	Municipal Commissioner City Municipal Council, Hiriyur	Opposite Urban Police station Main Road, Ghandhi circle-577598	08193-260020/263220	<a href="mailto:tmchiriyur@yahoo.in">tmchiriyur@yahoo.in</a> <a href="mailto:itstaff_ulb_hiriyur@yahoo.co.in">itstaff_ulb_hiriyur@yahoo.co.in</a>

**Water Supply Indicators**

	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	65%	100	130	25%	30%	26%	22%	4hrs	1.5 hrs	100%	100%	96%	98%	46%	50%	42%	55%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	94%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98%	99%	97%	97%	44%	52%	50%	50%	50%	50%	80%	92%	8%	10%	50%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						MUNICIPAL COMMISSIONER CITY MUNICIPAL COUNCIL HIRIYUR			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			92%			92%			1			1						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hosadurga TMC	Karnataka	D Umesh, Chief Officer, Town Municipal Council Hosadurga	2 <sup>nd</sup> Road Ganapathi Temple, Chitradurga District PIN – 577527	08199-230221 (Ph)	tmchosdurga@yahoo.com

<b>Water Supply Indicators</b>									
	Coverage of water supply	Per capita supply of	Extent of metering of	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of	Cost recovery in water supply	Efficiency in collection of

	Connections		water		water connections								customer complaints		services		water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	47%	65%	90	100	0	5%	20%	18%	2 Hrs	3 Hrs	100%	100%	90%	100%	42%	45%	70%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
			100%	100%	95%	100%	60%	100%	45%	50%	45%	80%	80%	80%	12%	15%	25%	40%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Municipal Council Hosadurga			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			95%			100%			0			0						

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Holalkere TP</b>	<b>Karnataka</b>	<b>A Vaseem</b>	<b>Town Panchayath Holalkere, Chitradurga District, PIN-577526</b>	<b>08191-275151 08191-275102</b>	<b>tpholalkere@yahoo.com</b>

## Water Supply Indicators

Water Supply Indicators		Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	76%	85%	106	115	0	5%	21%	20%	2	2	90%	90%	80%	80%	46%	50%	52%	75%	

### Sewage Management (Sewerage and Sanitation)

[illegible]

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	100%	100%	91%	95%	50%	70%	30%	50%	55%	75%	80%	80%	5%	8%	60%	65%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath Holalkere			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	68%			75%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city / ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Molakalmuru Town Panchayath	Karnataka	H KANTHARAJU	Town Panchayath, Beside Govt Hospital, Rayadurga Road, Molakalmuru – 577 535	08198 229074	<a href="mailto:itstaff_ulb_molakalmur@yahoo.com">itstaff_ulb_molakalmur@yahoo.com</a>

**WATER SUPPLY INDICATORS**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72%	75%	85	87	0	55%	20%	20%	2 Hours	3 Hours	95%	97%	80%	80%	40%	45%	54%	60%

**SEWAGE MANAGEMENT (SEWERAGE AND SANITATION)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SOLID WASTE MANAGEMENT INDICATORS																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			96%	97%	95%	96%	25%	30%	15%	20%	45%	50%	80%	80%	8%	12%	45%	50%
STORM WATER DRAINAGE INDICATORS																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER Town Panchayath Molakalmuru – 577 535			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			80%			85%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

T.P.Nayana Commission Declaration of Service Level Standards Notification No.14/2020									
Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Nayakanahatti TP	Karnataka	D BHUTHAPPA, Chief Officer, Town Panchayath, Nayakanahatti		Town Panchayath Nayakanahatti, Chitradurga District PIN – 577536		08190-207095 (Ph)		tpnayakanahatti@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmark	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

ks																				
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	56%	65%	60	75	28%	26%	30%	30%	3 Hrs	2 Hrs	95%	100%	75%	80%	4%	25%	60%	65%		
Sewage Management (Sewerage and Sanitation)																				
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	95%	89%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Solid Waste Management Indicators																				
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%			
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
			60%	79%	55%	90%	0%	30%	0%	10%	0%	20%	75%	82%	-	5%	-	50%		
Storm Water Drainage Indicators																				
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath, Nayakanahatti					
Benchmarks			100%						0											
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)								
			50%			37%			1			0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
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Davanagere CC		Karnataka		Vishwanath P. Mudajji				P. B. Road, Davanagere - 577004				08192-252899				itstaff_ulb_davanagere@yahoo.com			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	42.5	80	100	110	0	100	28	25	1.5 Hours	1.5 Hours	87.5	90	83	88	20	50	24	50	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	92	100	87	90	67	72	95	98	66.67	70	0	10	88	90	0	10	0	10	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
			92	95	92	95	45	60	10	15	15	25	80	90	12	15	70	80	
Storm Water Drainage Indicators																			

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Health Officer, City Corporation, Davanagere
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	87	90	4	1	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**

Name of the city/ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
HARIHARA	KARNATAKA	Ms.LAXMIS.	P.B. Road Harihara-577601	08192-244266, 08192-241024	itstaff_ulb_harihara@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	60%	120	125	15%	20%	28%	26%	1.50 Hours	1.50 Hours	100%	100%	86%	90%	40%	45%	67%	80%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	98%	After Completion of UGD work action will be taken															

**Solid Waste Management Indicators**

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal solid	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	management services		solid waste		waste				municipal solid waste		complaints						
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	88%	95%	90%	92%	35%	50%	15%	20%	25%	35%	85%	88%	15%	20%	82%	85%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC-Harihara				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	80%			82%			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**

Name of the city/ULB	State	Name of the Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Channagiri	KARNATAKA	Basavaraja I	Nrupatunga road, Channagiri-577213	08189-229333	itstaff_ulb_channagiri@yahoo.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non-revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	79	85	110	115	10	15	25	23	2	2	100	100	100	100	40.5	45	75	80

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level	Efficiency of	Extent of	Extent of	Extent of	Efficiency in	Extent of cost	Efficiency in
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	coverage of solid waste management services		collection of municipal solid waste		segregation of municipal solid waste		municipal solid waste recovered		scientific disposal of municipal solid waste		redressal of customer complaints		recovery in SWM services		collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	100	100	94	98	56.25	65	6.25	15	6.25	15	100	100	6	15	87	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief officer, Town Municipal Council, Channagiri				
Benchmarks	100%						0										
Project Director, DUDC, Davanagere	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	71			75			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Malebennuru TMC	KARNATAKA	Dharanendra Kumar D N	Town Municipal Council S H Road ,Malebennuru -577530	08192-268858	itstaff_ulb_malebennuru@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	30	35	65	70	0	0	28	25	01	01	95	100	75	80	32	35	60	65

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	

rks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	97	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	70	75	25	40	06	10	0	0	75	78	0	5	-	70

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief officer, Town Municipal Council.Malebennuru
Benchmarks	100%		0		
Project Director DUDC, Davanagere.	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	60	65	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP,Honnali	Karnataka	S R Veerabhadraiah	Town Panchayath,T M Road,Honnali-577217	08188-251021	itstaff_ulb_honnali@yahoo.in

**Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
<b>Benchmarks</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)
	88	90	135	135	20	25	25	20	2.0	2.0	100	100	80	85	50	55	80	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)
	100	100	Under Progress UGD Work from Urban Water Supply Yet to be complete															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)
			90	95	90	95	65	75	25	30	10	15	80	85	15	20	85	90
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath,Honnali			
Benchmarks			100%						0									
			Current (2019– 20)			Targets (2020– 21)			Current (2019– 20)			Targets (2020– 21)						
			85			87			0			0						



## 14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Town Panchayath,Jagalur</b>	<b>KARNATA KA</b>	<b>Raju D Banakar</b>	<b>Town Panchayath,Jagalur-577528</b>	<b>08196-227211</b>	<b>itstaff_ulb_jagalur1@yahoo.com</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	67	75	80	95	10	15	22	22	2	2	100	100	85	80	45	50	75	80

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019- 20)	Targe ts (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targe ts (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targe ts (2020- 21)	Curren t (2019- 20)	Targe ts (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020-21)
	95	100	UGD Tender process in Government Level															

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current	Target	Curre	Targe	Curren	Target	Curre	Targe	Curre	Targe	Curre	Target	Curren	Target	Curre	Targets

	(2019-20)	ts (2020-21)	nt (2019-20)	ts (2020-21)	t (2019-20)	s (2020-21)	nt (2019-20)	ts (2020-21)	nt (2019-20)	ts (2020-21)	nt (2019-20)	s (2020-21)	t (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)
	95	96	95	96	40	60	30	52	10	15	85	80	18	20	80	85
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief officer, Town Panchvath, Jagalur			
Benchmarks	100%						0									
Project Director DUDC, Davanagere.	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	85			90			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shivamogga City Corporation	Karnataka	Chidanand. S. Vatare	Shivamogga City Corporation, Opposite to Gandhi park, Shivamogga 577201	08182-268506	itstaff_ulb_shimoga1@yahoo.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	155	155	13%	32%	25%	24%	1	4	98%	99%	85%	85%	20%	35%	65%	75%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
<b>Benchmarks</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>20%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	60%	80%	50%	60%	70%	100%	90%	100%	0%	0%	80%	100%	50%	100%	50%	100%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86%	100%	74%	90%	20%	60%	54%	60%	100%	100%	100%	100%	43%	50%	90%	90%

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Commissioner City Corporation, Shivamogga
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	30.28%	48.28%	6	5	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bhadravathi	Karnataka	Manohar (KMAS)	City Municipal Council, TK Road, Bhadravathi-577301	08282-266356	itstaff_ulb_bhadravathi@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current	Targets (2020-21)	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-21)	Current	Targets (2020-21)	Current	Targets (2020-21)	Current	Targets (2020-21)	Current (2019-20)	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	92	100	135	135	46	80	27	22	1	1.5	91	95	80	80	42	65	60	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	98	50	60	30	50	50	80	40	70	0	15	50	75	0	05	0	25
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98	100	90	95	44	75	44	75	44	75	95	98	10	15	64	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner City Municipal Council, Bhadravathi			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			55			70			10			5						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Municipal Council	Karnataka	Sri S Raju	J C Road, Chamarajpete Sagar	08183-226021	itstaff_ulb_sagar@yahoo.com

Sagar.																		
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	63	68	131	135	28	35	23	20	2	3	93	95	73	75	30	35	83	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	99	100	0	0	0	0	0	0	0	0	0	0	66	70	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
			100	100	92	95	60	70	26	30	26	40	66	70	16	20	66	70
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										

Benchmarks	100%		0		Municipal Commissioner CMC Sagar
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	72	75	1	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
SHIKARIPURA		Karnataka	SURESH A				OLD HONNALI ROAD, 577427				08187 222221				itstaff_ulb_shikaripur@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88%	92%	135	135	0%	0%	18%	18%	24	24	98%	98%	90%	92%	11%	15%	61%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage		Efficiency of collection of		Extent of segregation of		Extent of municipal solid		Extent of scientific		Efficiency in redressal of		Extent of cost recovery in		Efficiency in collection of	



	of solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	98%	99%	98%	99%	40%	60%	30%	40%	0%	0%	90%	95%	5%	8%	98%	99%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Shikaripura				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	98%			99%			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
HOSANAGARA-TP	Karnataka	Sri Balachandrappa T	Hosanagara-577418	08185-221081	<a href="mailto:itstaff_ulb_hosanagara@yahoo.in">itstaff_ulb_hosanagara@yahoo.in</a>

<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	86%	121	121	31%	32%	23%	20%	1Hr	1Hr	100%	100%	100%	100%	45%	46%	84%	85%
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc	100%		100%		100%		100%		100%		20%		80%		100%		90%	

hmar ks																		
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
			100%	100%	100%	100%	35%	65%	35%	38%	0%	0%	98%	100%	12%	15%	40%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath, Hosanagara			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			85%			88%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>Town Panchayath, Shiralkoppa</b>	<b>Karnataka</b>	<b>Hanumanthappa Y Mannavaddar, Town Panchayath, Shiralkoppa</b>	<b>H K Road, Shiralakoppa PIN No. 577428</b>	<b>08187-234650 08187-235550</b>	<b>itstaff_ulb_shiralakoppa@yahoo.in</b>

<b>Water Supply Indicators</b>																		
	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current	Targets	Current	Target	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Target

	(2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	(2019-20)	s (2020-21)	ent (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	64%	85%	120	120	0	25%	20%	18%	2.5hr	2.5hr	100	100%	73	80	37%	40%	84%	86%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	NO UGD															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			80%	90%	90%	92%	20%	28%	0%	28%	65%	66%	80%	93%	18%	20%	85%	88%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath, Shiralakoppa			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			86%			87%			0			0						

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SORAB	Karnataka	Mr. JAGADEESH NAIK	TOWN PANCHAYATH SORAB	08184-272232	<a href="mailto:itstaff_ulb_sorab@yahoo.com">itstaff_ulb_sorab@yahoo.com</a>

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	61.41 %	70%	100	135	0%	20%	27.63 %	24%	1.5hrs	2hrs	100%	100%	100%	100%	75.08%	95%	69.50%	100%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	00	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100	90%	95%	90%	92%	20	30	00	20%	80%	100%	13%	15%	75%	90%		

		%												
Storm Water Drainage Indicators														
	Coverage of storm water drainage network					Incidence of water logging/ flooding				Chief Officer Town Panchayath Sorab				
Benchmarks	100%					0								
	Current (2019-20)		Targets (2020-21)			Current (2019-20)		Targets (2020-21)						
	84%		90%			0		0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Thirthahalli TP	Karnataka	C.D. Nagendra Kumar				Soppugudde, Thirthahalli - 577432				08181 228221				itstaff_ulb_thirthahalli@yahoo.co.in			

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91%	95%	135	135	100%	100%	18%	15%	24	24	100%	100%	100%	100%	88%	90%	98%	100%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	98%	98%	98%	98%	99%	99%	25%	25%	50%	65%	100%	100%	25%	28%	98%	99%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath, Thirthahalli				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	97%			99%			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Jog-Kargal TP		Karnataka	Laxminarayana				B.H. Road, Kargal-577421				08186-240307				itstaff_ulb_jog@yahoo.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	120	120	64%	70%	18	18	24 hours	24 hours	95%	100%	100%	100%	35%	38%	96%	98%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage		Collection efficiency of		Adequacy of sewage		Quality of sewage		Extent of reuse and recycling		Efficiency in redressal of		Extent of cost recovery in		Efficiency in collection of	



			network services		the sewage network		treatment capacity		treatment		of treated sewage		customer complaints		sewage management		sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	<b>100%</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	96%	97%	92%	94%	35%	45%	45%	45%	100%	100%	25%	25%	95%	96%

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Jog-Kargal TP
Benchmarks	100 %		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	75%	80%	17	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>MCC MYSORE</b>	<b>Karnataka</b>	<b>Sri Gurudhath Hegade, IAS</b>	<b>Mysore city corporation , NEW SAYYAJI RAO Road -570004</b>	<b>0821-2418803</b>	<b>comm.mysurucitycorporation@gmail.com</b>

**Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
<b>Benc</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

hmar ks																		
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	100%	100%	135	135	95%	95%	25%	20%	6hrs	8hrs	100%	100%	75%	80%	50%	55%	75%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	100%	100%	98%	100%	90%	100%	100%	100%	95%	100%	5%	20%	90%	100%	75%	90%	80%	90%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
			100%	100%	100%	100%	100%	100%	50%	75%	60%	100%	96%	100%	25%	50%	78%	100%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding							Commissioner, City Corporation, Mysore			
Benchmarks			100%					0										
			Current (2019-20)			Targets (2020-21)		Current (2019-20)			Targets (2020-21)							
			95%			100%		1			0							

Name of the city/ULB		State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
CMC Hunsur		KARNATA KA		MANJUNATHA C				CMC Hunsur Mysore Dist.571105				08222-252048				itstaff_ulb_hunsur@yahoo.co.in			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
	91.5%	92%	116	135	0	0	27%	28%	2	2	100%	100%	100%	100%	58%	60%	83%	85%	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
	100%	100%	62%	65%	95%	97%	100%	100%	98%	100%	18.5%	19%	100%	100%	27%	28%	76%	78%	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Curre nt (2019-	Target s (2020-	Curre nt (2019-	Target s (2020-	Curre nt (2019-	Target s (2020-	Curre nt (2019-	Targets (2020-21)	Curre nt (2019-	Targets (2020-21)	Curre nt (2019-	Targets (2020-21)	Curre nt (2019-	Targets (2020-21)	Current (2019-20)	Targe ts (2020-	

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)		
	98%	100%	99%	100%	70%	80%	35%	50%	60%	70%	90%	100%	14%	20%	46%	60%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Hunsur				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	91.50%			95%			0			0							

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<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>CMC, Nanjangud.</b>	<b>Karnataka</b>	<b>Karibasavaiah Municipal Commissioner</b>	<b>City Municipal Council, Near Nehru circle, opposite Railway station, Nanjangud-571301</b>	<b>08221-226888 08221-226236</b>	<b>itstaff_ulb_nanjangud@yahoo.co.in</b>

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88%	96%	138	138	99.9%	100%	4%	2%	12hr	24hr	100%	100%	97%	100%	12%	20%	92%	100%

## Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-)	Targets (2020-21)	Current (2019-)	Targets (2020-)	Current (2019-)	Targets (2020)	Current (2019-)	Targets (2020)	Current (2019-)	Targets (2020-21)	Current (2019)	Targets (2020-21)	Current (2019-)	Targets (2020-21)	Current (2019-)	Targets (2020-21)	Current (2019-20)	Targets (2020)

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)	
	99%	100%	63%	65%	U G D under Progress													
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	100%	100%	96%	97%	15%	20%	14%	16%	12%	13%	94%	99%	18%	20%	73%	75%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Nanjangud					
Benchmarks	100%						0											
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)								
	89%			95%			10			0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Krishnaraja nagara	Karnataka	K. SHIVANNA, CHIEF OFFICER	MYSURU-HASSAN ROAD, K.R.NAGAR-571602	Ph: 08223-262242	<a href="mailto:itstaff_ulb_krnagar@yahoo.co.in">itstaff_ulb_krnagar@yahoo.co.in</a>

**Water Supply Indicators**

	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	100 LPCD	125 LPCD	0	0	18%	18%	12 Hours	12 Hours	100%	100%	100%	100%	28%	30%	90%	95%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	97%	100%	66.11%	92%	98%	100%	100%	100%	100%	100%	10%	12%	100%	100%	12.84%	15%	50%	72.4%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	100%	100%	46.15%	75%	40%	100%	46.15%	75%	100%	100%	12.84%	15%	72%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, K.R.Nagar			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			85%			90%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ ULB	State	Name of the Municipal Commissioner /Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bannur/TMC	Karnataka	R Hemantharaju	Near Cauvery Circle, M M Road, Bannur – 571 101	08227-276058	itstaff_ulb_bannur@yahoo.com

Water Supply Indicators									
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in



	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	98%	135 lpcd	135 lpcd	85%	95%	20%	20%	24 hours	24 hours	80%	85%	80%	80%	70%	75%	70%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	43%	45%	40%	45%	80%	85%	100%	100%	12%	15%	95%	97%	0%	10%	0%	10%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	95%	90%	95%	10%	20%	5%	7%	12%	15%	95%	97%	4%	6%	70%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Bannur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						

		68%		72%		0		0										
<b>14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021</b>																		
<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>				<b>Postal address with PIN code</b>				<b>Phone &amp; Fax nos.</b>		<b>Email id.</b>						
TMC, T.NARASIPURA	Karnataka	ASHOKA, CHIEF OFFICER				TOWN MUNICIPAL COUNCIL, MUNICIPAL OFFICE ROAD, TNARASIPURA-571124				PHONE: 08227-261232 FAX: 08227-261232		<a href="mailto:itstaff_ulb_tnarasipura@yahoo.com">itstaff_ulb_tnarasipura@yahoo.com</a>						
<b>Water Supply Indicators</b>																		
	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	95%	125 LPCD	125 LPCD	-	10%	20%	18%	2 Hours	2 Hours	100%	100%	100%	100%	40%	50%	89%	93%
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	<b>Coverage of toilets</b>		<b>Coverage of sewage network services</b>		<b>Collection efficiency of the sewage network</b>		<b>Adequacy of sewage treatment capacity</b>		<b>Quality of sewage treatment</b>		<b>Extent of reuse and recycling of treated sewage</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in sewage management</b>		<b>Efficiency in collection of sewage charges</b>	
<b>Benchmarks</b>	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Solid Waste Management Indicators</b>																		

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	92%	92%	13%	25%	13%	25%	13%	25%	100%	100%	13%	25%	67%	75%

**Storm Water Drainage Indicators**

Storm Water Drainage Infrastructure		Coverage of storm water drainage network		Incidence of water logging/ flooding		CHIEF OFFICER, TMC, T.NARASIPURA
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	75%	80%	0	0		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Periyapatna	Karnataka	Chandrakumara A	Opposite BSNL Office, B M Road, Periyapatna	08223-273036	<a href="mailto:itstaff_ulb_periyapatna@yahoo.com">itstaff_ulb_periyapatna@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	130%	135%	0	0	20%	16%	2 Hrs	3 Hrs	98%	100%	95%	100%	46%	65%	64%	81%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage	Collection efficiency of	Adequacy of sewage	Quality of sewage	Extent of reuse and recycling	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of
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			network services		the sewage network		treatment capacity		treatment		of treated sewage		customer complaints		sewage management		sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			70%	100%	95%	95%	20%	34%	38%	49%	0	30%	95%	100%	19%	21%	80%	85%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Municipal Council, Periyapatna			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			75%			85%			0			0						
14 <sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021																		
Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer					Postal address with PIN code			Phone & Fax nos.			Email id.				
TMC HD KOTE	KARNATAKA		VIJAY KUMAR D N, CHIEF OFFICER					TOWN MUNICIPAL COUNCIL, HB ROAD, HD KOTE – 571114			PHONE: 08228-255327 FAX: 08228-255327			itstaff_ulb_hdkote@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	125 LPCD	125 LPCD	0	10%	10%	8%	2 Hours	2 Hours	100%	100%	100%	100%	62%	70%	74%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	81%	85%	36%	40%	36%	40%	56%	60%	100%	100%	14%	20%	69%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TMC HD KOTE			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			90%			92%			0			0						



**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Sargur TP</b>	<b>Karnataka</b>	<b>VEENA</b>	<b>Town Panchayath, Sargur, H.B.Road, Opp. To K.S.R.T.C Bus Stand, Sargur-571121</b>	<b>08227-276058</b>	<b>itstaff_ulb_sargur@yahoo.com</b>

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	57	65	125	135	0	0	20	20	2	4	100	100	100	100	32	45	65	75

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	0	0	0	0	0	0	0	0	0	0	50	60	0	0	0	0

## Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019- 2020-	Targets (2020-	Current (2019- 2020-	Targets (2020-	Current (2019- 2020-	Targets (2020-	Current (2019- 2020-	Targets (2020- 21)	Current (2019- 2020-	Targets (2020- 21)	Current (2019- 2020-	Targets (2020- 21)	Current (2019- 2020-	Targets (2020- 21)	Current (2019- 2020-	Targets (2020-



	20) 90	21) 100	20) 90	-21) 100	20) 60	-21) 80	20) 0		-20) 0		20) 100		20) 100		20) 10		-21) 85
<b>Storm Water Drainage Indicators</b>																	
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<div> <div>Chief Officer</div> <div>TP Sargur</div> </div>				
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	85			90			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC, Mandya	Karnataka	S.Lokesh	CITY Municipal Council, Main Road, Mandya -571401,	08232-221617	itstaff_ulb_mandya@yahoo.co.in

## Water Supply Indicators

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	99	99.5	110	135	18	100	28	25	2hr	24hr	100	100	99	99.5	48	60	85	86

## Sewage Management (Sewerage and Sanitation)

[illegible]

	100	100	100	98	98	100	100	90	90	10	12	90	90	15	18	70	75	
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	98	99	95	95	90	90	30	35	100	100	76	79	20	22	95	95		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Mandya					
Benchmarks	100%						0											
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)								
	85			90			0			0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC,Maddur	Karnataka	K Murgesh	Town Municipal Council,Main Road,Maddur-571428,Mandya District	08232-232600	itstaff_ulb_maddur@yahoo.com

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	85	120	125	0	25	22	20	1 hrs	1 hrs	95	97	80	82	35	40	75	77

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	70	75	95	97	100	100	90	92	30	32	90	90	20	25	95	95
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95	95	95	95	10	30	10	25	50	52	80	90	10	15	70	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC,Maddur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			55			57			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Malavalli</b>	<b>Karnataka</b>	<b>K S Gangadhara</b>	<b>Town Municipal Councils, Malavalli Town, Maddur to Kollegala Main Road</b>	<b>08231-242073</b>	<b>itstaff_ulb_malavalli@yahoo.co.in</b>

<b>Water Supply Indicators</b>									
	Coverage of water supply	Per capita supply of	Extent of metering of	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of	Cost recovery in water supply	Efficiency in collection of

	Connections		water		water connections								customer complaints		services		water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	98%	135	135	99%	99%	18%	18%	24hrs	24hrs	100%	100%	80%	80%	60%	70%	88%	88%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	99%	99%	98%	98%	60%	70%	40%	50%	12%	15%	80%	80%	40%	45%	82%	82%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			82%	85%	82%	90%	50%	55%	50%	50%	80%	80%	80%	85%	20%	25%	73%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Malavalli			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			92%			95%			-			-						

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Srirangapatna	Karnataka	KRISHNA	TOWN MUNICIPAL COUNCIL SRIRANGAPATNA MAIN ROAD SRIRANGAPATNA-571438	08236-252229	<a href="mailto:itstaff_ulb_srirangapatana@yahoo.co.in">itstaff_ulb_srirangapatana@yahoo.co.in</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	135	135	0%	80%	20%	20%	2Hrs	24Hrs	95%	95%	80%	80%	25%	32%	70%	75%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	90%	95%	90%	95%	95%	95%	90%	95%	15%	20%	80%	80%	0%	25%	0%	10%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target

	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	95%	95%	90%	95%	15%	25%	10%	25%	25%	40%	80%	80%	18%	20%	70%	80%
<b>Storm Water Drainage Indicators</b>																
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<b>Chief Officer TMC Srirangapatna</b>			
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	75%			80%			0			0						

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Krishnarajapete	Karnataka	SATHISHKUMAR	Town Municipal Council, Main Road, Krishnarajapete-571426, Mandya District	08230-262224 08230-262214	itstaff_ulb_krpet@yahoo.co.in

## Water Supply Indicators

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)
	95%	98%	95 lpcd	100 lpcd	0%	0%	25%	23%	2 Hrs	2 Hrs	80%	80%	85%	90%	30%	35%	70%	70%

### Sewage Management (Sewerage and Sanitation)

[illegible]



			20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)
	90%	95%	15%	20%	15%	20%	15%	25%	0%	15%	0%	5%	80%	85%	0%	0%	0%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	50%	80%	45%	65%	20%	30%	15%	40%	95%	95%	10%	10%	65%	70%

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Krishnarajapete
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	90%	90%	0	0		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Chief Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
<b>TMC PANDAVAPURA</b>	<b>Karnataka</b>	<b>S D Manjunath</b>		<b>TOWN MUNICIPAL COUNCIL PANDAVAPURA PANDAVAPURA -571434</b>		<b>08236-255137</b>		<b>itstaff_ulb_pandavapura@yahoo.com</b>	

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	135	135	0	10%	20%	20%	2Hrs	2Hrs	100%	100%	80%	80%	48%	50%	55%	60%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	98%	UGD WORK UNDER PROGRESS															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			87%	90%	94%	95%	35%	50%	15%	35%	35%	50%	90%	100%	20%	22%	80%	85%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Office TMC Pandavapura.			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			85%			90%			00			00						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nagamangala	Karnataka	Krishna Prasad	B.M.Road, Nagamangala	08234-286022	itstaff_ulb_nagamangala@yahoo.com

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges
<b>Ben</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

chmarks																		
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020-21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)
	95%	98%	110	110	0%	20%	20%	18%	Daily 1 Hour	Daily 1 Hour	100%	100%	85%	90%	38%	45%	70%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Ben chm arks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020-21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)
	98%	100%	UGD Network under progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019 -20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020-21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)
			90%	100%	85%	100%	50%	100%	40%	60%	30%	70%	85%	95%	12%	20%	65%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC Nagamangala				
Benchmarks			100%					0										
			Current (2019-20)		Targets (2020-21)			Current (2019-20)		Targets (2020-21)								
			95%		98%			0		0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Belluru</b>	<b>Karnataka</b>	<b>R.V MANJUNATH</b>	<b>Town Panchayath,Belluru-571418</b>	<b>08234-298926</b>	<b>itstaff_ulb_belluru@yahoo.com</b>

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	35%	45%	85	90	0	0	20%	20%	2 Day once 1hour	2 Day once 1hour	75%	80%	80%	85%	30%	40%	70%	80%

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	75%	NA															

### Solid Waste Management Indicators

	<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)

	65%	70%	65%	70%	0%	20%	0%	0%	0%	0%	70%	80%	0%	0%	0%	0%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Belluru			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	65%			70%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**


Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
CMC, CHAMARAJ ANGARA		KARNATAKA	RAJANNA M				CMC,Chamarajanagar 571313				08226-222566				itstaff_ulb_chamarajanagar@yahoo.co.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2019-20)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	135	135	60%	60%	26%	20%	5hrs	5hrs	95%	95%	95%	80%	30%	35%	60%	65%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	80%	85%	60%	65%	60%	70%	80%	90%	15%	18%	80%	80%	30%	30%	50%	50%
Solid Waste Management Indicators																		
			Household level coverage		Efficiency of collection of		Extent of segregation of		Extent of municipal		Extent of scientific		Efficiency in redressal of		Extent of cost recovery in		Efficiency in collection of	

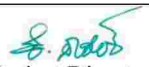
	of solid waste management services		municipal solid waste		municipal solid waste		solid waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2018-19)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	95%	98%	92%	95%	55%	60%	30%	35%	45%	35%	95%	97%	21%	25%	60%	65%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Chamarajanagara				
Benchmarks	100%						0										
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)										
	75%		78%		0		0										

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the ULB		State	Name of the Municipal Commissioner				Postal address with PIN code				Phone & Fax nos.				Email id.			
Kollegal CMC		Karnataka	Nagasetty				Dr. B. R. Ambedkar road, Kollegal-571440				08224-252016				<a href="mailto:itstaff_ulb_kollegal@yahoo.co.in">itstaff_ulb_kollegal@yahoo.co.in</a> , <a href="mailto:cmckollegal@yahoo.co.in">cmckollegal@yahoo.co.in</a>			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	130	130	40%	60%	28%	25%	6	8	100%	100%	80%	80%	40%	45%	85%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	



hmarks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	95%	90%	95%	80%	90%	80%	90%	65%	70%	20%	20%	80%	80%	20%	20%	75%	80%
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			80%	90%	95%	100%	50%	60%	45%	55%	30%	40%	80%	80%	10%	12%	50%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						 Municipal Commissioner, Kollegal CMC				
Benchmarks			100%					0										
			Current (2019-20)			Targets (2020-21)		Current (2019-20)			Targets (2020-21)							
			85%			90%		0			0							

  
Project Director,  
DUDC, Chamarajanagar

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

24 Finance Commission: Declaration of Service Level Standards Notification Form no. 2020-2021									
Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code		Phone & Fax nos.		Email id.		
TOWN MUNICIPAL COUNCIL GUNDLUPET	KARNAT AKA	RAMESH A	TOWN MUNICIPAL COUNCIL GUNDLUPET-571111		08229 223377 FAX: 0822922226		itstaff_ulb_gundlupet@yahoo.com		
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer	Cost recovery in water supply services	Efficiency in collection of water supply-

					connections								complaints				related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	95	95	-	-	28%	26%	2	2	95%	95%	80%	80%	38%	45%	80%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	90%	95%	STP work under progress													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			82%	90%	90%	95%	39%	50%	15%	20%	0%	10%	50%	75%	2%	10%	50%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Gundlupet			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			83%			85%			0			0						

Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Town Panchayath Yelandur	Karnataka		Nagarathna M.C				Town Panchayat Yelandur, ChamaraJanagar District-571441				08226-240026				itstaff_ulb_yelandur@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76%	85%	100	120	0%	5%	20%	18%	6	6	98%	100%	86%	95%	50%	60%	65%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	82%	0%	0%	No UGD in Yelandur Town Panchayath Limits													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	72%	90%	85%	90%	40%	65%	20%	35%	10%	30%	85%	88%	18%	20%	50%	60%
<b>Storm Water Drainage Indicators</b>																
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<b>Chief Officer Town Panchayath, Yelandur</b>			
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	70%			75%			0			0						

## 14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN PANCHAYATH HANUR	KARNATAKA	MURTHY	Town Panchayath Hanur Chamarajanagar District-571439	08224- 268111	itstaff_ulb_hanur@yahoo.com

## Water Supply Indicators

Water Supply Indicators		Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
		Benchmark	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
Benchma rks		100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
		Curre nt (2019-20)	Targets 2020-21)	Curren t (2019-20)	Target s (2020 -21)	Current (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020 -21)	Current (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Targe ts (2020 -21)
		77%	78%	126	128	12%	14%	35%	33%	1	2	95	96	85%	87%	50%	52%	55%	57%

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curre nt (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Current (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020-21)	Curre nt (2019- 20)	Target s (2020 -21)	Current (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targe ts (2020 -21)

	85%	86%	0%	No UGD in Hanur Town Panchayath													
Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	82%	84%	96%	97%	81%	83%	32%	34%	48%	50%	86%	87%	26%	27%	83%	85%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer, Town Panchayath Hanur				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	53%			55%			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Municipal Council Office, Madikeri	Karnataka	RAMESH M L	CMC MADIKERI, IDSMT BUILDING,MADIKERI KODAGU-571201	08272-228323	<a href="mailto:itstaff_ulb_madikeri1@yahoo.com">itstaff_ulb_madikeri1@yahoo.com</a>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	100%	103	135	10	75	26%	20%	8	24	100%	100%	91%	95%	35%	42%	60%	80%

## Sewage Management (Sewerage and Sanitation)



	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	100	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
			100%	100%	95%	100%	65%	95%	40%	60%	65	80%	100%	100%	23%	25%	90%	95%	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Municipal Commissioner CMC, Madikeri					
Benchmarks			100%					0											
			Current (2019-20)		Targets (2020-21)			Current (2019-20)		Targets (2020-21)									
			90%		100%			0		0									

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>Town Panchayath SOMWARPET</b>	<b>Karnataka</b>	<b>SRI M G RAMESH</b>	<b>SOMWARPET TOWN PANCHAYATH, CLUB ROAD, SOMWARPET, KODAGU-571236</b>	<b>08276-282037 &amp; 08276-281599</b>	<a href="mailto:itstaff_ulb_somwarpet@yahoo.com">itstaff_ulb_somwarpet@yahoo.com</a>
<b>Water Supply Indicators</b>					



	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Be nch ma rks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86%	90%	135	135	0	5%	20%	20%	1.30hr	2hr	100%	100%	80%	80%	21%	35%	73%	76%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Be nch ma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	100%	100%	33%	40%	60%	68%	0	10%	80%	80%	6%	10%	60%	65%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayath Somwarpet
Benchmarks	100 %		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	87%	90%	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Virajpet	Karnataka	A.M.Sridhar	Taluk office Road, Virajpet-571218	08274-257332 08274-260884	itstaff_ulb_virajpet@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	125	128	28	28	20%	20%	4 Hours	4 Hours	95%	100%	98%	98%	50%	55%	92%	93%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	At Present UGD Facility is not provided. DPR is under preparation by KUWS & D Board															

**Solid Waste Management Indicators**

	Household level coverage	Efficiency of collection of	Extent of segregation of	Extent of municipal solid	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of
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	of solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	100%	100%	77%	80%	72%	75%	75%	78%	100%	100%	15%	20%	90%	95%

**Storm Water Drainage Indicators**

Storm Water Drainage network		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayath Virajpet
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	77%	80%	NIL	NIL		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.			
Town Panchayath Kushalnagar	Karnataka	Sujay Kumar S.M.				Ayyappa swamy Temple Road, Town Panchayath, Kushalnagar				08276-271536		itstaff_ulb_kushalnagar@yahoo.com			

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	64%	75%	115 lpcd	115 lpcd	100%	100%	11%	10%	3Hours once in two days	3Hours once in two days	100%	100%	80%	80%	91%	92%	100%	100%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc	80%		90%		100%		100%		100%		20%		80%		100%		90%	

hmar ks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	80%	Providing UGD system to Kushalnagar is under progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	100%	100%	35%	40%	75%	77%	65%	68%	80%	80%	5%	10%	90%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath Kushalnagar			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			75%			78%			10			5						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hassan CMC	Karnataka	R KRISHNAMURTHY	Santhepete Circle B M Road Hassan	08172-268276	commn_hassan@yahoo.com

[illegible]

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current	Targets (2020-21)	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-21)	Current	Targets (2020-21)	Current	Targets (2020-21)	Current	Targets (2020-21)	Current (2019-20)	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	88	92	86	88	0	0	20	20	1.5	1.5	100	100	100	100	55	69	88	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	68	70	84	85	58	60	97	98	6	8	91	91	5	10	50	54
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	94	95	17	30	15	17	0	5	100	100	11	15	60	64
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Hassan			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			85			85			0			0						

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC ARASIKE RE	KARNA TAKA	Kantharaju M G	B.H. road,Arsikere 573103	08174-232201	itstaff_ulb_arasikere@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	57.39	80	125	135	0	0	28	24	2	2	100	100	96	98	25	28	65	80
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	0	0	83.34	90	90%	90%	100	100	12	15	100	100	0%	0%	0	0
<b>Solid Waste Management Indicators</b>																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	92.3	95	10.41	20	10.41	20	80	85	80	80	17.63	20	33.87	50		
<b>Storm Water Drainage Indicators</b>																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
<b>Benchmarks</b>	<b>100%</b>								<b>0</b>									
	Current (2019-20)				Targets (2020-21)				Current (2019-20)				Targets (2020-21)				Municipal Commissioner, CMC, Arasikere	



	69.7	75	0	0	
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**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Channarayapatna	Karnataka	M Kumar	Chief officer TMC, Channarayapatna	08176-255411	itstaff_ulb_channarayapatna@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	71%	80%	135 lpcd	135 lpcd	0%	10%	20%	20%	2 hours	2 hours	100%	100%	80%	80%	37%	45%	45%	65%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	80%	97%	80%	97%	55%	75%	55%	80%	20%	20%	80%	80%	24%	26%	30%	66%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
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Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target ts (2020 -21)
	96%	100%	90%	91%	25%	36%	25%	36%	34%	71%	80%	80%	16%	20%	50%	60%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Channarayapatna			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	66%			68%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the ULB	State	Name of the Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Holenarasipura	Karnataka	B C Basavaraju	TMC, Holenarasipura, Opposite to Gandhi Circle, Holenarasipura-573211	08175-273229	itstaff_ulb_holenarsipur@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	82%	85%	96	98	0	0	20%	20%	7hrs	8hrs	100%	100%	90%	92%	25%	30%	68%	70%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	94%	96%	75%	78%	80%	82%	78%	80%	15%	20%	88%	90%	15%	20%	58%	65%

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	92%	95%	15%	40%	15%	20%	20%	20%	90%	90%	15%	25%	75%	80%

### Storm Water Drainage Indicators

	<b>Coverage of storm water drainage network</b>		<b>Incidence of water logging/ flooding</b>		<b>Chief Officer TMC, Holenarasipura</b>
<b>Benchmarks</b>	<b>100%</b>		<b>0</b>		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	77%	88%	0	0	

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TMC Sakaleshpura</b>	<b>Karnataka</b>	<b>D. Stephen Prakash</b>	<b>B.M ROAD, SAKALESHPURA HASSAN DIST. PIN-573134</b>	<b>08173-244042</b>	<b>itstaff_ulb_sakleshpur@yahoo.com</b>

### Water Supply Indicators

	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benc hmar ks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- 21)

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)	
	50%	75%	100	100	0%	10%	22%	20%	2.30hrs	2.30hrs	90%	100%	80%	80%	66%	70%	80%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	95%	95%	95%	25%	35%	20%	20%	50%	50%	95%	95%	16%	18%	55%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Sakaleshpura			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			83%			85%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
TMC Belur	KARNATAKA	Manjunath S S	Town Municipal Council, Near KSRTC Bustand, Belur 573115	08177 222221 08177 222164	townmunicipal.belur@gmail.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	61%	65%	115	120	0%	0%	20%	20%	1hr	1hr	95%	100%	80%	100%	35%	40%	90%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	68%	70%	69%	71%	90%	90%	100%	100%	12%	15%	80%	100%	0%	0%	75%	78%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>			<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95%	98%	92%	94%	50%	75%	80%	100%	95%	100%	80%	80%	0.21%	0.23%	75%	77%
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
<b>Benchmarks</b>	<b>100%</b>								<b>0</b>									

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer, TMC, Belur.
	63%	65%	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
T P Alur	Karnataka	Chief Officer Town Panchayath Alur	573213	08170-218246	townpanchayath.alur@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92	92	110	110	-	-	20	20	2	1	100	100	80	80	45	50	86	90

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	-	-	-	-	-	--	-	-	80	80	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	97	100	97	98	30	40	20	22	26	33	90	92	25	30	76	76
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER, TP Alur			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	76			76			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP, Arakalagud	Karnataka	Sri. Sureshbabu	Pete main road, Arakalagud	08175-220350	townpanchayath.arkalagud62@gmail.com

<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	77%	80%	123	126	0%	30%	24%	20%	1hr	2hr	100%	100%	100%	100%	44%	50%	90%	95%

Sewage Management (Sewerage and Sanitation)									
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%



## 14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TOWN MUNICIPAL COUNCIL BIRUR</b>	<b>KARNATAKA</b>	<b>K M SATYANARAYANA</b>	<b>TOWN MUNICIPAL COUNCIL, N H 206, BIRUR, KADUR (T), PIN CODE - 577116</b>	<b>08267-255888</b>	<b>tmcbirur@gmail.com</b>

## Water Supply Indicators

Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
95%	97%	130 LPCD	135 LPCD	0%	20%	28%	25%	2 hours	2 hours	100%	100%	80%	85%	30%	35%	60%	70%

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	100%	100%	4.7%	30%	5%	20%	0	20%	0	10%	0	10%	80%	80%	0	20%	0	20%

## Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curren t	Target s	Curren t	Targ ets	Curren t	Targ ets	Curren t	Targ ets	Curren t	Target s	Curren t	Targ ets	Curren t	Target s	Curren t	Targe ts

	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)
	100%	100%	100%	100%	30%	50%	1%	20%	1%	30%	80%	80%	10%	12%	60%	65%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Birur			
Benchmarks	100%						0									
	Current (2019– 20)			Targets (2020– 21)			Current (2019– 20)			Targets (2020– 21)						
	60%			70%			0			0						

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kadur	Karnataka	H N Manjunath	Chief Officer, TMC, Kadur Old Busstand Opposite-577548	08267-221221	<a href="mailto:kadurtmc@yahoo.com">kadurtmc@yahoo.com</a>

### Water Supply Indicators

Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	85	45	90	0	5	25	20	1.5	2	100	100	91	95	15	25	85	90

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Targets (2020-2022)	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-2022)	Current	Targets (2020-2022)	Current	Targets (2020-2022)	Current	Targets (2020-2022)	Current (2019-2020)	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	100	100	0	0	0	0	0	5	0	0	2	5	80	80	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	100	100	86	95	66	75	1	5	14	50	80	80	12	15	92	95		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding								Chief Officer TMC, Kadur	
Benchmarks	100%								0									
	Current (2019-20)				Targets (2020-21)				Current (2019-20)				Targets (2020-21)					
	80				90				1				0					

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TMC Tarikere		Karnataka		T S Gireesh				BH Road NH 206, Tarikere 577228				08261-222233				tmctarikere@yahoo.co.in			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	79%	85%	125.43	130	0	25%	28%	20%	1.25 hrs Once	1.00 hrs daily	100%	100%	75%	80%	35%	45%	61%	65%	

									in two day									
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark s	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	100%	100%	62.5 %	75%	62.5 %	70%	62.5%	75%	73%	75%	22.3%	40%	30%	65%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC,Tarikere			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			75%			80%			3			1						



**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Town Panchayath Koppa</b>	<b>Karnataka</b>	<b>Basavaraj Takappa Shiggavi</b>	<b>Koppa - 577126</b>	<b>Phno:08265-221021</b>	<b>koppatown@yahoo.co.in</b>

### Water Supply Indicators

Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges		
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	120	135	5%	10%	17%	17%	1.5	2	95%	100%	76%	80%	28%	35%	90%	95%

### Sewage Management (Sewerage and Sanitation)

[illegible]

### Solid Waste Management Indicators

	<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Curren t  (2019- 20)	Targe ts  (2020 -21)	Curren t  (2019- 20)	Target s  (2020 -21)	Curren t  (2019 -20)	Targ ets  (202 0-21)	Curren t  (2019- 20)	Targ ets  (202 0-21)	Curren t  (2019- 20)	Target s  (2020- 21)	Curren t  (2019- 20)	Targ ets  (202 0-21)	Curren t  (2019- 20)	Targ ets  (202 0-21)	Curren t  (2019- 20)	Targets  (2020-21)

	92%	95%	90%	95%	20%	25%	10%	15%	45%	50%	76%	80%	10%	15%	50%	70%
Storm Water Drainage Indicators																
Benchmarks	Coverage of storm water drainage network						Incidence of water logging/ flooding				Chief officer Town Panchayath Koppa					
	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)		Targets (2020-21)							
	85			90			0		0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**

14 Finance Commission: Declaration of Service Level Standards Notification Form																		
Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Mudigere	KARNA TAKA		KRISHNEGOWDA B.A				TOWN PANCHAYATH MUDIGERE, – 577132				08263-220257				mudigeretp@yahoo.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	97%	85%	86%	0%	5%	28%	26%	2.0 hrs	2.0 hrs	90%	90%	90%	95%	20%	25%	75%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	98%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage		Efficiency of collection of		Extent of segregation of		Extent of municipal		Extent of scientific		Efficiency in redressal of		Extent of cost recovery in		Efficiency in collection of	

	of solid waste management services		municipal solid waste		municipal solid waste		solid waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	
	100%	100%	95%	98%	45%	50%	85%	85%	52%	53%	82%	85%	10%	15%	95%	98%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath, Mudigere				
Benchmarks	100%						0										
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)										
	100%		100%		0		0										

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.				
TP, N.R.PURA		KARNATAK A		Kuriakose C.				Town Panchayath, Narasimharajapura-577134				08266-220121 08266-220680		<a href="mailto:nrptp@yahoo.com">nrptp@yahoo.com</a>				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019-20)	Targ ets (2020-21)	Curren t (2019-20)	Targ ets (2020-21)	Curren t (2019-20)	Targ ets (2020-21)	Curren t (2019-20)	Targ ets (2020-21)	Curren t (2019-20)	Targ ets (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targe ts (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Target s (2020-21)
	96%	100 %	135	135	-	20%	26%	24%	1 hr.	1 hr.	100%	100%	90%	95%	50%	50%	80%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network		Collection efficiency of the sewage		Adequacy of sewage treatment		Quality of sewage treatment		Extent of reuse and recycling of treated		Efficiency in redressal of customer		Extent of cost recovery in sewage		Efficiency in collection of sewage charges	

			services		network		capacity				sewage		complaints		management			
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95%	95%	95%	95%	55%	60%	80%	85%	40%	50%	100%	100%	25%	30%	90%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP, N.R.Pura			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			90%			100%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**

24 Finance Commission: Declaration of Self-Help Level Standards (Declaration 1 of 11)									
Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Town Panchayath, Sringeri	KARNATAKA	Shivanaik		Sringeri - 577139		Phn:08265-250121 Fax:08265-251630		tpshringeri@gmail.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related

																	charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Target s (2020-21)
	100%	100%	135	135	10%	10%	20%	20%	2.00	2.00	100%	100%	80%	80%	50%	55%	90%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Target s (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Target s (2020-21)
			96%	98%	98%	98%	72%	95%	60%	70%	50%	50%	80%	80%	15%	18%	80%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath, Sringeri			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			100%			100%			-			-						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mangalore City Corporation	Karnataka	Shri.Ajith Kumar Hegde Shanady	O/o Mangalore City Corporation,Lalbagh,M.G.Road, Mangalore-575003	0824-2220310	commissioner.mcc@gmail.com

Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	86.86	90	135	135	97.21	99	20	20	12	20	98	100	95.83	100	100	100	98	98	

Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	100	100	60	65	80	95	80	85	85	95	80	90	80	90	90	95	90	95	

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	



Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	99.9	100	47.54	75.00	66	75.00	100	100	100	100	32.21	50.00	56.73	75.00

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Commissioner, Mangalore City Corporation
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	61.10	62	0	0		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Puttur CMC	Karnataka	Roopa T Shetty	Court Road, Near Kille Maidhan, Puttur D.K574201	08251230251	co.puttur@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99%	100%	120	130	100%	100%	18%	15%	10 hrs	12 hrs	100%	100%	80%	80%	55%	65%	96%	98%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Targets	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	90%	100%	UGD Not Available in Puttur CMC															
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)		
	100%	100%	95%	96%	80%	85%	80%	80%	87%	90%	80%	80%	25%	30%	85%	90%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network							Incidence of water logging/ flooding							Commissioner CMC, Puttur			
Benchmarks	100%							0										
	Current (2019-20)			Targets (2020-21)				Current (2019-20)			Targets (2020-21)							
	95%			96%				1			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Ullal		Karnataka	Rayappa				ULLAL CITY MUNICIPAL COUNCIL, NEAR ABBAKKA CIRCLE ULLAL				0824-2462126				co.ullal@gmail.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	55%	60%	97	98	100%	100%	21%	20%	3.3hr	4 hr	100%	100%	80%	80%	57%	60%	60%	65%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			99%	100%	97%	98%	54%	70%	18%	25%	100%	100%	80%	80%	26%	28%	77%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Ullal			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			54%			55%			3			2						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Municipal Council Moodubidire	Karnataka	Smt.Indu M.	Near Govt Hospital, Town Municipal Council Moodubidire, 574227	08258-236236	co.moodbidri@gmail.com
<b>Water Supply Indicators</b>					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	135	135	98	100	23	20	19	19	100	100	80	80	66	70	71	74
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	100	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	100	100	100	100	80	80	100	100	100	100	28	28	90	90
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Municipal Council			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						

	83	85	—	—	Moodubidire
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**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB			State	Name of the Municipal Commissioner / Chief Executive Officer					Postal address with PIN code				Phone & Fax nos.		Email id.			
Bantwal TMC			Karnataka	Mrs. Leena Britto					Bantwal TMC, Opp To Govt Hospital, Bantwal Kasba- 574211				08255-233130		co.bantwal@gmail.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	51.05%	57%	125	135	56%	65%	24%	20%	8	10	100%	100%	97%	100%	40%	45%	70%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	50%	UGD Work in progress													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	90%	93%	85%	90%	58%	70%	28.57%	50%	57%	70%	66.66%	80%	5%	6%	64%	75%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Bantwal				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	43%			49%			2			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Someshwara TMC	Karnataka	Vani V Alva	Town Municipal Council Someshwara Kotekar(PO)- 575020	Ph No 0824-2466572	co.someshwar@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90% 0	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40	45	90	90	0	5	22	20	1hr	1 hr	100	100	80	80	51	55	46	60

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%



[illegible]

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019 -20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020 -21)
	65	70	66	75	0	5	18	20	0	10	80	80	0	2	0	5

### Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Someshwara TMC
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	70	80	0	0	

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone no.	Email id.
Belthangady	Karnataka	M.H. Sudhakar	Town Panchayath Belthangady Pincode- 574214	Phone No. 08256-232125	<a href="mailto:co.belthangadi@gmail.com">co.belthangadi@gmail.com</a>

## Water Supply Indicators

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-	Targets (2020-21)	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-	Current (2019-	Targets (2020-

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)				
	45%	50%		135	135	100%	100%	5%	5%	9 HRS	9 HRS	100%	100%	90%	92%	75%	80%	85%	90%		
Sewage Management (Sewerage and Sanitation)																					
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges				
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%				
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)			
	100%	100%	-	-	-	-	UGD SYSTEM NOT PROVIDED					-	-	-	-	-	-	-	-		
Solid Waste Management Indicators																					
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%				
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)			
			90%	95%	80%	85%	20%	25%	30%	40%	80%	85%	90%	92%	15%	20%	80%	85%			
Storm Water Drainage Indicators																					
			Coverage of storm water drainage network						Incidence of water logging/ flooding											Chief Officer Town Panchayath Belthangady	
Benchmarks			100%						0												
			Current (2019-20)			Targets (2020-21)			Current (2019-20)				Targets (2020-21)								
			100			100			0				0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
MULKI TP	KARNATAKA	P Chandra Poojary	Town Panchayath Mulki Gandhi Maidan, Karnad Mulki - 574154	0824-2290561 Fax : 0824-2290891	co.mulki@gmail.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)
	45%	50%	115	120	100%	100%	25%	20%	5 Hrs	5 Hrs	100%	100%	80%	80%	38%	40%	62%	65%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	UGD system not available						-	-	-	-	-	-	
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		95%		100%		90%	
			Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)
			100%	100%	80%	85%	94%	98%	80%	90%	80%	85%	80%	90%	32%	40%	50%	60%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Mulki Town Panchayath
Benchmarks	100%		0		
	Targets (2019-20)	Targets (2020-21)	Targets (2019-20)	Targets (2020-21)	
	95%	96%	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.				
SULLIA		KARANATAKA		MATHADI				Town Panchayath, Sullia-574239				08257-230354		co.sullia@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- 21)
	77%	80%	100	105	99%	100%	11%	10%	10	12	90%	100%	80%	80%	58%	65%	81%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficienc y of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- 21)
	100%	100%	30%	35%	19%	25%	30%	40%	40%	50%	0	10%	64%	70%	0%	10%	0%	10%

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019 -20)	Target s (2020 -21)	Current (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020 -21)	
	78%	90%	85%	90%	59%	70%	75%	90%	40%	60%	80%	80%	22%	30%	41%	50%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Sullia Town Panchayath				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	53%			55%			0			0							

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
VITLA TP D.K	Karnataka	MALINI	CHIEF OFFICER TOWN PANCHAYATH VITLA PiN:574243	08255-239220	covitlapp@gmail.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	65%	95 LPCD	95 LPCD	95%	98%	20%	20%	6hr	6hr	100%	100%	80%	80%	50%	55%	90%	90%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%																
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	92%	80%	85%	75%	80%	60%	65%	60%	65%	80%	80%	19%	22%	85%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TP, VITLA				
Benchmarks			100%					0										
			Current (2019-20)		Targets (2020-21)			Current (2019-20)		Targets (2020-21)								
			55%		60%			0		0								
14 <sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021																		
Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer					Postal address with PIN code			Phone & Fax nos.			Email id.					
KOTEKAR TP	Karnataka	PRABHAKARA					CHIEF OFFICER TOWN PANCHAYATH KOTEKAR Pin:575022			0824-2466693			co.kotekar@gmail.com					
Water Supply Indicators																		
	Coverage of		Per capita		Extent of		Extent of non		Continuity of		Quality of		Efficiency in		Cost recovery		Efficiency in	



	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply- related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	45	50	90	93	70	73	23	20	2	2	100	100	60	65	44	49	66	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	100	`100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
			100	100	75	80	100	100	67	70	100	100	100	100	34	36	83	90
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP, Kotekar			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			40			43			0			0						

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Udupi CMC	Karnataka	Sri. Anand C. Kallollikar	Kavi Muddana Marg, Udupi - 576101	Phone No. 0820-2520306 Fax No. 0820-2524236	<a href="mailto:itstaff_ulb_udupi@yahoo.com">itstaff_ulb_udupi@yahoo.com</a>

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72%	90%	108	120	100%	100%	24%	23%	16	16	100%	100%	90%	90%	96%	96%	90%	90%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	24%	40%	74%	100%	100%	100%	100%	100%	2%	5%	96%	100%	35%	36%	46%	50%

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95 %	100 %	96 %	100 %	26 %	44.44 %	24%	26%	90 %	90%	90%	100 %	14 %	20%	24%	50%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner City Municipal Council, Udupi			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	42 %			43 %			0			0						

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Karkala TMC	Karnataka	Smt Rekha J Shetty	Town Municipal Council, Karkala-574104	08258-234664	<a href="mailto:itstaff_ulb_karkala@yahoo.co.in">itstaff_ulb_karkala@yahoo.co.in</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	44.43	60	125	130	99	100	25	20	6	7	100	100	80	80	60	65	85	90

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	50	60	60	65	-	50	-	-	-	-	80	80	35	40	90	90
<b>Solid Waste Management Indicators</b>																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	99	95	98	60	100	96	97	96	97	80	93	26	30	90	95		
<b>Storm Water Drainage Indicators</b>																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC,Karkala					
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>											
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)								
	45			60			0			0								

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kundapura	KARNATAKA	GOPALKRISHNA	TOWN MUNICIPAL COUNCIL,MUNICIPAL ROAD,KUNDAPURA -576201	08254-230410	itstaff_ulb_kundapur@yahoo.co.in

## Water Supply Indicators

	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
Benchmark s	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Target s (2020- -21)	Current (2019- 20)	Target s (2020- -21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)

	91	91	135	135	98	98	20	20	08	08	100	100	100	100	90	92	85	87
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			99	99	96	96	50	60	35	40	95	95	97	97	25	30	98	99
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER, TMC KUNDAPURA			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			65			70			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kapu	Karnataka	Mr. Venkatesh Navuda	Tmc Kapu, 574106	0820-2551061	itstaff_ulb_kaup@yahoo.com

**Water Supply Indicators**



	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	90%	135	135	100%	100%	5%	5%	6	6	100%	100%	100%	100%	45%	50%	90%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	100%	100%	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100%	100%	98%	100%	100%	100%	85%	90%	85%	90%	100%	100%	20%	22%	91.8%	95%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks			100%						0									



	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer, TMC, Kapu
	80%	90%	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SALIGRAM A TP	Karnataka	ARUN B	TOWN PANCHAYATH SALIGRAMA - 576225	0820-2564229	itstaff_ulb_saligrama@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45%	50%	75	85	95%	100%	20%	18%	5 hrs	5 hrs	90%	95%	90%	95%	40%	50%	86%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	-	-	-	-	-	-	-	80%	85%	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	management services		solid waste		solid waste				municipal solid waste		complaints						
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	85%	90%	80%	85%	80%	85%	60%	65%	70%	75%	80%	90%	40%	45%	95%	95%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP, Saligrama				
Benchmarks	100%						0										
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)										
	50%		60%		-		-										

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Corporation Belagavi	Karnataka	Shri Jagadeesh K H, KAS	Subhash Nagar Belagavi 590016	9448676710 0831-2405304	itstaff_ulb_belgaum@yahoo.com

<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark s	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	63.24	65	138.30	135	17.19	*	29.99	35.00	1) 24*7 for 10 wards 2) Once in 4 days in 48 wards for 2 hours	1) 24*7 for all wards	100	100	100	100	94.42	100	64.85	95

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	66.28	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	98	100	60	100	60	65	100	100	97	100	7	10	86	90

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Commissioner City Corporation Belagavi
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	16	37	24	18	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC GOKAK	Karnataka	Shri V S Tadasalur	Near Sangolli Rayanna Circle City Municipal Council Gokak	08332-224303	itstaff_ulb_gokak@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benc	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

hmar ks																		
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	100	100	133	133	97	98	21	20	24	24	100	100	100	100	97	98	55	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	100	100	71	75	43	45	100	100	92	92	17	18	100	100	12	15	10	15
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
			100	100	100	100	78	79	71	75	71	75	96	98	16	20	71	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner City Municipal Council Gokak			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			97			98			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
CMC Nipani		Karnataka	Shri. M. B. Borannavar				CMC Nippani, old P.B.Road Nippani Taluka, Dist Belagavi				08338-223001				itstaff_ulb_nippani@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	98	135	135	90	99	20	20	24/7	24/7	98	98	90	94	55	55	95	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	0	0	0	0	0	0	0	0	0	0	65	72	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			99	99	98	98	50	26	37	40	75	75	80	90	30	31	94	95

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC Nippani
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	92	92	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Mudalagi	Karnataka	Shri.D.S. Haradi.	TMC Mudalagi -591312	08334-251235	<a href="mailto:itstaff_ulb_mudalagi@yahoo.com">itstaff_ulb_mudalagi@yahoo.com</a>

## Water Supply Indicators

Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020 -21)
	40	41	106	108	00	00	30	28	1.5	1.5	98	99	80	80	35	36	50	60

	2015	2016	2017	2018	2019
<b>Sewage Management (Sewerage and Sanitation)</b>					

[illegible]



Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	92	93	89	90	30	32	22	24	25	30	80	80	6	10	64	65	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Mudalagi.				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	62			63			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Athani	Karnataka	Shri Mahantesh S Koulapur	Near Dr.Ambedkar Circle Bus stand Road Athani-591304	08289-251137	itstaff_ulb_athani@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	68%	75%	110 lpcd	110 lpcd	0	0	21%	20%	2Hrs	2Hrs	95%	95%	98%	100%	34%	45%	35%	45%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	97%	0	0	0	0	0	0	0	0	0	0	85%	90%	0	0	0	0
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste			Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95%	97%	96%	97%	35%	60%	12%	15%	25%	30%	85%	90%	12%	15%	45%	50%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC Athani				
Benchmarks			100%					0										
			Current (2019-20)		Targets (2020-21)			Current (2019-20)		Targets (2020-21)								
			80%		82%			0		0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>BAILHONGAL</b>	<b>KARNATAKA</b>	<b>SHIR S G AMBIGER CHIEF OFFICER</b>	<b>591102</b>	<b>PHONE:08288-233135 FAX:08288-2337295</b>	<b>itstaff_ulb_bailhongal@yahoo.co.in</b>

<b>Water Supply Indicators</b>																		
	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)
	65	67	95	100	1	10	25	20	1hr	1hr	100	100	85	85	20	30	71	90

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Curren t (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Target s (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)
	95	98	75	75	30	40	100	100	50	60	0	0	80	90	8	10	60	62
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Curren t (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Target s (2020-2021)	Current (2019-2020)	Targets (2020-2021)	Current (2019-2020)	Targets (2020-2021)
			95	100	90	95	60	80	30	35	30	35	85	90	5	9	85	90
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer Town Municipal Council Bailhongal					
Benchmarks			100%					0										
			Current (2019-2020)		Targets (2020-2021)			Current (2019-2020)		Targets (2020-2021)								
			82		85			0		0								

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Chikkodi	KARNATAKA	Dr. S. R. Rogi	TMC Chikkodi. K.C. Road, Pin- 591201	08338-272151 & 08338-272193	itstaff_ulb_chikkodi@yahoo.co.in
Water Supply Indicators					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	135	135	100	100	10	10	24	24	100	100	80	80	55	70	90	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	90	95	60	65	55	60	55	60	10	10	70	75	15	15	60	60
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			97	97	94	95	65	70	30	35	40	45	40	45	10	12	90	90
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Chikkodi			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			80			80			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**[illegible]

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21	(2019-20)	21	(2019-20)	21	(2019-20)	21	20	(2020-21)
	75	80	94	95	13	15	13	15	60	65	70	80	7	10	75	80
<b>Storm Water Drainage Indicators</b>																
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						Chief Officer TMC, Ramadurga			
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	80			85			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Sankeshwar</b>	<b>Karnataka</b>	<b>Jagadish S. Iti</b>	<b>S.G Road Sankeshwar, Tal: Hukkeri Dist:Belagavi</b>	<b>08333-273308 08333-274098</b>	<b>itstaff_ulb_sankeshwar@yahoo.co.in</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	125	130	91	95	20	20	3hrs	3hrs	100	100	80	85	70	75	90	92

## Sewage Management (Sewerage and Sanitation)

[illegible]



	89	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	100	100	88	90	40	50	40	50	60	62	80	80	5	10	60	65	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Sankeshwar				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	96			98			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Saundatti</b>	<b>KARNATAKA</b>	<b>Shri K.I Naganur</b>	<b>Town Municipal Council Saundatti Pin: 591126</b>	<b>(08330) 222226</b>	<b>itstaff_ulb_saundatti@yahoo.co.in</b>

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchm arks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curre nt (2019 – 20	Targe ts (2020 – 21)	Curren t (2019– 20)	Targ ets (202 0– 21)	Curren t (2019– 20)	Targ ets (202 0– 21)	Curren t (2019– 20)	Targ ets (202 0– 21)	Curre nt (2019 –20)	Targ ets (202 0– 21)	Curren t (2019– 20)	Targ ets (202 0– 21)	Curren t (2019– 20)	Targ ets (202 0– 21)	Curren t (2019– 20)	Target s (2020– 21)	Curren t (2019– 20)	Target s (2020– 21)
	60	75	124 lpcd	124 lpcd	-	-	25	23	3.5 hr	3.5h r	100	100	100	100	10	15	85	87
Sewage Management (Sewerage and Sanitation)																		
	Coverage of		Coverage of		Collection		Adequacy of		Quality of		Extent of		Efficiency in		Extent of cost		Efficiency in	

	toilets		sewage network services		efficiency of the sewage network		sewage treatment capacity		sewage treatment		reuse and recycling of treated sewage		redressal of customer complaints		recovery in sewage management		collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	95	97	-	-	-	-	-	-	-	-	-	-	85	90	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	98	98	95	96	41	45	45	50	60	65	100	100	5	10	60	65

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief officer Town Municipal Council Saundatti
Benchmarks	100%		0			
	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)		
	92	95	0	0		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Hukkeri	KARNAT AKA	Shri Mohan V Jadhav	Belgaum Road Hukkeri	08333265138	itstaff_ulb_hukkeri@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
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Benchma rks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	85%	110	135	75%	80%	25%	22%	6	24	90%	95%	80%	80%	28%	35%	66%	76%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	98%	0%	80%	0%	0%	0%	0%	0%	0%	0%	0%	70%	75%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98%	100%	98%	100%	55%	60%	55%	60%	45%	45%	80%	85%	12%	15%	85%	95%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Hukkeri			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			80%			90%			0			0						

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021[illegible]

	80%	85%	96%	97%	35%	38%	20%	23%	23%	23%	90%	90%	20%	22%	80%	85%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Kudachi			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	90%			91%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TMC Sadalga		Karnataka	Shri. V. K. Joshi KMAS-II Chief Officer				Main Road, Sadalga Tal: Chikkodi, Pin Code: 591239				08338-251631				itstaff_ulb_sadalaga@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	58	58	91	98	0	30	28	26	1	1	95	100	88	89	50	52	73	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	82	84	0	0	0	0	0	0	0	0	0	0	80	78	0	0	0	0
Solid Waste Management Indicators																		
			Household		Efficiency of		Extent of		Extent of		Extent of		Efficiency in		Extent of cost		Efficiency in	

	level coverage of solid waste management services		collection of municipal solid waste		segregation of municipal solid waste		municipal solid waste recovered		scientific disposal of municipal solid waste		redressal of customer complaints		recovery in SWM services		collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	92	92	86	90	25	35	25	30	0	50	80	89	05	07	80	85	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Sadalga				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	70			76			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TMC MUGALKH OD		Karnat aka	Shri G B DAMBAL KMAS-1				MUGALKHOD 591235				08331-252229				itstaff_ulb_mugalakhod@yahoo.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	25	30	75	78	0	0	28	26	1.5	2	85	88	80	80	22	25	40	55
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	



Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			40	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC MUGALKHOD			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			25			30			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
TMC Munavalli	Karnataka	M.M.TIMMANI		KALAMMANA TEMPLE - 591117		08330-277697		itstaff_ulb_munavalli@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current t (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	63	65	100	105	0	0	27	25	2 Hrs	2hrs	95	100	80	80	15	20	70	75
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current t (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	80	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	75	60	70	25	65	25	30	10	15	70	72	7	8	75	75		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding								Chief Officer TMC Munavalli	
Benchmarks	100%								0									
	Current (2019-20)				Targets (2020-21)				Current (2019-20)				Targets (2020-21)					
	40				50				0				0					

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Name of the city/ULB		State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TMC Ugarkhurd		KARNATA KA		Smt K S Bagoji				TMC Ugarkhurd, Chavadi Galli,Ugarkhurd. Taluk-Athani Dist-Belagavi Pin Code-591316				08339-272000				<a href="mailto:itstaff_ulb_ugarkhurd@yahoo.com">itstaff_ulb_ugarkhurd@yahoo.com</a>			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	64%	75%	85	90	0%	0%	25%	20%	1Hour	1 Hour	95%	100%	85%	90%	32%	45%	60%	75%	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	85%	90%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		

	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	60%	65%	65%	70%	0%	05%	20%	25%	0%	0%	75%	80%	0%	0%	50%	60%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Ugar-Khurd			
Benchmarks	100%						0									
	Current (2019–20)			Targets (2020–21)			Current (2019–20)			Targets (2020–21)						
	75%			80%			0			0						

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KONNUR	KARNATAKA	Shri.S.M.Hiremath	Town Municipal Council Konnur, Tq: Gokak Dist: Belagavi Pin code 591231	08332-285501	itstaff_ulb_konnur@yahoo.com

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchma rks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	62	65	116	120	00	0	24.16	22	1.30	1.30	97	98	96	90	57.41	60	85	86.00

### Sewage Management (Sewerage and Sanitation)

[illegible]

	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	(2019–20)	(2020–21)	
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)			
	95	96	90	92	35	37	25	28	25	28	78	80	20	22	65	68			
Storm Water Drainage Indicators																			
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Konnur						
Benchmarks		100%						0											
	Targets (2019–20)			Targets (2020–21)			Targets (2019–20)			Targets (2020–21)									
	90			92			0			0									

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	75	80	110	120	0	0	20	20	2.00	2.00	95	100	80	80	60	65	95	95
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	<b>Coverage of toilets</b>		<b>Coverage of sewage network services</b>		<b>Collection efficiency of the sewage network</b>		<b>Adequacy of sewage treatment capacity</b>		<b>Quality of sewage treatment</b>		<b>Extent of reuse and recycling of treated sewage</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in sewage management</b>		<b>Efficiency in collection of sewage charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0

<b>Solid Waste Management Indicators</b>																		
	<b>Household level coverage of solid waste management services</b>			<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>		
<b>Benchmarks</b>	<b>100%</b>			<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	85	80	85	80	85	25	25	0	0	65	75	10	15	90	95		

Storm Water Drainage Indicators									
	Coverage of storm water drainage network				Incidence of water logging/ flooding				Chief Officer TMC Harugeri
Benchmarks	100%				0				
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)		
	70		75		0		0		

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<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>			<b>Postal address with PIN code</b>			<b>Phone &amp; Fax nos.</b>			<b>Email id.</b>		
<b>TP Khanapur</b>	<b>Karnataka</b>	<b>VIVEK BANNE</b>			<b>Town Panchayat Khanapur 591302</b>			<b>083336 222240</b>			<b>itstaff_ulb_khanapur@yahoo.com</b>		

<b>Water Supply Indicators</b>													
	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>	<b>Extent of metering of water connections</b>	<b>Extent of non revenue water</b>	<b>Continuity of water supply</b>	<b>Quality of water supplied</b>	<b>Efficiency in redressal of customer complaints</b>	<b>Cost recovery in water supply services</b>	<b>Efficiency in collection of water supply-related charges</b>			



Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	96%	97%	120	130	0	0	22%	22%	1Hr	1Hr	100%	100%	80%	80%	35%	40%	60%	68%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	96%	98%	-	-	-	-	-	-	-	-	-	-	80%	80%				
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
			90%	92%	97%	99%	25%	60%	35%	36%	25%	30%	80%	80%	15%	20%	87%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Khanapur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			80%			85%			0			0						

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	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)	
	95%	99%	90%	93%	0%	15%	0%	05%	55%	58%	95%	100%	18%	20%	75%	80%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat, Raibag			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	85%			88%			0%			0%						

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Name of the city/ULB		State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TP Kankanawadi		Karnataka		Shri, K.M.Khilari				591222				08331-281024				itstaff_ulb_kankanawadi@yahoo.com			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
	45%	50%	90%	100%	0	0	20%	20%	2 Hour	2 Hour	80%	80%	80%	80%	30%	35%	75%	80%	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
	45%	55%	0	0	0	0	0	0	0	0	0	0	50%	50%	0	0	0	0	

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	40%	50%	55%	60%	0	20%	0	10	0	0	80%	80%	0	05	50%	55%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Kankanawadi				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	70%			70%			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
M.K.Hubballi	Karnataka	I C .Sidnal	Town Panchayath Sambannavar Oni Tq Kittur Dist Belagavi Pin-591118	08288-274046	itstaff_ulb_mkhubballi@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	60	80	85	0	0	22	20	1	1	80	85	80	80	35	40	85	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of		Coverage of		Collection		Adequacy of		Quality of		Extent of reuse		Efficiency in		Extent of cost		Efficiency in	

	toilets		sewage network services		efficiency of the sewage network		sewage treatment capacity		sewage treatment		and recycling of treated sewage		redressal of customer complaints		recovery in sewage management		collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			05	10	75	75	0	0	0	0	0	0	50	50	0	0	36	50
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP M.K.Hubballi			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			62			70			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code		Phone & Fax nos.		Email id.		
Naganur TP	Karnataka	Shri Ravi Rangasubhe	Near Hanuman Temple ,Naganur, Tq: Mudalagi -591224		08334-288811		<a href="mailto:itstaff_ulb_naganur@yahoo.com">itstaff_ulb_naganur@yahoo.com</a>		
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	70	85	85	0	0	28	25	1hr	1hr	85	85	80	90	36	38	50	55
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	80	0	0	0	0	0	0	0	0	0	0	72	75	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			70	75	90	95	10	20	5	10	20	25	75	80	10	12	50	55
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Naganur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			75			80			0			0						



**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TP CHINCHALI		Karnataka	SHRI. SABANNA G. PUJARI				MAIN ROAD, CHINCHALI TAL:RAIBAG DIST:BELAGAVI-591217				9480003286 08331-237531				itstaff_ulb_chinchali@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	28	32	98	98	0	0	28	26	2hrs	2hrs	97	97	100	100	35	40	85	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	83	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			52	60	78	85	24	32	0	0	0	0	100	100	5	8	47	50

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP Chinchali
Benchmarks	100 %		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	15	22	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Mallapur P.G	Karnataka	K. B. Patil	At Po : Mallapur P.G, Tq: Gokak, Dist: Belagavi – 591306	08332-286076	itstaff_ulb_mallapurpg@yahoo.com

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench mar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020 -21)
	65	68	80	100	0	0	26	25	1.5 hour	1.5 hour	92	94	80	80	25	30	95	100

### Sewage Management (Sewerage and Sanitation)

[illegible]

## Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	30	50	70	72	0	05	0	05	0	0	75	80	8	12	70	75	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Mallapur PG				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	70			75			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP EXAMBA	Karnataka	Shri. S O Wader	Main road Near Sangolli Rayanna Circle-591244	08338-276982	Itstaff_ulb_exammba@yahoo.com

<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	65	90	100	0	0	28	26	1	1	85	87	85	90	25	28	87	90
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	68	70	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			40	50	60	65	15	20	0	10	0	0	76	80	0	0	0	10
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Examba			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			60			65			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

24. Finance Commission Declaration of Service Level Standards Notification Form - 2020-2021										
Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
CH Kittur		Karnataka	B B Goroshi		Somavar Peth ch, kittur, Tal: ch,kittur Dist:Belagavi Pin - 591115		08333-286144		itstaff_ulb_chkittur@yahoo.in	
Water Supply Indicators										
	Coverage of water supply Connections		Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%		135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current t (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020 -21)	Current nt (2019- 20)	Targets (2020 -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020 -21)
	85	90	110	120	0	0	28	26	3	3	65	70	80	85	20	25	90	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current t (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Target s (2020- 21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020 -21)
	85	86	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current nt (2019- 20)	Target s (2020- 21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020 -21)
			60%	70%	80%	90%	25%	25%	25%	30%	10%	10%	90%	95%	10%	12%	50%	70%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Kittur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			55			60			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer					Postal address with PIN code				Phone & Fax nos.				Email id.			
TP KALLOLI	KARNATA KA	Shri.Arunkumar					Town Panchayat Kalloli Mudalagi Road Kalloli Tq : Gokak Dist Belagavi Pin: 591224				08332-284636				itstaff_ulb_kalloli@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	55	55	96	96	0	0	26	24	1.30	1.30	100	100	80	90	20	25	85	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	45	50	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)



<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>T P Ainapur</b>	<b>Karnataka</b>	<b>A R Kulkarni Chief Officer Town Panchayat, Ainapur</b>	<b>Town Panchayat, Ainapur Dist: Belagavi 591303</b>	<b>08339-254314</b>	<b>itstaff_ulb_ainapur@yahoo.com</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench mar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- 21)
	51	60	80	95	0	0	25	25	1.30	1.30	90	90	80	80	35	40	85	85

[illegible]

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	70	80	80	80	15	35	15	20	0	0	80	85	0	5	30	35	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Ainapur				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	60			65			0			0							

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Name of the city/ULB		State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TP SHEDBAL		KARNAT AKA		VIVEK BANNE				VARDAMAN PETH SHEDBAL TOWN PANCHAYAT SHEDBAL TQ: KAGWAD DT: BELAGAVI				08339-264044				itstaff_ulb_shedabal@yahoo.com			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Target s (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Curren t (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
	38	50	90	95	0	0	28	26	1HR	2HR	95	100	95	95	35	42	75	80	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network		Collection efficiency of the sewage		Adequacy of sewage treatment		Quality of sewage treatment		Extent of reuse and recycling of treated		Efficiency in redressal of customer		Extent of cost recovery in sewage		Efficiency in collection of sewage charges		

			services		network		capacity				sewage		complaints		management			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			20	30	65	68	0	02	0	05	0	0	80	80	0	0	0	0
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TOWN PANCHAYAT SHEDBAL			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			68			75			0			0						

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Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
KABBUR TP		KARNATAKA	Shri. M B Bhringimath		At/p. Town Panchayat, Kabbur, Belagavi Dist, Karnataka - 591222.		Phone: 08338 229397 FAX: 08338 229397		<a href="mailto:itstaff_ulb_kabbur@yahoo.com">itstaff_ulb_kabbur@yahoo.com</a>	
Water Supply Indicators										
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges	
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%	

	Current t (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- -21)	Current nt (2019- 20)	Targets (2020- -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- -21)
	25	26	50	60	0	0	25	22	40min	48min	80	85	70	80	30	32	60	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treat,ed sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current t (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- -21)	Current nt (2019- 20)	Targets (2020- -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- -21)
	30	40	-	-	-	-	-	-	-	-	-	-	0	50	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- -21)	Current nt (2019- 20)	Targets (2020- -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020- -21)
	15	20	35	40	-	-	-	-	-	-	-	-	60	65	-	-	45	50
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding								Chief Officer Town Panchayat, Kabbur.	
Benchmarks		100%						0										
	Current (2019-20)				Targets (2020-21)				Current (2019-20)				Targets (2020-21)					
	50				60				-				-					

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
ARABHAVI	Karnataka		K B BENNI				TOWN PANCHAYAT ARABHAVI ARABHAVI-591218				-				itstaff_ulb_arabhavi@yahoo.in			
<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	70	0	0	0	0	0	0	0	0	0	0	86	90	0	0	0	0
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	70	0	0	0	0	0	0	0	0	0	0	86	90	0	0	0	0
<b>Solid Waste Management Indicators</b>																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			65	70	0	0	0	0	0	0	0	0	86	90	0	0	0	0

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)
	35	50	70	75	0	20	0	10	0	0	95	98	0	0	60
<b>Storm Water Drainage Indicators</b>															
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<b>Chief Officer TP Arabhavi</b>		
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>								
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)					
	50			60			0			0					

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<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Boragaon TP</b>	<b>Karnataka</b>	<b>Shri P.B.Devamane</b>	<b>A/P:Boragaon, 591216</b>	<b>08338-298029</b>	<b>itstaff_ulb_boragaon@yahoo.com</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65%	67%	120lpcd	125lpcd	0	0	25%	20%	1.15hrs	1.15hrs	87%	90%	87%	89%	32%	40%	70%	85%

## Sewage Management (Sewerage and Sanitation)

[illegible]



	55%	60%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																	
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
			55%	60%	30%	35%	30%	35%	0	02	0	05	87%	87%	5%	8%	55%
Storm Water Drainage Indicators																	
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer Town Panchayat Boragaon				
Benchmarks			100%					0									
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)								
			90%		90%		0		0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

14 Finance Commission: Declaration of Service Level Standards Notification Form - 2020-2021																		
Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
CMC BAGALKOTE		Karnataka	Shri Munishamappa.V				City Municipal Council, sector no 19 Navanagar, Bagalkote.				08354-235732				itstaff_ulb_bagalkote@yahoo.co.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	48	50	125	126	67.3	70	28.50	28.0	12	13	80	85	80	82	47	50	83	84

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	53.50	60	74.50	75	100	100	92	93	15	20	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	96	98	80	85	75	75	90	95	85	90	18	25	92	95
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Bagalkote			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			85			86			0			0						

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Name of the ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.				
CMC Rabkavi-Banahatti	Karnataka	Shri S. G. Jadhav, Municipal Commissioner	City Municipal Council Rabkavi-Banahatti-587314	08353-230236	itstaff_ulb_rabkavibanahatti@yahoo.co.in				
Water Supply Indicators									
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92	93	135	135	35	50	23	20	6	7	100	100	80	80	50	60	80	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	96	-	58	-	50	-	50	-	100	-	20	-	50	-	20	-	50
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90	95	90	92	75	80	45	50	50	55	80	80	19	25	60	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Rabkavi-Banahatti			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			95			96			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2020-21**

Name of the city/ ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC JAMAKHANDI	KARNATAKA	Shri R.F.Siddannakolla	Near post Officer CMC JAMAKHANDI-587301	08353-220013	itstaff_ulb_jamkandi@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	135	135	70%	75%	26%	24%	2.5	3.0	96%	98%	97%	98%	20%	25%	45%	65%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91%	93%	85%	88%	95%	96%	60%	70%	60%	70%	20%	30%	93%	95%	15%	20%	45%	65%

Solid Waste Management Indicators								
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	96%	91%	93%	55%	58%	58%	60%	50%	60%	94%	96%	12%	15%	75%	85%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Jamakhandi			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	88%			91%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>CMC ILKAL</b>	<b>Karnataka</b>	<b>JAGADISH B HULAGEJJI</b>	<b>Near S R Kanthi Circle, Ilkal, 587125</b>	<b>Off: 08351-270416 Fax: 08351-270020</b>	<b>itstaff_ulb_ilkal@yahoo.com</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	135	135	100%	100%	11%	10%	24hr	24hr	100%	100%	80%	80%	85	95%	90%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current	Targets	Current	Target	Current	Targ	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targe

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	(2019-20)	ets (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	85%	90%	90%	100%	100%	100%	100%	100%	70%	75%	20%	20%	80%	85%	40	50	90	90

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93%	95%	93.78%	100%	60%	70%	75%	80%	55%	60%	85%	90%	20%	22%	60%	70%

### Storm Water Drainage Indicators

Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC ILKAL	
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)		Targets (2020-21)
	80%	85%	0		0

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

<b>Name of the ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>MUDHOL</b>	Karnataka	<b>SUNIL M PATIL</b>	<b>587313</b>	<b>08350280390</b>	<b>itstaff_ulb_mudhol@ymail.com</b>

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)



	50%	60%	85	100	0%	10%	26%	24%	2hr	3hr	100%	100%	80%	80%	33%	35%	55%	60%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	100%	35%	40%	20%	40%	100%	100%	80%	90%	20%	20%	80%	80%	-	10%	-	50%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	95%	90%	95%	30%	80%	80%	80%	50%	55%	90%	92%	15%	20%	30%	50%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC MUDHOL			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			75%			78%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

TMC Mahalingapur									
Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer			Postal address with PIN code		Phone & Fax nos.		Email id.
TMC Mahalingapur	Karnataka	Shri B R Kamatagi			Near Gandhi Circle , Mahalingpur-587312		08350-270035		itstaff_ulb_mahalingpur@yahoo.co.in
Water Supply Indicators									
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	97	99	-	-	26%	25%	6 hours	6 hours	100%	100%	82%	84%	35%	40%	92%	94%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			97%	98%	98	99%	92%	93%	82%	83%	82%	83%	82%	85%	17%	19%	92%	94%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Mahalingpur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						

	100%	100%	-	-	
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**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC BADAMI	Karnataka	Sri. JYOTHI GIRISH. S	NEAR PLD BANK, BADAMI-587201	08357-220052 08357-220308	itstaff_ulb_badami@yahoo.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	75%	70	75	16	18	25	23	4	6	100%	100%	80%	80%	35%	45%	90%	95%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	85%	87%	83%	85%	80%	82%	85%	90%	12%	13%	80%	80%	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
<b>Benchmarks</b>	100%	100%	100%	80%	100%	80%	100%	90%

	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)	
	90%	93%	94%	96%	24%	26%	34%	35%	44%	45%	80%	80%	8%	9%	50%	55%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Badami				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	75%			79%			5			3							

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Guledagudda</b>	<b>Karnataka</b>	<b>Ravindranath Angadi</b>	<b>Ward No 1, Near Hiremasuti. Guledagudda</b>	<b>08357-250230</b>	<b>itstaff_ulb_guledgudda@yahoo.co.in</b>

### Water Supply Indicators

Water Supply Indicators		Coverage of water supply Connections	Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	95	100	80	100	20	20	3	4	95	100	95	100	85	90	85	90

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-)	Targets (2020-21)	Current (2019-)	Targets (2020-)	Current (2019-)	Targets (2020)	Current (2019-)	Targets (2020)	Current (2019-)	Targets (2020-21)	Current (2019)	Targets (2020-21)	Current (2019-)	Targets (2020-21)	Current (2019-)	Targets (2020-21)	Current (2019-20)	Targets (2020)

	20)		20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)	
	85	100	85	90	80	90	100	100	85	90	20	15	95	100	-	-	-	-
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%		
		Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- -21)	Curre nt (2019- 20)	Target s (2020- -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20))	Targe ts (2020- -21)	
		90	100	90	95	20	50	20	40	25	40	88	100	10	15	65	85	
Storm Water Drainage Indicators																		
		Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer, TMC, Guledagudda				
Benchmarks		100%						0										
		Current (Current (2019-20)			Targets (2020-21)			Current Current (2019-20)			Targets (2020-21)							
		80			90			-			-							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>			<b>Postal address with PIN code</b>			<b>Phone &amp; Fax nos.</b>			<b>Email id.</b>		
<b>Terdal TMC</b>	<b>Karnataka</b>	<b>Iranna S Daddi Chief Officer</b>			<b>Town Municipal Concil Terdal-587315</b>			<b>08353-256222</b>			<b>itstaff_ulb_terdal@yahoo.com</b>		

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70%	80%	100	100	0%	10%	28%	26%	1hr	1hr	90%	92%	70%	72%	35%	40%	75%	77%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	96%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98%	98%	98%	98%	50%	52%	75%	77%	35%	37%	90%	90%	5%	7%	70%	72%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Project Director DuDC Bagalkot		Chief Officer TMC Terdal	
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			58%			60%			-			-						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Hungund</b>	<b>Karnataka</b>	<b>Shri I K Gudadari Chief Officer</b>	<b>TMC HUNGUND-587118</b>	<b>08351-260307</b>	<b>itstaff_ulb_hungund@yahoo.in</b>

Water Supply Indicators									
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in



	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply- related charges	
Benc hMa rks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	75%	80%	100	100	0	20%	28%	26%	8 hrs	9 hrs	100%	100%	95%	95%	35%	40%	85%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hMa rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	80%	85%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
			90%	95%	95%	95%	57%	60%	45%	50%	90%	90%	90%	95%	8%	10%	70%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Hungund			
Benchmarks			100%						0									

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Name of the city/ ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Bilagi		Karnataka	D.P.Dhanapal				Ambedkar Circle Bilagi-587116				08425-275261				itstaff_ulb_bilgi@yahoo.in				
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	85%	90%	120	135	0	0	30%	28%	3	4	80%	90%	75%	80%	25%	35%	80%	85%	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	40%	50%	100%	100%	50%	60%	100%	100%	100%	100%	0%	5%	50%	60%	0%	0%	0%	0%	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	90	95	40	50	57	67	40	50	70	80	10	12	63	73
<b>Storm Water Drainage Indicators</b>																
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<b>Chief Officer, TP, Bilagi</b>			
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	80%			90%			0			0						

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Name of the city/ ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Kerur	KARNAT AKA	Shri M V Naduvinaikeri	Near post Officer TP Kerur-587206	08357-230037	itstaff_ulb_kerur@yahoo.co.in

[illegible]

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	32%	40%	75	80	0	0	28%	25%	2hr	2hr	90%	95%	90%	95%	18%	25%	77%	80%

### Sewage Management (Sewerage and Sanitation)

[illegible]

	-20)	21)	20)	21)	20)	21)	20)	0-21)	20)	21)	20)	0-21)	20)	0-21)	20)	0-21)	20)	21)
	70%	78%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current t (2019-20)	Target s (2020-21)	Current t (2019-20)	Target s (2020-21)	Current t (2019-20)	Target s (2020-21)	Current t (2019-20)	Target s (2020-21)	Current t (2019-20)	Target s (2020-21)	Current t (2019-20)	Target s (2020-21)	Current t (2019-20)	Target s (2020-21)	Current t (2019-20)	Target s (2020-21)
			75%	80%	70%	72%	35%	40%	55%	58%	30%	35%	80%	85%	10%	12%	70%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Kerur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			28			30			3			1						

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Aminagad	Karnataka	Shri I.G.Konnur	TOWN PANCHAYAT AMINAGAD 587112 Dist Bagalkot	08351-280131 9448897148	itstaff_ulb_aminagad@yahoo.in

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	87%	85%	90%	0	0	28%	24%	2hr	2hr	90%	100%	85%	85%	32%	40%	68%	70%

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	97%	0	0	0	0	0	0	0	0	-	0	-	-	0	0	-	-
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			50%	54%	50%	87.47%	0	50%	10%	40%	0	0	60%	88%	10%	12%	60%	65%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP, Aminagad			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			55%			62%			0			0						

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Name of the ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code				Phone & Fax nos.	Email id.	
Belagali TP	Karnataka	Sri. V. S. Kaladagi	Town Panchayat, Belagali, Near Sri. Bandlaxmi Temple, Tq: Mudhol, Dist: Bagalkote Belagali-587113				08350-271282	itstaff_ulb_tpbelagali@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

			135 lpcd		connections								complaints					
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curre nt (2019 -20)	Targ ets (202 0-21)	Curre nt (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curr ent (201 9-20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curre nt (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020-21)
	20	30	75	85	0	0	24	12	2hr	2.5hr	90	100	80	100	18	20	75	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curre nt (2019 -20)	Targ ets (202 0-21)	Curre nt (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curr ent (201 9-20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curre nt (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020-21)
	36	50	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curr ent (201 9-20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curre nt (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020-21)
			61	80	91	95	38	40	-	-	-	-	50	80	0	2	-	30
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer Town Panchayat, Belagali				
Benchmarks			100%					0										
			Current (2019-20)			Targets (2020-21)		Current (2019-20)			Targets (2020-21)							
			50			60		0			0							



Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.			
Kamatagi		Karnataka	Sri. B T Bandivaddar						Near Banashankari Temple Kamatagi-587120				05351-287611		tp_kamatagi@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	60%	85	90	0	0	25%	20%	2	3	85%	90%	80%	85%	50%	50%	85%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	85%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current (2019-	Targets	Current	Targets

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	20)	(2020-21)	(2019-20)	(2020-21)	
	90%	100%	90%	95%	25%	50%	0	0	0	0	70%	80%	0	27%	10%	20%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP, Kamatagi				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	70%			80%			0			0							

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021[illegible]

[illegible]

	60	60	96	96	35	40	20	20	2.00	2.00	100	100	80	80	55	40	80	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	95	95	95	95	98	99	85	90	15	15	80	80	30	35	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98	99	98	98	60	65	70	75	90	90	75	76	10	12	85	85
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Indi			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			80			80			0			0						

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<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>MUDDEBIHAL</b>	<b>Karnataka</b>	<b>Shri.Gopal H Kase</b>	<b>Near Bustand MUDDEBIHAL - 586212</b>	<b>08356-220876</b>	<b>itstaff_ulb_muddebihal@yahoo.co.in</b>

<b>Water Supply Indicators</b>									
	<b>Coverage of</b>	<b>Per capita</b>	<b>Extent of</b>	<b>Extent of non</b>	<b>Continuity of</b>	<b>Quality of</b>	<b>Efficiency in</b>	<b>Cost recovery</b>	<b>Efficiency in</b>

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	85	90	00	05	35	33	1.15 Hr	1.5 Hr	98	99	87	90	32	40	90	95
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Solid Waste Management Indicators</b>																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	82	85	40	45	47	50	20	35	82	85	5	10	70	80		
<b>Storm Water Drainage Indicators</b>																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
<b>Benchmarks</b>	<b>100%</b>								<b>0</b>									
	Current (2019-20)				Targets (2020-21)				Current (2019-20)				Targets (2020-21)				Chief Officer TMC, Muddebihal	

		80		85		1		0										
<b>14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021</b>																		
<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>				<b>Postal address with PIN code</b>				<b>Phone &amp; Fax nos.</b>		<b>Email id.</b>						
<b>TMC SINDAGI</b>	<b>Karnataka</b>	<b>SAYEED AHMED</b>				<b>OLD SBI ROAD SINDAGI 586128</b>				<b>08488-221444</b>		<b>itstaff_ulb_sindagi@yahoo.co.in</b>						
<b>Water Supply Indicators</b>																		
	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	93	95	95	0	0	30	28	2	2.5	95	98	92	93	35	40	94	96
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	<b>Coverage of toilets</b>		<b>Coverage of sewage network services</b>		<b>Collection efficiency of the sewage network</b>		<b>Adequacy of sewage treatment capacity</b>		<b>Quality of sewage treatment</b>		<b>Extent of reuse and recycling of treated sewage</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in sewage management</b>		<b>Efficiency in collection of sewage charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	90	0	0	0	0	0	0	0	0	0	0	75	80	0	0	0	0
<b>Solid Waste Management Indicators</b>																		
		<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>		
<b>Benchmarks</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>		
		Current	Targets	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targ	Current	Target	Current	Targets	

	ent (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	ets (2020-21)	t (2019-20)	s (2020-21)	ent (2019-20)	(2020-21)
	90	93	95	98	45	80	35	45	68	79	80	80	12	15	30	45
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Sindagi			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	92			95			0			0						

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC TALIKOTI</b>	<b>Karnataka</b>	<b>Shri.Chandrakanth V Kulkarni</b>	<b>TMC Talikoti, Talikoti-586214</b>	<b>08356-266259</b>	<a href="mailto:itstaff_ulb_talikoti@yahoo.co.in">itstaff_ulb_talikoti@yahoo.co.in</a> / <a href="mailto:co-talikoti@ka.gov.in">co-talikoti@ka.gov.in</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87	86	75	90	0	0	27	26	1hr	1hr	99	99	35	45	60	56	80	85

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	



[illegible]

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	74	77	80	80	15	21	20	23	15	22	90	90	5	10	85	85

### Storm Water Drainage Indicators

	<b>Coverage of storm water drainage network</b>		<b>Incidence of water logging/ flooding</b>		Chief Officer TMC, Talikoti
<b>Benchmarks</b>	<b>100%</b>		<b>0</b>		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	<b>90</b>	92	<b>02</b>	01	

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC BASAVANA BAGEWADI	Karnataka	B.A.SOUDAGAR	TELAGI ROAD TMC BASAVANA BAGEWADI	08352-244111	itstaff_ulb_basavanabagewadi@yahoo.com

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current	Targets (2020-21)	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-21)	Current	Targets (2020-21)	Current	Targets (2020-21)	Current	Targets (2020-21)	Current (2019-20)	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	70	75	95	100	40	55	26	24	1.5hr	2 hr	100	100	100	100	25	30	90	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	100	80	90	80	90	80	85	85	90	5	10	80	80	10	15	55	60
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90	95	87	90	80	85	35	40	45	50	75	85	10	12	70	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Basavana Bagewadi			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			70			75			0			0						

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<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>

TP Almel		Karnatak a	Shri. Suresh Dhansing Nayak				TP Almel, Main Bazar-586202				08488-232009				gpalmel123@gmail.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	55	70	85	95	0	0	30	28	1.5 Hours	2.0 Hours	90	95	80	90	32	35	77	80
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	60	65	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
			65	70	30	35	0	2	0	5	0	0	80	85	2	3	30	40
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP Almel
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	50	60	6	4	

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Managuli TP	Karnataka	S S Bagalkot	Near post office Managuli 586122	08358-240255	tpcmanaguli@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	72	82	85	90	0	0	26	24	1hr	1.30hr	90%	95%	100	100	38	45	48	58

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	65	-		-		-		-		-		-		-		-	

**Solid Waste Management Indicators**

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	management services		solid waste		solid waste				municipal solid waste		complaints						
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	35	85	45	50	0	2	0	5	0	2	80	82	5	7	60	65	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP, Managuli				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	60			65			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KOLHAR TP	Karnataka	Sri B A Soudagar	Kolhar Town panchayat ,Near Rani Channamma circle Kolhar	08426-283029	itstaff.ulb.kolhartp@gmail.com

<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	70	80	85	-	-	30	25	3	4	100%	100%	100%	100%	-	-	-	-

<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	

hmar ks																		
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	50%	55%	20	25	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
			10%	42%	50%	55%	-	5%	10%	20%	10%	10%	30%	80%	-	-	-	-
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding							Chief officer Town Panchayat Kolhar			
Benchmarks			100%					0										
			Current (2019-20)		Targets (2020-21)			Current (2019-20)		Targets (2020-21)								
			40%		50%			0		0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP NALATA WAD	Karnataka	MAREPPA RAMANNA DAI	NEAR BUS STOP NALATAWAD-586124	08356-240112	itstaff_ulb_nalatwad@yahoo.com

<b>Water Supply Indicators</b>									
	<b>Coverage of water supply Connections</b>	<b>Per capita supply of water</b>	<b>Extent of metering of water connections</b>	<b>Extent of non revenue water</b>	<b>Continuity of water supply</b>	<b>Quality of water supplied</b>	<b>Efficiency in redressal of customer complaints</b>	<b>Cost recovery in water supply services</b>	<b>Efficiency in collection of water supply-related charges</b>
<b>Benchmarks</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

	Current t (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020 -21)	Current nt (2019- 20)	Targets (2020 -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020 -21)	
	50	65	70	75	0	0	26	24	1hr	1hr	100	100	80	83	16	20	58	65	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Bench mar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current t (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Target s (2020- 21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020 -21)	
	25	45	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Solid Waste Management Indicators																			
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
	Current nt (2019- 20)	Target s (2020- 21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020 -21)	
	30	35	30	35	-	2	-	5	-	-	75	80	40	42	85	85			
Storm Water Drainage Indicators																			
	Coverage of storm water drainage network								Incidence of water logging/ flooding						Chief Officer TP Nalatawad				
Benchmarks			100%					0											
	Current (2019-20)				Targets (2020-21)				Current (2019-20)			Targets (2020-21)							
	50				55				1			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.



TP NIDAGUN DI	Karnatak a		D.N.TAHASHILDAR				TOWN PANCHAYAT NIDAGUNDI-586213				08426-281057				<a href="mailto:tpcnidagundi@gmail.com">tpcnidagundi@gmail.com</a>			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	50	60	100	120	0	0	28	26	2hrs	2hrs	100	100	80	80	30	32	80	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	70	75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
			30	45	65	70	02	25	0	15	0	20	60	80	10	12	85	90
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayat, Nidagundi
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	40	60	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP DEVARAH IPPARAGI	Karnataka	L.D.MULLA	TOWN PANCHAYAT DEVARAHIPPARAGI-586115	08424-283666	<a href="mailto:gpdevarhipparagi@gmail.com">gpdevarhipparagi@gmail.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	57	115	120	0	0	22	20	2Hours	2Hours	100	100	80	80	35	40	60	65

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	65	35	40	0	25	0	20	0	20	80	80	07	10	60	70

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP Devarahipparagi
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	50	60	0	0		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer			Postal address with PIN code			Phone & Fax nos.			Email id.		
Chadchan	Karnataka	S S PUJARI			TP CHADCHAN			08422-278038			itstaff_ulb_chadachan@yahoo.com		

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45	50	80	90	0	10	25	20	1.30	2.00	100	100	80	80	28	30	50	60

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	60	35	40	20	30	0	10	-	0	65	70	5	10	75	80

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators						
	Coverage of storm water drainage network			Incidence of water logging/ flooding		Chief Officer TP, Chadchan
Benchmarks	100%			0		
	Current (2019-20)	Targets (2020-21)		Current (2019-20)	Targets (2020-21)	
	40	45		0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Haveri	Karnataka	Basavaraj F Jiddi	Near M G Circle Haveri-581110	08375-232444	itstaff_ulb_haveri@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%



	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87%	95%	94 LPCD	120 LPCD	47%	95%	18%	15%	1 Hours	1 Hours	90%	95%	87%	90%	35%	40%	45%	50%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	78%	90%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88%	90%	96%	96%	56%	60%	62%	65%	66%	70%	82%	85%	20%	30%	60%	65%

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner City Municipal Council Haveri
Benchmarks	100 %		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	78%	80%	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format for the Year 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC, Ranebennur	KARNATAKA	Dr. Mahantesh , N	Station Road, Ranebennur-581115	08373-26644	<a href="mailto:comm_ranibennur@yahoo.co.in">comm_ranibennur@yahoo.co.in</a>

Water Supply Indicators																		
-	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	88	95	112	112	0	10	23	22	2hr	2hr	98	98	88	90	55	60	70	80
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	100	96	98	30	50	80	90	80	90	0	0	90	95	0	0	35	45
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99	100	98	98	45	60	50	55	45	60	90	95	20	25	60	70		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network							Incidence of water logging/ flooding										
Benchmarks	100%							0										

Project Director DUDC Haveri	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Municipal Commissioner, CMC,Ranebennur
	90	95	1	1	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Byadgi	Karnataka	Sri V.M.PUJAR	Haunsabhavi Road, Byadgi-581106	08375-226444	itstaff_ulb_byadgi@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	100%	115	135	90%	100%	23%	20%	1hrs	24hrs	100%	100%	99%	100%	40%	45%	90%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98%	100%	90%	100%	0%	100%	0%	100%	0%	100%	0%	10%	0%	40%	0%	10%	0%	10%

**Solid Waste Management Indicators**

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	management services		solid waste		solid waste				municipal solid waste		complaints						
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
	95%	96%	95%	98%	50%	80%	68%	75%	10%	25%	80%	90%	15%	28%	85%	90%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Byadgi				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	90%			92%			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Hanagal	Karnataka	H.N Bhajakkanavar	TMC Hanagal, Near Old Bustand Hanagal-581104	08379-262274	<a href="mailto:itstaff_ulb_hangal@yahoo.co.in">itstaff_ulb_hangal@yahoo.co.in</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	95%	128	130	0	20%	20.5%	20%	1.15 hr	2.00	100%	100%	80%	80%	50%	60%	86%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98.5%	100%	0	0%	0	0	0	0%	0	0%	0	20%	0	50%	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	79%	90%	87%	90%	45%	50%	77%	80%	74%	100%	75%	80%	3%	5%	86%	90%

**Storm Water Drainage Indicators**

Storm Water Drainage network		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Hanagal
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	88%	95%	01	00		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Savanur	Karnataka	Sri Krishna D Kattimani	Shiggaon Road, Savanur-581118	08378-241623	itstaff_ulb_savanur@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020 -21)	Current nt (2019- 20)	Targets (2020 -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targets (2020 -21)
	95%	96%	90	90	0	0	24%	23%	1hrs	1hrs	100%	100%	80%	82%	40%	40%	60%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Target s (2020- 21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020 -21)
	95%	98%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
	Current nt (2019- 20)	Target s (2020- 21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Target s (2020 -21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019 -20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020 -21)
	95%	100%	95%	96%	80%	85%	20%	25%	5%	15%	80%	90%	0%	5%	49%	60%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding								Chief Officer TMC Savanur	
Benchmarks			100%					0										
	Current (2019-20)				Targets (2020-21)				Current (2019-20)				Targets (2020-21)					
	82%				85%				0				0					

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.

TMC Shiggaon		Karnatak a		M V Hiremath				TMC Shiggaon ,savanur road shiggaon,DistHaveri PIN No-581205				08378-255250/255115				itstaff_ulb_shiggaon@yahoo.in			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
	96%	97%	90	92	2%	5%	22%	20%	2.00	2.00	98%	98%	72%	80%	42%	43%	76%	77%	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
	76%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
			90%	100%	95%	100%	30%	70%	30%	35%	15%	30%	80%	90%	18%	20%	80%	85%	
Storm Water Drainage Indicators																			

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Shiggaon
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	91%	92%	01	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bankapur	KARNATAKA	Smt. R. S. Desai	Bazaar Road pin code 581202	08378-254231	itstaff_ulb_bankapur@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	83%	84%	90	91	0	0	20%	20%	1.30hrs	1.35hrs	100%	100%	80%	80%	56%	58%	68%	74%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	92%	94%	0	0%	0	0	0	0%	0	0%	0	0%	0	0%	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal solid	Extent of municipal solid waste	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	management services		solid waste		waste		recovered		municipal solid waste		complaints						
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	
	55%	56%	45%	46%	15%	16%	22%	23%	25%	26%	85%	86%	12%	14%	32%	33%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief officer TMC Bankapur				
Benchmarks	100%						0										
	Current (2019–20)		Targets (2020–21)		Current (2019–20)		Targets (2020–21)										
	85%		86%		0		0										

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hirekerur	Karnataka	Sri R S Pawar	TOWN PANCHAYAT,HIREKERUR CHOUDI CIRCLE,HIREKERUR-581111	08376-282382	itstaff_ulb_hirekerur@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	80%	120	120	0	0	20%	18%	2hr	2hr	100%	100%	85%	90%	60%	65%	90%	95%

**Sewage Management (Sewerage and Sanitation)**



	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			92%	94%	92%	94%	70%	75%	75%	80%	0%	0%	65%	75%	15%	16%	75%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat, Hirekerur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			75%			78%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

TP Finance Commission Declaration of Service Level Standards Notification for the year 2020-2021									
Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.
TP Guttal		Karnataka	Shri. Aesu. S. Bangalore		Town Panchayat Guttal Ranebennur Road, Guttal-581108		08375-224227		<a href="mailto:itstaff_ulb_guttal@yahoo.co.in">itstaff_ulb_guttal@yahoo.co.in</a>
Water Supply Indicators									
	Coverage of water supply	Per capita supply of water	Extent of metering of	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of	Cost recovery in water supply	Efficiency in collection of

	Connections				water connections								customer complaints		services		water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	95	95	5%	8%	28%	26%	2.15hrs	2.15hrs	100%	100%	75%	80%	36%	40%	30%	35%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	96%	0%	5%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	20%	25%	20%	20%	10%	10%	0%	5%	0%	5%	65%	65%	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Chief Officer Town Panchayat Guttal
	55%	60%	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hubli-Dharwad Municipal Corporation	Karnataka	Shri Suresh Itnal (KAS)	Hubli-Dharwad Municipal Corporation, Sir Siddappa Kambali Road, Hubli-580020	0836-2213800	commissioner.hdmc@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	98%	132	135	83%	90%	25%	20%	3	6	100%	100%	98%	100%	95%	100%	71%	85%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	75%	89%	65%	72%	70%	90%	85%	90%	0%	25%	95%	100%	0%	0%	0%	0%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	100%	96%	98%	59%	80%	1.6%	30%	1.6%	25%	92%	93%	13.8%	20%	85%	90%

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Commissioner Hubli-Dharwad Municipal Corporation Hubli
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	93%	94%	0	0		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.			
Annigeri TMC	Karnataka	K.F.Katagi				Gadag-Navalgund Road Annigeri - 582201				08380-222740		itstaff_ulb_annigiri@yahoo.co.in			

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	85	75	78	0	0	28	26	1 hrs	1hrs	100	100	80	84	38	42	68	71

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network		Collection efficiency of the sewage		Adequacy of sewage treatment		Quality of sewage treatment		Extent of reuse and recycling of		Efficiency in redressal of customer		Extent of cost recovery in sewage		Efficiency in collection of sewage charges	
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			services		network		capacity				treated sewage		complaints		management			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86	87	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	99	100	98	98	53	55	47	48	62	65	95	97	8	10	90	92

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Annigeri
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	82	84	0	0	

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	95	91	50	62	50	75	35	50	92	95	5	15	57	80

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		CHIEF OFFICER TMC NAVALGUND
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	65	70	0	0	



Name of the city/ULB			State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.			
Alnavar			Karnataka		Y G Gaddigoudar				Town Panchayat Azad Road Alnavar-581103				0836-2385918		<a href="mailto:itstaff_ulb_alnavar@yahoo.in">itstaff_ulb_alnavar@yahoo.in</a>			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	73	80lpcd	85lpcd	0	0	28	27	4 hrs	5 hrs	100	100	90	95	62	65	82	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	



	Current (2019-20)	Target (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target (2020-21)	Current (2019-20)	Target (2020-21)
	96	97	97	98	50	55	80	80	50	55	85	90	25	26	85	86

### Storm Water Drainage Indicators

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayat Alnavar
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	90	92	0	0	

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Kalaghatagi	Karnataka	Chandrashekar.B	TMC ROAD, KALAGHATAGI. 581204	08370-284542 FAX-08370-284543	itstaff_ulb_kalaghatagi@yahoo.co.in

<b>Water Supply Indicators</b>	
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	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	53	60	90	95	0	0	20	20	2	3	85	90	87	85	38	50	37	50

[illegible][illegible]

	20)	21)	20)	0-21)	20)	21)	20)	21)	20)	0-21)	20)	21)	20)	21)	20)	21)	20)	21)
	97	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current t (2019-20)	Targets (2020-21)	Current t (2019-20)	Targets (2020-21)	Current t (2019-20)	Targets (2020-21)	Current t (2019-20)	Targets (2020-21)	Current t (2019-20)	Targets (2020-21)	Current t (2019-20)	Targets (2020-21)	Current t (2019-20)	Targets (2020-21)	Current t (2019-20)	Targets (2020-21)
			81	90	80	85	0	25	-	25	60	65	100	100	5	15	66	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer Town Panchayat, Kalaghatagi					
Benchmarks			100%					0										
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			100		100		0		0									

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB			State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code			Phone & Fax nos.		Email id.					
KUNDAGOL			Karnataka	N K DOMBAR				Station Road, Kundagol 581113			08304-290225		itstaff_ulb_kundagol@yahoo.in					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	58	75	75lpcd	85lpcd	0	0	21	20	1hrs	1hrs	100%	100%	92	100	35	38	60	65

Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	95	98	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
			92	95	91	95	25	60	40	67	10	40	95	100	18	20	80	85	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer Town Panchayat Kundagol					
Benchmarks			100%					0											
			Current (2019-20)		Targets (2020-21)			Current (2019-20)			Targets (2020-21)								
			80		90			0			0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Gadag – Betageri CMC	Karnataka	Mr.Mansoor Ali Municipal Commissioner	Near Gandhi circle, Station road , Gadag	ph-08372-278907	<a href="mailto:itstaff.ulb.gadag@gmail.com">itstaff.ulb.gadag@gmail.com</a>
<b>Water Supply Indicators</b>					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	94	98	135	135	87.96	98	24	22	1) 17 wards 24*7 2) 18 wards – once in 2 days	all wards 24*7	100	100	80	80	49.46	55	80	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	90	100	80	90	100	100	70	80	5	10	70	75	-	25	-	50
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98	100	94	98	40	50	45	50	30	40	80	80	10	15	65	75
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner Gadag Betageri CMC
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	78	82	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Gajendragad	Karnataka	Shri. M H Bilagi	TMC Gajendragad Near Boomaraddy College Road:582114	08381-262222 Fax:08381-263552	tmc.gjd@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer		Cost recovery in water supply services		Efficiency in collection of water supply-	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	70	80	0	0	24	23	3hr	3hr	100	100	95	95	12	15	15	25

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	85	90	95	95	60	65	50	55	65	70	80	80	11	12	60	65	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Gajendragad				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	80			85			1			0							

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Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.					
TMC Naragund		Karnataka	S. S. Byali				Town Municipal Council Naragund-582207				08377-244227 08377-244226(Fax)		itstaff_ulb_naragund@yahoo.co.in					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21))	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	100	135	80	100%	20%	20%	6.00 hours	24 hours	90%	100%	97%	97%	65%	68%	80%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage		Adequacy of sewage treatment		Quality of sewage treatment		Extent of reuse and recycling of treated		Efficiency in redressal of customer		Extent of cost recovery in sewage		Efficiency in collection of sewage charges	



					network		capacity				sewage		complaints		management				
Benchmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Curren t (2019- 20)	Targe ts (2020 -21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Target s (2020- 21)	
	96%	98%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Targ ets (202 0-21)	Curren t (2019- 20)	Target s (2020- 21)	
			100%	100%	98%	100 %	60%	100%	15%	20%	20%	100%	80%	85%	10%	20%	85%	90%	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC Naragund					
Benchmarks			100%					0											
			Current (2019-20)			Targets (2020-21)		Current (2019-20)			Targets (2020-21)								
			88%			90%		1			0								

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.				
TMC Laxmeshwar	Karnataka	Mr. R M Patil.	Town Municipal Council, Hulageri Bana, Laxmeshwar-582116	08487-272916	itstaff_ulb_laxmeshwar@yahoo.co.in				
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current t (2019- 20)	Targets (2020 -21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (202 0-21)	Current t (2019- 20)	Targets (202 0-21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (202 0-21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (2020- 21)
	76%	78%	115 lpcd	115 lpcd	0	0	34%	32%	4 hours	4 hours	96%	97%	85%	87%	46%	47%	45%	48%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current t (2019- 20)	Targets (2020 -21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (202 0-21)	Current t (2019- 20)	Targets (202 0-21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (202 0-21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (2020- 21)
	91%	92%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (202 0-21)	Current t (2019- 20)	Targets (202 0-21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (202 0-21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (2020- 21)	Current t (2019- 20)	Targets (2020- 21)
			95%	98%	95%	96%	32%	35%	30%	33%	32%	34%	80%	85%	10%	12%	71%	73%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Laxmeshwar			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			82%			84%			1			0						

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC MUNDARGI</b>	<b>Karnataka</b>	<b>SRI SHEKHARAPPA H NAIKAR</b>	<b>THE CHIEF OFFICER TOWN MUNICIPAL COUNCIL MUNDARGI GADAG DIST- 582118</b>	<b>08371/262638/262232</b>	<b>itstaff_ulb_mundargi@yahoo.co.in / co.tmcmundargi@gmail.com</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	<b>85%</b>	<b>85%</b>	<b>110 lpcd</b>	<b>110 lpcd</b>	<b>0</b>	<b>0</b>	<b>22%</b>	<b>22%</b>	<b>2.5 hrs</b>	<b>3 hrs</b>	<b>98%</b>	<b>100%</b>	<b>80%</b>	<b>80%</b>	<b>40%</b>	<b>60%</b>	<b>85%</b>	<b>85%</b>

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	<b>95%</b>	<b>100%</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
<b>Benchmarks</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

	Current t (2019- 20)	Target s (2020- 21)	Current t (2019- 20)	Targ ets (202 0-21)	Current t (2019- 20)	Targ ets (202 0-21)	Current t (2019- 20)	Target s (2020- 21)	Current t (2019- 20)	Target s (2020- 21)	Current t (2019- 20)	Targ ets (202 0-21)	Current t (2019- 20)	Targ ets (202 0-21)	Current t (2019- 20)	Target s (2020- 21)
	95%	95%	95%	98%	60%	70%	50%	50%	65%	70%	80%	80%	15%	18%	80%	90%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TMC MUNDARGI			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	70%			75%			0			0						

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC RON	Karnataka	Mr. M A NOORULLAKHAN	Town Municipal Council, RON-582209	08381-267234	itstaff_ulb_ron@yahoo.in

### Water Supply Indicators

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	80%	90 lpcd	90 lpcd	0	20%	20%	20%	1 hr	1 hr	100%	100%	100%	100%	45%	50%	50%	60%

[illegible][illegible]

	t (2019- 20)	ts (2020 -21)	t (2019- 20)	ets (202 0-21)	t (2019- 20)	ets (202 0-21)	t (2019- 20)	ets (202 0-21)	t (2019- 20)	ets (202 0-21)	t (2019- 20)	s (2020- 21)	t (2019- 20)	s (2020- 21)	(2019- 20)	ets (202 0-21)	t (2019- 20)	s (2020- 21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Solid Waste Management Indicators</b>																		
	<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2019- 20)	Targets (202 0-21)	Current (2019- 20)	Targets (202 0-21)	Current (2019- 20)	Targets (202 0-21)	Current (2019- 20)	Targets (202 0-21)	Current (2019- 20)	Targets (202 0-21)	Current (2019- 20)	Targets (202 0-21)	Current (2019- 20)	Targets (202 0-21)	Current (2019- 20)	Targets (202 0-21)	Current (2019- 20)	Targets (202 0-21)
	95%	96%	85%	88%	65%	68%	35%	38%	30%	35%	95%	98%	10%	12%	60%	63%		

	Storm Water Drainage Indicators																
		Coverage of storm water drainage network				Incidence of water logging/ flooding				Chief Officer TMC RON							
Benchmarks		100%				0											
		Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
		90%		92%		0		0									

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2020-21**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Shirahatti TP		KARNATAKA	Mallesh				Near Basaweshwar Circle-582120				08487-242214				itstaff_ulb_shirahatti@yahoo.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98.5	98.7	135	135	21%	22%	27%	26%	3hr	3.5hr	96%	96.5	93%	93.5	15%	25%	70%	75%

	%	%									%		%					
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)
	66%	66.5%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)
			88%	90%	89%	90%	26%	28%	44%	45%	46%	47%	74%	74.5%	10%	12%	54%	54.5%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer, TP, Shirahatti					
Benchmarks			100%					0										
			Current (2019-20)		Targets (2020-21)			Current (2019-20)		Targets (2020-21)								
			64%		64.5%			1		0								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
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	Household level coverage of solid waste management		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste measured		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	99%	98%	100%	30%	45%	10%	15%	70%	75%	80%	80%	8%	10%	70%	80%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Naregal			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	90%			95%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB		State	Name of the Municipal Commissioner				Postal address with PIN code				Phone & Fax nos.				Email id.			
CMC KARWAR		Karnataka	PRIYANGA M (Incharge)				MG Road-581301				08382-226320				itstaff_ulb_karwar@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	19	30	135	135	93	100	18	15	2	2	100	100	94	100	65	80	57	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network		Collection efficiency of the sewage		Adequacy of sewage treatment		Quality of sewage treatment		Extent of reuse and recycling of treated		Efficiency in redressal of customer		Extent of cost recovery in sewage		Efficiency in collection of sewage charges	

			services		network		capacity				sewage		complaints		management			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	78	100	100	100	93	100	88	95	0	20	90	100	44	60	49	60

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	100	100	100	100	100	100	100	100	100	100	25	50	70	80

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Commissioner CMC Karwar
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	72	90	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
DANDELI	Karnataka	Dr.Syed Zahed Ali	City Municipal Council JN Road Dandeli pin :581325	08284-231482	itstaff_ulb_dandeli@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
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Benchmark s	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60 %	75%	135 lpcd	135 lpcd	0	25%	18%	18%	2.0hrs	2.0hrs	100%	100%	72%	80%	50%	53%	78%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark s	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	94%	95%	0	0	0	0	0	0	0	0	0	0	80 %	80 %	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90%	95%	92%	95%	25%	45%	59%	70%	75%	85%	80%	80%	30 %	32%	70%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Dandeli			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			97%			98%			0			0						

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
SIRSI CMC		Karnatak a	Shri.Ramesh S.Naik				City Municipal Council,Sirsi Yellapur Road,Sirsi-581401				Ph No: 08384-226338				comm_srs@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	75%	76%	134	135	32%	40%	3.50	3.45	1.5Hr	1.5Hr	96%	96%	78%	80%	45%	46%	80%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	100%	100%	0%	0%	0.27%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019-	Target s (2020-	Curre nt (2019-	Target s (2020-	Curre nt (2019-	Target s (2020-	Curre nt (2019-	Targets (2020-21)	Curre nt (2019-	Targets (2020-21)	Curre nt (2019-	Targets (2020-21)	Curre nt (2019-	Targets (2020-21)	Current (2019-20)	Targe ts (2020-

	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)	
	100%	100%	100%	100%	90%	95%	25%	30%	72%	75%	78%	80%	35%	36%	85%	86%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner City Municipal Council ,Sirsi			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	75%			78%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Bhatkal	Karnataka	Mr. D Devaraju	TMC Bhatkal, Main Road, Bhatkal-581320	08385-226408	tmcbbhatkal1@gmail.com

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	62%	75%	132	135	83%	95%	20%	18%	2 hours	2 hours	100%	100%	80%	80%	75%	85%	85%	90%

### Sewage Management (Sewerage and Sanitation)

[illegible]



	100%	100%	48%	52%	64%	80%	64%	75%	100%	100%	0%	15%	80%	90%	8%	15%	12%	20%
Solid Waste Management Indicators																		
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%		
		Current (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Current (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020 -21)	
		99%	100%	99%	99%	94%	94%	80%	80%	90%	90%	80%	80%	23%	25%	40%	60%	
Storm Water Drainage Indicators																		
		Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Bhatkal(U.K)				
Benchmarks		100%						0										
		Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
		79%			85%			1			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

	Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.			Email id.			
	TMC Kumta		Karnataka	Mr. Suresh M K				Town Municipal Council Kumta, Car street Road, Kumta, 581343				08386-222020			cokumta@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	54%	60%	116	120	89%	92%	11%	10%	1 hr	1.5 hr	100%	100%	73%	75%	30%	36%	57%	60%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of		Coverage of		Collection		Adequacy of		Quality of		Extent of reuse		Efficiency in		Extent of cost		Efficiency in	

	toilets		sewage network services		efficiency of the sewage network		sewage treatment capacity		sewage treatment		and recycling of treated sewage		redressal of customer complaints		recovery in sewage management		collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	98%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
UGD Work in progress																		

## Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	100%	90%	95%	77%	85%	77%	80%	87%	95%	73%	80%	16%	20%	63%	70%

## Storm Water Drainage Indicators

Storm Water Drainage network		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Kumta
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	40	60	6	3		

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Haliyal	Karnataka	Keshav M Chougule	V.RD Road 581329	08284-220321	tphaliyal2@yahoo.com

## Water Supply Indicators

	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery in	Efficiency in
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	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		water supply services		collection of water supply- related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targe ts (2020 -21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	90	100	135	135	100	100	20	20	24	24	100	100	75	80	51	60	91	96
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targe ts (2020 -21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	95	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targe ts (2020 -21)	Current (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
			85	90	90	95	60	70	50	70	72	75	50	70	19	20	69	85
Storm Water Drainage Indicators																		
Benchmar ks	Coverage of storm water drainage network							Incidence of water logging/ flooding							Chief Officer TMC Haliyal			
	100%							0										
	Current (2019-20)				Targets (2020-21)			Current (2019-20)				Targets (2020-21)						

	87	100	1	0	
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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Ankola	Karnataka	B.Prahalad	581314	08388-230268	co_ankola@yahoo.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	47	50	115	117	100	100	18	18	4	4	100	100	65	80	70	75	71	75

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target

	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	90	95	90	93	80	86	60	80	85	86	40	66	23	24	71	80
<b>Storm Water Drainage Indicators</b>																
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<b>Chief Officer- TMC Ankola</b>			
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	65			82			7			5						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Honnavar	Karnataka	Shri Neelakanta Mesta	Sharavati Circle, Honnavara-581334	08387-220230	<a href="mailto:chiefofficer_tmchnr@yahoo.com">chiefofficer_tmchnr@yahoo.com</a>

### Water Supply Indicators

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	78	80	100	105	90	100	15	12	1 hours	1 hours	100	100	75	80	72	75	38	45

### Sewage Management (Sewerage and Sanitation)

Sewage management (sewage and sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Targets (2020-2022)	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-2022)	Current	Targets (2020-2022)	Current	Targets (2020-2022)	Current	Targets (2020-2022)	Current (2019-2020)	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)	
	85	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
	95	100	93	100	31	50	10	30	44	75	75	80	19	20	55	75			
Storm Water Drainage Indicators																			
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat, Honnavar						
Benchmarks	100%						0												
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)									
	73			85			25			15									

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TP Mundgod</b>	<b>Karnataka</b>	<b>SHRI SANGANABASAYYA</b>	<b>TOWN PANCHAYAT MUNDGOD HUBLI ROAD-581349</b>	<b>08301-222127</b>	<b>tpmundgod@yahoo.co.in</b>

## Water Supply Indicators

[illegible]

	85	90	125	135	90	100	20	18	2	24	100	100	80	80	45	50	52	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			100	100	100	100	95	100	80	80	100	100	80	80	65	75	80	85
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TP MUNDGOD			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			95			100			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB		State	Name of the Chief Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
TOWN PANCHAYAT SIDDAPUR (U.K.)		KARNATAKA	SHRI. KUMAR D. NAIK		Ashok Road, Siddapur- 581355		08389 230282		itstaff_ulb_siddapur@yahoo.com	
Water Supply Indicators										
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer	Cost recovery in water supply services	Efficiency in collection of water supply-	



					connections								complaints				related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020-21)	Curr ent (201 9-20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	61%	65%	135 Lpcd	135 Lpcd	0%	20%	18%	16%	1hr	1.5 hr	100%	100%	80%	80%	71%	75%	84%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020-21)	Curr ent (201 9-20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curr ent (201 9-20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
			100 %	100%	90%	95%	80%	90%	20%	40%	43%	50%	70%	80%	10%	15%	44%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Siddapur (U.K.)			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			82%			85%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Yellapur	Karnataka	Sri Arun Krishna Naik	Ambedkarnagar Yellapur 581359	08419-261152, 7019967094	tp_ylp@yahoo.co.in

Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	49	60	95	100	41	60	18	16	1hr	1.5hr	90	95	73	80	42	50	61	70	

Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	90	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

Solid Waste Management Indicators									
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges	

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	100	93	95	77	85	70	75	70	75	71	80	19	20	86	90

### Storm Water Drainage Indicators

Storm Water Drainage - Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP, Yellapur
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	70	85	0	0		

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Jali	Karnataka	Shri Venugopal Shastri	Jali Road, Bhatkal 581320	08385-226682	jali.bat.utt@gmail.com

### Water Supply Indicators

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45	70	77.47	100	0	10	24	20	1 hours	1 hours	100	100	75	80	71	75	75	80

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Targets (2020-2022)	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-2022)	Current	Targets (2020-2022)	Current	Targets (2020-2022)	Current	Targets (2020-2022)	Current (2019-2020)	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Solid Waste Management Indicators</b>																		
	<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	95	97	100	60	75	20	30	59	75	75	80	21	22	55	60		
<b>Storm Water Drainage Indicators</b>																		
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<b>Chief Officer Town Panchayat, Jali</b>					
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>											
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)								
	55			70			15			10								

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CC Kalaburagi	Karnataka	PANDVE RAHUL TUKARAM IAS	Near Jagat Circle, Kalaburagi-585101	08472-278675	itstaff_ulb_gulbarga@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Ben ch ma rks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targ ets (2020-21)	Current (2019-20)	Targe ts (2020-21)

	72.38%	75%	114	114	7.16%	7.20%	18.92 %	18%	2 Hrs	2Hrs	100%	100%	87.5%	90%	74.29%	76%	78.59%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96.57%	100%	78.48 %	80%	84.46 %	85%	100%	100%	100%	100%	0%	10%	95.59 %	100%	17.73%	20%	79.04%	85%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			97.40	98.10	97.16	97.90	39.67	41.32	39.67	42.60	96.30	97.20	98.25	98.80	12.52	15.30	42.03	44.36
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner CC, Kalaburagi			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			75.5			76			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Shahabad	Karnatak	Venkatesh	Near Railway Station, Shahabad Dist:Kalaburagi-585228	08474-204489	itstaff_ulb_shahabad@yahoo.com

	a																	
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86%	96%	135	135	91%	100%	25%	22%	24/7	24/7	90%	100%	86%	92%	66%	80%	35%	40%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50%	80%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			52%	80%	83%	86%	38%	42%	18%	22%	25%	30%	80%	86%	17%	22%	67%	70%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding									

Benchmarks	100%		0		Municipal Commissioner CMC SHAHABAD
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	85%	92%	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Wadi	Karnataka	Vithal D hadimani	TMC Wadi Opp Railway station Wadi – 585225	08476 202035	itstaff_ulb_wadi@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	64%	97	100	0	0	29%	27%	1.5 Hr	1.5 Hr	94%	97%	79%	82%	40%	43%	95%	98%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	79%	0%	0%	There is no UGD At Wadi TMC													

**Solid Waste Management Indicators**

	Household level coverage of solid waste management	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	services								waste							
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	89%	90%	93%	95%	82%	85%	16%	20%	42%	47%	82%	85%	8%	10%	85%	87%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Wadi Jn			
Benchmarks	100%						0									
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	82%		78%		0		0									

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Aland	Karnataka	Baburao Vibhute	Near Tahshil Office Aland	08477-202440	itstaff_ulb_aland@ymail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	65%	100	100	0%	0%	24%	23%	2Hrs	2Hrs	95%	97%	85%	90%	32%	36%	26%	50%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	

ks																		
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	88%	97	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
			95%	100%	86%	97%	55%	70%	40%	50%	30%	50%	85%	90%	12%	15%	82%	85%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Aland			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			88%			90%			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Chittapur</b>	<b>KARNATAKA</b>	<b>MANOJ KUMAR Chief Officer</b>	<b>TOWN MUNICIPAL COUNCIL RAILWAY STATION ROAD, CHITTAPUR- 585211</b>	<b>08474-236142</b>	<b>itstaff_ulb_chittapur@yahoo.com</b>

<b>Water Supply Indicators</b>									
	<b>Coverage of water supply Connections</b>	<b>Per capita supply of water</b>	<b>Extent of metering of water connections</b>	<b>Extent of non revenue water</b>	<b>Continuity of water supply</b>	<b>Quality of water supplied</b>	<b>Efficiency in redressal of customer complaints</b>	<b>Cost recovery in water supply services</b>	<b>Efficiency in collection of water supply-related charges</b>
<b>Benchmarks</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	100	100	0	0	25	23	1.5	1.00	92	100	80	80	32	50	33	45
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	<b>Coverage of toilets</b>		<b>Coverage of sewage network services</b>		<b>Collection efficiency of the sewage network</b>		<b>Adequacy of sewage treatment capacity</b>		<b>Quality of sewage treatment</b>		<b>Extent of reuse and recycling of treated sewage</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in sewage management</b>		<b>Efficiency in collection of sewage charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	98	0	70	0	20	0	80	-	90	0	5	0	80	0	0	0	0
<b>Solid Waste Management Indicators</b>																		
	<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	90	96	40	45	30	35	60	65	80	80	5	10	50	60		
<b>Storm Water Drainage Indicators</b>																		
	<b>Coverage of storm water drainage network</b>								<b>Incidence of water logging/ flooding</b>								<b>Chief Officer TMC Chittapur</b>	
<b>Benchmarks</b>	<b>100%</b>								<b>0</b>									
	Current (2019-20)				Targets (2020-21)				Current (2019-20)				Targets (2020-21)					
	80				85				0				0					
<b>14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021</b>																		
<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>						<b>Postal address with PIN code</b>				<b>Phone &amp; Fax nos.</b>		<b>Email id.</b>				

TMC Sedam		Karnatak a	Satishkumar					TMC Sedam-585222				08441-276932			<a href="mailto:itstaff_ulb_sedam@yahoo.com">itstaff_ulb_sedam@yahoo.com</a>			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- -21)	Curre nt (2019- 20)	Target s (2020- -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	98%	99%	135 lpcd	135 lpcd	98%	99%	23%	20%	24 hrs	24 hrs	100%	100%	56%	60%	50%	56%	86%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- -21)	Curre nt (2019- 20)	Target s (2020- -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	95%	97%	0%	0%	UGD Work Under Progress													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- -21)	Curre nt (2019- 20)	Target s (2020- -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
			90%	94%	90%	91%	20%	24%	25%	28%	65%	70%	85%	90%	10%	12%	86%	90%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Sedam
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	70%	78%	0%	0%	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Afzalpur	Karnataka	ASHOK C BILGUNDI	Bazar Road, Afzalpur, Kalaburagi Dist.585301	08470-282046	itstaff_ulb_afzalpur@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	120	125	0	0	26%	24%	2Hr	2Hr	100%	100%	90%	95%	32%	36%	25%	30%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	95%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	management services		solid waste		solid waste				municipal solid waste		complaints						
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Curent (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)	
	85%	90%	95%	95%	50%	55%	80%	55%	80%	85%	80%	85%	13%	15%	65%	75%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Afzalpur				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	98%			98%			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC CHINCHOLI	Karnataka	Abhaykumar	Gadi Area Town Municipal Council Chincholi-585307	08475-290057	itstaff_ulb_chincholi@yahoo.in

<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	85%	110	115	0%	0%	28%	26%	2hrs	2hrs	80%	85%	95%	97%	35%	40%	75%	80%
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc	100%		100%		100%		100%		100%		20%		80%		100%		90%	

hmar ks																		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	75%	There is no UGD System in TMC Chincholi															

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	85%	90%	25%	30%	15%	20%	65%	70%	75%	80%	10%	12%	75%	80%

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Chincholi
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	60%	65%	0	0		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Jewargi TMC	Karnataka	K.S LAXMEESH CHIEF OFFICER	Beside Ambekar Statue Main Road Jewargi-585310	08442-236046	itstaff_ulb_jewargi@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current	Targets	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target



	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	57%	58%	130	131	0%	0%	20%	20%	1-1/2 hr	1-1/2hr	96%	100%	96%	96%	16%	20%	15%	25%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65%	70%																

Work Under Progress

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	96%	98%	84%	90%	40%	42%	11%	15%	42%	45%	98%	98%	10%	10%	74%	80%

**Storm Water Drainage Indicators**

Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Jewargi	
Benchmarks	100%	0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)		Targets (2020-21)
	67%	70%	0		0

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Kalgi		Karnataka		Venkatesh Telang Chief Officer				Town Panchayat Kalgi Pin.Cod 585312				08474-227761				co.kalagitp@gmail.com			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	47	60	70	75	0	0	25	23	1.5	1.00	80	85	80	80	22	35	40	90	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	60	65	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
			0	0	10	15	0	5	0	5	0	0	80	80	0	0	0	0	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding											

Benchmarks	100%		0		Chief Officer TP, Kalgi
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	7	10	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
NAC SHAHABAD	Karnataka	PEERSHETTY. B. GOBBUR, CHIEF OFFICER, NAC SHAHABAD	JP COLONY, SHAHABAD - 5858228 TQ: CHITTAPUR	08474-206507	co.nacshbd@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	90	100	0	0	28	26	24	24	90	95	80	90	0	0	0	0

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	99.38	100	100	10	10	100	100	80	85	2	5	80	90	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage	Efficiency of collection of	Extent of segregation of	Extent of municipal solid	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of
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	of solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)	
	100	100	90	91	0	0	0	0	0	0	80	93	8	12	48.5	55	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer NAC Shahabad				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	100			100			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Yadgiri	Karnataka	RAMESH SHIVAPPA SUNAGAR	City Municipal Council, Near Govt. Junior Collage Play ground Yadgiri - 585201	08473 - 252312	<a href="mailto:itstaff_ulb_yadagir@yahoo.com">itstaff_ulb_yadagir@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91	87	113	121	57	60	28	26	2hr	2hr	100	100	90	90	30	32	15	15

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**UGD WORK IS UNDER TENDER PROCESS.**

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)	
	90	95	80	85	35	40	20	25	35	40	100	100	5	8	85	87	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner, CMC Yadgiri.				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	85			90			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Shahapur	Karnataka	Basavaraj M. Shivapuje	BB Road Shahapur -585223	08479-240152	itstaff_ulb_shahapur@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benc	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

hmar ks																		
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	27%	30%	81	95	0%	05%	30%	27%	1.5Hr s	2 Hrs	90%	95%	75%	80%	40%	45%	60%	65%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
	85%	90%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- -21)
			85%	90%	80%	90%	27%	35%	15%	30%	20%	35%	85%	90%	2%	5%	60%	65%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding							Municipal Commissioner CMC Shahapur			
Benchmarks			100%					0										
			Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
			55%		60%		2		1									

Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
CMC Shorapur	Karnatak a		K.Jeevan				Bus stand Main Road Shorapur - 585224				08443-256300				itstaff_ulb_shorapur@yahoo.com			
<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	60%	65%	88	95	0%	0%	30%	25%	2 Hrs	3 Hrs	80%	90%	75%	80%	30%	35%	35%	44%
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targe ts (2020-21)
	85%	90%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Solid Waste Management Indicators</b>																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019-	Target s (2020-	Curre nt (2019-	Target s (2020	Curre nt (2019-	Target s (2020	Curre nt (2019-	Targets (2020-21)	Curre nt (2019-	Targets (2020-21)	Curre nt (2019-	Targets (2020-21)	Curre nt (2019-	Targets (2020-21)	Current (2019-20)	Targe ts (2020



	20)	21)	20)	-21)	20)	-21)	20)		-20)		20)		20)		-21)		
	80%	90%	80%	90%	50%	60%	20%	30%	30%	40%	90%	95%	10%	15%	28%	35%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Shorapur				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	40%			45%			2			1							

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC GURMITKAL	KARNATAKA	SRI JEEVAN KATTIMANI	CHIEF OFFICER TMC GURMITKAL-585214	8951799912	itstaff_ulb_gurmitkal@yahoo.com

## Water Supply Indicators

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70%	75%	80	90	0%	0%	23%	22%	1.3hr	1.5hr	95%	95%	90%	100%	10%	20%	21%	30%

[illegible]

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-)	Targets (2020-21)	Current (2019)	Targets (2020-)	Current (2019-)	Targets (2020-)	Current (2019-)	Targets (2020-)	Current (2019-20)	Targets (2020-21)	Current (2019)	Targets (2020-21)	Current (2019-)	Targets (2020-21)	Current (2019-)	Targets (2020-21)	Current (2019)	Targets (2020)

	20)		-20)	21)	20)	21)			-20)		20)		20)		20)		-20)	-21)
	70%	78.57%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%		
		Curre nt (2019 -20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Current (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Target s (2020 -21)	
		90%	100%	95%	100%	50%	60%	20%	25%	20%	30%	80%	80%	5%	10%	27%	40%	
Storm Water Drainage Indicators																		
		Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Gurmitkal				
Benchmarks		100%						0										
		Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
		95%			95%			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>Kakkera</b>	<b>Karnataka</b>	<b>Sri Adappa.L.Surpurkar</b>	<b>TMC Kakkera-585215</b>	<b>08444-221876</b>	<b>itstaff_ulb_kakkera@yahoo.com</b>

<b>Water Supply Indicators</b>																		
	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	60	85	87	10	10	40	38	2 hrs	3 hrs	100	100	80	80	25	30	65	70

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	70	75	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			60	90	60	60	20	20	10	10	0	0	80	80	10	15	50	15
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer, TMC, Kakkera			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			35			40			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kembhavi	Karnataka	Sri Heggade Devandrappa. B	TMC Kembhavi-585216	08443-278020	itstaff_ulb_kembhavi@yahoo.com

Water Supply Indicators									
	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in

	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply- related charges		
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)	
	55	60	75	80	10	10	30	28	2 hrs	2 hrs	100	100	80	80	15	15	40	45	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)	
	45	70	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)	
			35	55	30	55	25	35	15	20	15	15	80	80	4	4	40	45	
Storm Water Drainage Indicators																			
	Coverage of storm water drainage network									Incidence of water logging/ flooding						Chief Officer, TMC, Kembhavi			
Benchmarks			100%						0										
	Current (2019-20)					Targets (2020-21)				Current (2019-20)			Targets (2020-21)						
	30					35				0			0						

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	50%	70%	60%	100%	100%	100%	95%	100%	0%	10%	60%	80%	0%	10%	0%	10%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	100	95	97	95	97	75	80	50	60	90	92	12	15	78	80

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner City Municipal Council Raichur
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	50%	65%	1	0		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SINDHANUR CMC	Karnataka	R. VIRUPAKSHAMURTHY MUNICIPAL COMMISSIONER	NEAR ASHOK BHAVAN, RAICHUR MAIN ROAD, SINDHANUR - 584128	08535-222233	itstaff_ulb_sindhanur@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
<b>Benchmark</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

ks	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020- 21)
	89%	95%	100	105	25%	40%	20%	20%	2hrs	3hrs	100%	100%	80%	85%	70%	80%	67.8%	70%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020- 21)
	100%	100%	UGD Work Under Progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020- 21)
			92%	100%	89%	100%	31%	100%	16%	50%	19%	80%	100%	100%	9%	30%	75%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						MUNICIPAL COMMISSIONER CMC, SINDHANUR			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			97%			98%			1			1						
14 <sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2020-21																		
Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer					Postal address with PIN code				Phone & Fax nos.			Email id.			
Manvi TMC		Karnataka	M Vijayalakshmi					Main Road TMC Manvi 584123				08538-220200			<a href="mailto:itstsff_ulb_manvi@yahoo.co.in">itstsff_ulb_manvi@yahoo.co.in</a>			
Water Supply Indicators																		



	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchma rks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curre nt (2019 – 20)	Targets (2020– 21)	Curren t (2019 – 20)	Targe ts (2020 – 21)	Curre nt (2019 – 20)	Targe ts (2020 – 21)	Curren t (2019– 20)	Targe ts (2020 – 21)	Current (2019– 20)	Targe ts (2020 – 21)	Curren t (2019 – 20)	Targ ets (202 0– 21)	Curre nt (2019 – 20)	Target s (2020 – 21)	Current (2019– 20)	Targets (2020– 21)	Curren t (2019– 20)	Targ ets (202 0– 21)
	90%	95%	100	100	0	0	24%	22%	2 hr	2 1/2hr	100%	100 %	95%	96%	40%	50%	85%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curre nt (2019 – 20)	Targets (2020– 21)	Curren t (2019 – 20)	Targe ts (2020 – 21)	Curre nt (2019 – 20)	Targe ts (2020 – 21)	Curren t (2019– 20)	Targe ts (2020 – 21)	Current (2019– 20)	Targe ts (2020 – 21)	Curren t (2019 – 20)	Targ ets (202 0– 21)	Curre nt (2019 – 20)	Target s (2020 – 21)	Current (2019– 20)	Targets (2020– 21)	Curren t (2019– 20)	Targ ets (202 0– 21)
	95%	98%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019 – 20)	Targe ts (2020 – 21)	Curren t (2019 – 20)	Targe ts (2020 – 21)	Curren t (2019– 20)	Targe ts (2020 – 21)	Current (2019– 20)	Targe ts (2020 – 21)	Curren t (2019 – 20)	Targ ets (202 0– 21)	Curre nt (2019 – 20)	Target s (2020 – 21)	Current (2019– 20)	Targets (2020– 21)	Curren t (2019– 20)	Targ ets (202 0– 21)
			100%	100%	98%	98%	25%	50%	25%	50%	65%	65%	95%	95%	2%	2%	75%	80%
Storm Water Drainage Indicators																		



	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Municipal Council,Manvi
Benchmarks	100%		0		
	Current (2019– 20)	Targets (2020– 21)	Current (2019– 20)	Targets (2020– 21)	
	98%	98%	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Devadurga TMC	KARNA TAKA	Sri.Thimmappa Jagali	Near Police station , Old Tahasil office building , main road Devadurga.584111	9448416208	<a href="mailto:itstaff_ulb_devdurga@yahoo.in">itstaff_ulb_devdurga@yahoo.in</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	96	90 lpcd	95 lpcd	0	0	20	18	1 hr	1 hr	100	100	88	95	12	20	50	65

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95	98																

UGD work under progress

**Solid Waste Management Indicators**

	Household level coverage of solid waste	Efficiency of collection of municipal	Extent of segregation of municipal	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	management services		solid waste		solid waste				municipal solid waste		complaints					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	93	98	93	94	50	68	0	42	0	44	90	96	9	12	65	70

**Storm Water Drainage Indicators**

Storm Water Drainage - Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Municipal Council Devadurga
Benchmarks	100%		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	65	82	0	0		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Lingasugur	Karnataka	SRI. K K MUTHAPPA	TOWN MUNICIPAL COUNCIL LINGASUGUR-584122	9902880630	tmcclgs@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	135	135	20	25	25	20	1 hr	1 hr	100	100	100	100	62	70	70	80

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Solid Waste Management Indicators</b>																		
	<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	98	99	85	90	80	85	35	40	80	90	8	12	30	40		
<b>Storm Water Drainage Indicators</b>																		
	<b>Coverage of storm water drainage network</b>								<b>Incidence of water logging/ flooding</b>								<b>Chief Officer TMC Lingasugur</b>	
<b>Benchmarks</b>	<b>100%</b>								<b>0</b>									
	Current (2019-20)				Targets (2020-21)				Current (2019-20)				Targets (2020-21)					
	85				90				2				1					

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2020-21**

Name of the city/ULB		State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Mudgal TMC		Karnataka		Narasimhamurthy S D				Main Road TMC Mudgal 584125				08537-280571				<a href="mailto:itstsff_ulb_mudgaltp@yahoo.com">itstsff_ulb_mudgaltp@yahoo.com</a>			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchma rks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Curre nt (2019 – 20)	Targets (2020– 21)	Curren t (2019 – 20)	Targe ts (2020 – 21)	Curre nt (2019 – 20)	Targe ts (2020 – 21)	Curren t (2019– 20)	Targe ts (2020 – 21)	Current (2019– 20)	Targe ts (2020 – 21)	Curren t (2019 – 20)	Targ ets (202 0– 21)	Curre nt (2019 – 20)	Target s (2020 – 21)	Current (2019– 20)	Targets (2020– 21)	Curren t (2019– 20)	Targ ets (202 0– 21)	

	94%	96%	100	100	0	0	28%	26%	2hr	2hr	100%	100%	90%	95%	40%	50%	94%	96%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curre nt (2019 – 20)	Targets (2020– 21)	Curren t (2019 – 20)	Targe ts (2020 – 21)	Curre nt (2019 – 20)	Targe ts (2020 – 21)	Curren t (2019– 20)	Targe ts (2020 – 21)	Current (2019– 20)	Targe ts (2020 – 21)	Curren t (2019 – 20)	Targ ets (202 0– 21)	Curre nt (2019 – 20)	Target s (2020 – 21)	Current (2019– 20)	Targets (2020– 21)	Curren t (2019– 20)	Targ ets (202 0– 21)
	97%	99%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curren t (2019 – 20)	Targe ts (2020 – 21)	Curre nt (2019 – 20)	Targe ts (2020 – 21)	Curren t (2019– 20)	Targe ts (2020 – 21)	Current (2019– 20)	Targe ts (2020 – 21)	Curren t (2019 – 20)	Targ ets (202 0– 21)	Curre nt (2019 – 20)	Target s (2020 – 21)	Current (2019– 20)	Targets (2020– 21)	Curren t (2019– 20)	Targ ets (202 0– 21)
			100%	100%	98%	100 %	78%	78%	68%	70%	0	0	90%	95%	0	2%	70%	75%
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer TMC Mudgal					
			100%					0										
			Current (2019– 20)		Targets (2020– 21)			Current (2019– 20)		Targets (2020– 21)								
			72%		75%			0		0								

**14<sup>th</sup> Finance Commission : Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
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**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Water Supply Indicators									
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Sewage Management (Sewerage and Sanitation)									
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Solid Waste Management Indicators									
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## Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	55	60	70	75	15	15	25	28	0	0	85	90	5	10	65	69

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP KAVITAL
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	80	82	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Turvihal TP	KARNATAKA	Sri HAJI BABU		Hatti Gudda Road Town Panchayath Turvihal		08535-244245		<a href="mailto:itstaff_ulb_turvihal@yahoo.com">itstaff_ulb_turvihal@yahoo.com</a>	

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	95	95	5	5	24	22	3 hr	3 hr	90	92	50	70	30	40	77	80

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench	100%		100%		100%		100%		100%		20%		80%		100%		90%	



[illegible]

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	73	75	55	60	10	10	15	15	-	-	91	95	2	2	60	65

### Storm Water Drainage Indicators

Coverage of storm water drainage network		Incidence of water logging/ flooding		CHIEF OFFICER TP TURVIHAL	
Benchmarks	100%	0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)		Targets (2020-21)
	15	15	4		2

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	<b>80%</b>	<b>90%</b>	<b>NO UGD NETWORK IN BALAGANUR TOWN.</b>															

[illegible]

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020- 21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)

	25%	80%	30%	50%	0	0	25%	10%	0	0	75%	80%	3%	6%	50%	55%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding				CHIEF OFFICER TP BALAGANUR.					
Benchmarks	100%						0									
	Current (2019-20)		Targets (2020-21)		Current (2019-20)		Targets (2020-21)									
	80%		85%		01		01									

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>SIRWAR TP</b>	<b>KARNATAKA</b>	<b>OM PRAKASH</b>	<b>TP SIRWAR MAIN ROAD SIRWAR- 584129</b>	<b>9845524662</b>	<b>sirwar.man.rcr@gmail.com</b>

<b>Water Supply Indicators</b>																		
	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	<b>53</b>	<b>55</b>	<b>70</b>	<b>75</b>	<b>0</b>	<b>0</b>	<b>25</b>	<b>23</b>	<b>3Hr</b>	<b>3 Hr</b>	<b>70</b>	<b>75</b>	<b>70</b>	<b>75</b>	<b>32</b>	<b>35</b>	<b>60</b>	<b>65</b>

<b>Sewage Management (Sewerage and Sanitation)</b>																		
	<b>Coverage of toilets</b>		<b>Coverage of sewage network services</b>		<b>Collection efficiency of the sewage network</b>		<b>Adequacy of sewage treatment capacity</b>		<b>Quality of sewage treatment</b>		<b>Extent of reuse and recycling of treated sewage</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in sewage management</b>		<b>Efficiency in collection of sewage charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	<b>80</b>	<b>85</b>	<b>NO UGD</b>															

Solid Waste Management Indicators								
	Household level coverage	Efficiency of collection of	Extent of segregation of	Extent of municipal	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of

	of solid waste management services		municipal solid waste		municipal solid waste		solid waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	
	25	28	50	55	05	51	12	15	0	0	70	72	0	02	70	75	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TP SIRWAR				
Benchmarks	100%						0										
	Current (2019– 20)			Targets (2020– 21)			Current (2019– 20)			Targets (2020– 21)							
	68			72			05			03							

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%											
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)										
	60%	70%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-										
Solid Waste Management Indicators																												
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges													
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%											
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)										
			60%	65%	60%	80%	-	-	90%	90%	0	0	0	0	0	0	70%	75%										
Storm Water Drainage Indicators																												
Coverage of storm water drainage network			Incidence of water logging/ flooding						Chief Officer TP HUTTI																			
Benchmarks			100%																0									
			Current (2019-20)			Targets (2020-21)													Current (2019-20)			Targets (2020-21)						
			70%			80%													0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Koppal CMC</b>	<b>Karnataka</b>	<b>Manjunath T.A</b>	<b>City Municipal Council, Koppal -583231</b>	<b>08539-230290</b>	<b>itstaff_ulb_koppal@yahoo.com</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	87	95	96	10	15	20	20	3hr	4hr	92	100	80	80	30	60	30	50

## Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	90	0	0	UGD Scheme not at start in this ULB Limit													

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current	Targets (2020-	Current (2019-	Targets

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	95	95	95	95	35	60	10	35	35	60	80	80	10	15	75	85
<b>Storm Water Drainage Indicators</b>																
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<b>Municipal Commissioner CMC, Koppal</b>			
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	72			75			3			3						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Gangavathi	Karnataka	Sri Shekharappa F Iliger	Near KSRTC BUS Stand 583227	08533-230243	itstaff_ulb_gangavati@yahoo.com

### Water Supply Indicators

Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	82	120	120	10	10	20	20	2hr	2hr	80	90	90	90	35	40	30	40

### Sewage Management (Sewerage and Sanitation)

	<b>Coverage of toilets</b>		<b>Coverage of sewage network services</b>		<b>Collection efficiency of the sewage network</b>		<b>Adequacy of sewage treatment capacity</b>		<b>Quality of sewage treatment</b>		<b>Extent of reuse and recycling of treated sewage</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in sewage management</b>		<b>Efficiency in collection of sewage charges</b>	
<b>Benc hmar ks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Target s (2020 -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019 -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)

	87	95	UGD Works Under Progress														
Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	95	100	95	98	30	50	30	30	15	20	93	95	5	6	25	30	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Gangavathi				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	87			90			1			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kushtagi	Karnataka	Ashok S Patil	Town Municipal Council, Infront of Post Office, Kushtagi-583277 Dist: Koppal	08536-267041	itstaff_ulb_kushtagi@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Curre nt (2019 -20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019-20)	Target s (2020 -21)	Curre nt (2019 -20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)
	61%	65%	82 Lpcd	82 Lpcd	10%	12%	28%	25%	3hr	3hr	100%	100%	80%	90%	10%	15%	37%	45%



Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	95%	100%	DPR Proposed by KWS & DB Bijapur for UGD Scheme															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			60%	65%	66%	70%	10%	20%	10%	20%	25%	30%	80%	85%	5%	10%	32%	35%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC Kushtagi				
Benchmarks			100%					0										
			Current (2019-20)		Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
			61%		65%			3			2							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KARATAGI	Karnataka	N. SHIVALINGAPPA CHIEF OFFICER	TOWN MUNICIPAL COUNCIL, KARATAGI-583229	08533-274232 9880342441	<a href="mailto:itstaff_ulb_karatagi@yahoo.com">itstaff_ulb_karatagi@yahoo.com</a>

**Water Supply Indicators**

	Coverage of	Per capita	Extent of	Extent of non	Continuity of	Quality of	Efficiency in	Cost recovery	Efficiency in
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	water supply Connections		supply of water		metering of water connections		revenue water		water supply		water supplied		redressal of customer complaints		in water supply services		collection of water supply- related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	81%	82%	86	87	00%	00%	25%	24%	3.5Hr s	3.5Hrs	100%	100%	75%	80%	27%	32%	30%	35%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	42%	45%	-----NO UGD EXIST IN TMC-----															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
			51%	70%	56%	70%	3.5%	05%	05%	10%	2.8%	3%	70%	70%	03%	06%	37%	43%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Karatagi			
Benchmarks			100%						0									
			Current (2019-20)				Targets (2020-21)		Current (2019-20)			Targets (2020-21)						

	51%	55%	1	0	
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**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Yelburga	Karnataka	Mahesh B. Nidasheshi	Chief Officer Town Panchayat Yelburga – 583236. Dist: Koppal	Phone: 08534 – 220138	itstaff_ulb_yelburga@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Bench marks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	55	70	72	5	10	28	26	3hr	3hr	100	100	85	86	30	32	60	62

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Bench marks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	92	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	services								waste								
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020- 21)	
	95	96	97	98	35	50	25	30	30	32	83	84	10	15	70	75	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer, Town Panchayath, Yelburga				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	64			65			1			1							

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	68%	70%	0	0	UGD SCHEME NOT AT START IN THIS ULB LIMIT													

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)	
	28%	30%	75%	78%	15%	20%	15%	17%	0%	0%	10%	10%	5%	7%	10%	30%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TP KUKANOOR				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	45%			50%			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Kanakagiri		Karnataka		Mrs Thirumala M				Town Panchayath Kanakagiri – 583283 Koppal – Dist				08533-240224				itstaff_ulb_kanakagiri@yahoo.com			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	76	77	71	72	0	0	20	20	3.5	3.5	81	82	80	80	10	12	60	63	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	70	80	-----NO UGD Exist in this ULB -----																
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
			30	37	26	28	10	15	0	5	10	10	50	55	5	5	36	37	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding											

Benchmarks	100%		0		Chief Officer Town Panchayath Kanakagiri
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	36%	37%	1	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Tavaragera	Karnataka	Sri Shankar D Kale	Ward No. 01, Near Venkateshwar Temple Tavaragera - 583279	08536-275301	itstaff_ulb_tavaragera@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	80	70	75	-	-	28	26	1.5 hr	1.5 hr	80	85	70	70	40	50	70	75

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	100	No UGD Works taken up in ULB limits															

**Solid Waste Management Indicators**

	Household	Efficiency of	Extent of	Extent of	Extent of	Efficiency in	Extent of cost	Efficiency in
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	level coverage of solid waste management services		collection of municipal solid waste		segregation of municipal solid waste		municipal solid waste recovered		scientific disposal of municipal solid waste		redressal of customer complaints		recovery in SWM services		collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	20	50	75	80	10	15	10	20	5	30	10	10	5	6	10	50

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer, Town Panchayath, Tavaragera
Benchmarks	100 %		0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	45	50	1	1		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TOWN PANCHAYATH, BHAGYANAGAR	KARNATAKA	B.BABU (K.M.A.S) Chief Officer Town Panchayath, Bhagyanagar				Town Panchayath, Bhagyanagar-583238				08539-234243				itstaff_ulb_bhagyanagar@yahoo.com			

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65%	67%	68	68	5%	5%	30%	29%	2.50	2.5	85%	85%	75%	75%	40%	45%	80%	82%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage 2019-20 treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
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Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020-21)
	55%	95%	U.G.D System not yet proposed															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020- 21)	Current (2019– 20)	Targets (2020-21)
			60%	90%	55%	90%	25%	53%	15%	20%	15%	15%	70%	75%	22%	30%	60%	65%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer T.P Bhagyanagar			
Benchmarks			100%						0									
			Current (2019–20)			Targets (2020-21)			Current (2019–20)			Targets (2020-21)						
			45%			50%			1			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

4. Finance Commission Recommendation of Service Level Standards (November 2016 - 2020 - 2021)									
Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
CMC Bidar	KARNA TAKA	B. Basappa		Opp Old Bustand Bidar 585401		08482-240432		<a href="mailto:itstaff_ulb_bidar@yahoo.com">itstaff_ulb_bidar@yahoo.com</a>	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benc hmar ks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	64	75	70	100	45	65	20	20	1hr	1 ½ hr	100	100	91	95	31	35	75	80

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	78	90	30	40	15	30	30	60	95	100	10	20	25	50	10	20	65	75

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	93	95	35	40	91	95	36	50	88	95	7	10	70	75

**Storm Water Drainage Indicators**

Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC Bidar	
Benchmarks	100%	0			
	Current (2019-20)	Targets (2020-21)	Current (2019-20)		Targets (2020-21)
	80	85	1		0

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Basavakalyan		Karnataka	Sri Suresh G Bablad				CMC, Basavakalyan Near Fort Basavakalyan				08481-250201				Itstaff_ulb_basavakalyan@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85	90	90	130	85	95	20	20	6 hours	24 hours	90	100	80	85	15	35	25	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			90	95	85	90	35	40	30	35	60	70	75	80	6	10	70	85
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC, Basavakalyan
Benchmarks	100%		0		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	80	85	2	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Chitaguppa	Karnataka	R Sreepad	Opp Govt Hospital TMC Chitaguppa 585412	08483-277122	<a href="mailto:Itstaff_ulb_chittguppa@yahoo.com">Itstaff_ulb_chittguppa@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	85%	110	125	0	0	22%	20%	3 hrs	3 1/2 hrs	95%	100%	88%	90%	33%	38%	15%	25%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	85%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage	Efficiency of collection of	Extent of segregation of	Extent of municipal solid	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of
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	of solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	95%	80%	90%	40%	50%	30%	50%	30%	75%	87%	100%	5%	8%	92%	95%

**Storm Water Drainage Indicators**

Storm Water Drainage network		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Chitaguppa
Benchmarks		100%		0		
		Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
		75%	80%	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer			Postal address with PIN code			Phone & Fax nos.			Email id.		
Humnabad TMC	Karnataka	Sri Shambhuling B Desai			Thair Maidan Near Bus Stand Humnabad - 585330			08483-271722			Itstaff_ulb_humnabad@yahoo.com		

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	65	75	100	115	0	0	28	25	1hr	1hr	100	100	90	95	30	35	80	90

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc	100%		100%		100%		100%		100%		20%		80%		100%		90%	



hmar ks																		
	Curren t (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	98	100	UGD under progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
			90	95	85	89	13	20	20	21	66	70	90	93	5	5	83	90
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Humnabad			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			80			80			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

24 Finance Commission: Declaration of Service Date: Standard Declaration 1st time - 2020-2021									
Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
TMC BHALKI	Karnataka	Shivkumar		Bhalki, Near Bus Stand, Bidar, Dist. Karnataka 585328		08484-261941		itstaff_ulb_bhalki@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current t (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	95	120	120	5	10	24	20	3	3	100	100	80	85	20	25	45	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			95	97	95	96	30	50	35	50	45	50	80	85	12	15	77	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Bhalki			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			100			100			3			0						



Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
T.M.C. Hallikhed B.		Karnataka	SRI MOHD YOUSUF				Near Basaveshwar Circle Hallikhed B- 585414				08483-274432				Itstaff_ulb_hallikhedab@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	50	60	100 lpcd	110 lpcd	0	0	25	22	1hr	2hr	100	100	100	100	12	12	55	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60	80	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target

	nt (2019- 20)	s (2020- 21)	nt (2019- 20)	s (2020 -21)	nt (2019- 20)	s (2020 -21)	nt (2019- 20)	(2020- 21)	nt (2019 -20)	(2020- 21)	nt (2019- 20)	(2020- 21)	nt (2019- 20)	(2020- 21)	(2019- 20)	ts (2020 -21)
	30	60	40	60	10	30	5	15	0	30	50	60	2	3	40	55

## Storm Water Drainage Indicators

	<b>Coverage of storm water drainage network</b>		<b>Incidence of water logging/ flooding</b>		<b>Chief Officer TMC, Hallikhed B</b>
<b>Benchmarks</b>	<b>100%</b>		<b>0</b>		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	30	50	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Aurad (B)	KARNATAKA	Shaik Chand Patel	Mini Vidhan Soudha Road Aurad(B)-585326	Ph. 0845-280516 Fax:- 08485-280356	<a href="mailto:itstaff_ulb_aurad@yahoo.com">itstaff_ulb_aurad@yahoo.com</a>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	40	45	95	95	0	0	20	20	1 ½	1 ½	90	90	93	95	15	20	15	20

## Sewage Management (Sewerage and Sanitation)

[illegible]

	80	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	60	65	90	90	10	10	10	10	10	10	95	95	8	9	15	15	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP, Aurad (B)				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	60			60			0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2020-21**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.					
BALLARI CITY CORPORATION		KARNATAKA	TUSHARAMANI.M.V.				BALLARI CITY CORPORATION BALLARI-583101				08392-273479		bellarycommissioner@yahoo.co.in					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)	Current (2019–20)	Targets (2020–21)
	77%	78%	130lpcd	130lpcd	17%	18%	20%	18%	3Hours	3Hours	98%	98%	80%	80%	25%	26%	82%	82%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of		Coverage of		Collection		Adequacy of		Quality of		Extent of		Efficiency in		Extent of cost		Efficiency in	

	toilets		sewage network services		efficiency of the sewage network		sewage treatment capacity		sewage treatment		reuse and recycling of treated sewage		redressal of customer complaints		recovery in sewage management		collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	91%	92%	92%	95%	95%	90%	90%	95%	95%	15%	15%	92%	92%	22%	24%	35%	37%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	98%	98%	50%	50%	52%	52%	50%	60%	90%	95%	10%	15%	75%	75%

**Storm Water Drainage Indicators**

Coverage of storm water drainage network		Incidence of water logging/ flooding		For Commissioner Ballari City Corporation Ballari	
Benchmarks	100%	0			
	Current (2019– 20)	Targets (2020-21)	Current (2019– 20)		Targets (2020-21)
	75	77	10		8

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hosapete	Karnataka	Jayalakshmi	CMC Vegetable Market Road, Hosapete	08394-224041	<a href="mailto:itstaff_ulb_hospet@yahoo.com">itstaff_ulb_hospet@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87%	90%	130	135	40	45%	19	15	2 hr	24 hr	99	100%	90	95	65	75	60	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	86%	90%	65%	80%	60	65	60	65%	70%	70%	00	05%	70	80	00	10%	30%	30%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			60%	75%	85%	90%	30%	35%	00	00	35%	40%	80%	85%	5%	5%	45%	50%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Municipal Commissioner CMC Hosapete					
Benchmarks			100%					0										
			Current (2019-20)			Targets (2020-21)		Current (2019-20)			Targets (2020-21)							



	90%	95%	1	0	
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**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format 2020-21**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Siruguppa	Karnataka	G Prem Charles	7 <sup>th</sup> Ward Sindhanur Main Road CMC Siruguppa Dt- Ballari 583121	08396-220223	<a href="mailto:co_siruguppa@yahoo.com">co_siruguppa@yahoo.com</a> itstaff_ulb_siruguppa28@yahoo.com

Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	87 %	93 %	96	97	0 %	0 %	28%	26%	1 hr	2 hr	100 %	100 %	79 %	84 %	35 %	40 %	85 %	89 %	

Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	46 %	95 %	0 %	0 %	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

Solid Waste Management Indicators																
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	



Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Target s (2020 -21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019 -20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020 -21)
	95 %	97 %	95 %	97 %	50 %	51 %	70 %	71 %	75 %	76 %	87 %	90 %	10%	12 %	75 %	77 %
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Siruguppa			
Benchmarks	100%						0									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	76 %			82 %			0			0						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kampli	Karnataka	Sri. Ramesh Badiger	Town Municipal Council , Near Ambedkar Circle, Kampli	08394-250221	Itstaff_ulb_kampli@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	87%	93%	105 lpcd	110 lpcd	0	0	12%	11%	2hrs	2hrs	92%	95%	92%	95%	45%	45%	85%	86%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Targets	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target

	t (2019-20)	(2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	98%	98%	0%	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Target s (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Curre nt (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)		
	87%	90%	85%	89%	65%	67%	45%	47%	45%	48%	85%	89%	10%	15%	80%	84%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network							Incidence of water logging/ flooding							Chief Officer TMC Kampli.			
Benchmarks	100%							0										
	Current (2019-20)			Targets (2020-21)				Current (2019-20)			Targets (2020-21)							
	92%			92%				0			0							

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Sandur</b>	<b>Karnataka</b>	<b>S SATHYANARAYANRAO</b>	<b>CHIEF OFFICER TOWN MUNICIPAL COUNCIL, SANDUR - 583119</b>	<b>08395-260275 M: 7975949067</b>	<b>itstaff_ulb_sandur@ymail.com</b>

<b>Water Supply Indicators</b>																		
	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current	Targets (2020-21)	Current	Targets	Current	Targets	Current	Targets	Current	Targets (2020-21)	Current	Targets (2020-21)	Current	Targets (2020-21)	Current	Targets (2020-21)	Current (2019-20)	Targets

	(2019-20)	21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	(2020-21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	(2019-20)	21)	20)	(2020-21)
	91%	95%	120	125	-	-	22%	20%	2	2.5	89%	92%	76%	80%	25%	28%	80%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	60%	70%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			86.9%	100%	88%	100%	17.3%	50%	1%	20%	8%	20%	70%	80%	5%	10%	75%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Sandur			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			93%			96%			-			-						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
HOOVINA HADAGALI TMC	KARNATAKA	D.B.ERANNA, CHIEF OFFICER, TMC HOOVINAHADAGALI	NEAR SHASTRI CIRCLE, HOOVINAHADAGALI-583219	08399-240237	co_hadagali@yahoo.com itstaff_ulb_hadagali@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90%	92%	135	135	-	-	26%	20%	5	5	100%	100%	85%	85%	30%	32%	80%	82%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	87%	80%	85%	95%	95%	95%	95%	95%	95%	0%	5%	60%	65%	0%	5%	0%	50%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98%	98%	98%	98%	98%	98%	85%	85%	95%	95%	85%	85%	10%	12%	95%	95%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					CHIEF OFFICER					
Benchmarks			100%					0										
			Current		Targets			Current		Targets								

	(2019-20)	(2020-21)	(2019-20)	(2020-21)	TMC HOOVINAHADAGALI
	70%	75%	0	0	

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2020-21.**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Harapanahalli	KARNATAKA	NAGARAJA NAIK. B.R	583131	08398-280258	itstaff_ulb_harapanahalli@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75	80	110	115	9	11	22	20	2.5	2.8	95	98	85	90	45	50	65	75

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	98	99																

UGD work completed not yet handover

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
--	---	---	--	---	--	--	---	---

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	97	98	92	95	90	95	15	20	0	15	80	85	12	15	80	85

**Storm Water Drainage Indicators**

Storm Water Drainage Indicators		Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer, TMC, Harapanahalli.
Benchmarks	100%		0			
	Current (2019– 20)	Targets (2020–21)	Current (2019– 20)	Targets (2020–21)		
	95	98	0	0		

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KUREKUPPA	Karnataka	B ABDUL RAHMAN	Ballari to Hospet Main Road, Kurekappa	08395-250970	cokurekappa@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	45	50	115	115	0	0	16	14	12	12	85	100	100	100	30	35	30	50

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current	Targets	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Target s (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Curre nt (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020- 21)
	100	100	88	90	85	90	06	20	0	10	93	100	5	10	40	45

	Coverage of storm water drainage network		Incidence of water logging/ flooding		CHIEF OFFICER TMC KUREKUPPA
<b>Benchmarks</b>	<b>100%</b>		<b>0</b>		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	45	50	0	0	

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>KURUGO DU TMC</b>	<b>Karnatak a</b>	<b>FIROZ KAHAN, CHIEF OFFICER TMC KURUGODU</b>	<b>NEAR POST OFFICE BELLARY ROAD KURUGODU – 583116</b>	<b>08393 263166</b>	<b>cokurugodu@gmail.com</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2019-	Targets (2020- 21)	Curren t (2019-	Target s (2020-	Curren t (2019-	Target s (2020-	Curren t (2019-	Target s (2020-	Curren t (2019-	Targets (2020- 21)	Curren t (2019-	Targets (2020- 21)	Curren t (2019-	Targets (2020- 21)	Curren t (2019-	Targets (2020- 21)	Current (2019- 20)	Targe ts (2020-

	20)		20)	21)	20)	-21)	20)	-21)	20)	3	3.5	-20)	100%	20)	90%	95%	20)	30%	35%	65%	-21)
	45%	55%	130 lpcd	135 lpcd	0%	20%	20%	20%	3	3.5	95%	100%	90%	95%	30%	35%	65%	75%			
Sewage Management (Sewerage and Sanitation)																					
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges				
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%				
	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020- -21)			
	90%	95%	0	0	0	0	0	0	0	0	0	0	90%	95%	0	0	0	0			
Solid Waste Management Indicators																					
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%				
			Curren t (2019- 20)	Target s (2020- 21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Target s (2020- -21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- -20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Curren t (2019- 20)	Targets (2020- 21)	Current (2019- 20)	Target s (2020- -21)			
			85%	90%	95%	95%	35%	40%	0	0	0	0	90%	95%	-	-	-	-			
Storm Water Drainage Indicators																					
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC KURUGODU						
Benchmarks			100%						0												
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)									
			85%			95%			0			0									
14 <sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021																					
Name of the city/ULB		State		Name of the Municipal Chief Officer				Postal address with PIN code				Phone & Fax nos.				Email id.					
Hagaribomm anahalli		Karnataka		Krishna Naik M				Ramanagara, hagaribommanahalli-583212				08397238358				itstaff_ulb_hbhalli@yahoo.in					
Water Supply Indicators																					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	76%	80%	100%	110%	0%	5%	30%	25%	1hour	1.5 hour	80%	90%	80%	85%	35%	40%	70%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	91%	95%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	70%	75%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			85%	90%	80%	85%	0%	0%	0%	0%	0%	20%	70%	75%	2%	5%	85%	85%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, HBhalli			
Benchmarks			100%						10									
			Current			Targets			Current			Targets						

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kamalapur	KARNATAKA	NAGESH	Town Panchayat, Kamalapur Hospet (T) Ballari (Dist)	08394-241525 08394-241525	co_kamalapur@yahoo.com

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	135	135	0%	0%	15%	12%	6 Hours	7 Hours	100%	100%	100%	100%	45%	50%	80%	85%

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	100%	100%	-	-	-	-	-	-	-	-	-	-	100%	100%	-	-	-	-

[illegible]

	20)	21)	20)	21)	20)	21)	20)	21)	20)	21)	20)	21)	20)	21)	20)	
	90%	95%	80%	85%	95%	100%	80%	80%	90%	95%	100%	100%	20%	25%	65%	70%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat, Kamalapur			
Benchmarks	100%						0									
	Current (2019- 20)			Targets (2020–21)			Current (2019- 20)			Targets (2020–21)						
	80%			85%			-			-						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TP KOTTUR</b>	<b>Karnataka</b>	<b>H F BIDARI</b>	<b>TOWN PANCHAYATH KOTTUR HARAPANAHLI ROAD, NEAR IB KOTTUR -583134</b>	<b>08391-226239</b>	<a href="mailto:itstaff_ulb_kottur@yahoo.in">itstaff_ulb_kottur@yahoo.in</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	89%	93%	90 lpcd	95 lpcd	-	-	20%	20%	2 hr	2.5 hr	92%	95%	80%	90%	30%	32%	55%	60%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
<b>Benchmark</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>20%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

[illegible]

## Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	85%	90%	80%	90%	-	5%	-	5%	-	-	80%	90%	5%	5%	41%	50%

### Storm Water Drainage Indicators

	<b>Coverage of storm water drainage network</b>		<b>Incidence of water logging/ flooding</b>		Chief Officer TP KOTTUR
<b>Benchmarks</b>	<b>100 %</b>		<b>0</b>		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	90%	95%	-	-	

## 14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kudligi	KARNATAKA	C.FAKRUDDIN SAB	DR BR AMBEDKAR CIRCLE KUDLIGI – 583135	08391-220049 9742757248	itstaff_ulb_kudaligi@yahoo.com

## Water Supply Indicators

	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchma rks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)



	95%	96%	125	125	0	0	25%	23%	1.50	1.50	98%	98%	80%	80%	20%	25%	88%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	75%	80%	85% UGD Work in under process by KUWS & DB Hospet															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Target s (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			98%	98%	92%	95%	45%	45%	25%	30%	45%	45%	70%	75%	10%	15%	30%	35%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Kudligi			
Benchmarks			100%						0									
			Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
			80%			85%			00			00						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format– 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
T.P Tekkalakote	KARNATAKA	B.Kampalamma	Near KSRTC bus stand, Tekkalakote. Pin:583122	08396-248228	chiefofficertp@yahoo.in
<b>Water Supply Indicators</b>					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmark</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	<b>95</b>	<b>97</b>	<b>100</b>	<b>100</b>	<b>0</b>	<b>0</b>	<b>23</b>	<b>20</b>	<b>4hr</b>	<b>4hr</b>	<b>93</b>	<b>95</b>	<b>60</b>	<b>65</b>	<b>25</b>	<b>30</b>	<b>30</b>	<b>48</b>
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmark</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	<b>85</b>	<b>88</b>	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Solid Waste Management Indicators</b>																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>			<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
			Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
			<b>87</b>	<b>90</b>	<b>85</b>	<b>85</b>	<b>40</b>	<b>45</b>	<b>30</b>	<b>35</b>	<b>45</b>	<b>50</b>	<b>80</b>	<b>80</b>	<b>0</b>	<b>2</b>	<b>30</b>	<b>40</b>
<b>Storm Water Drainage Indicators</b>																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						<b>Chief Officer T.P Tekkalakote</b>			
<b>Benchmarks</b>			<b>100%</b>						<b>0</b>									
			Current (2019- 20)			Targets (2020-21)			Current (2019- 20)			Targets (2020-21)						
			<b>75</b>			<b>80</b>			<b>0</b>			<b>0</b>						

**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kudathini TP	Karnataka	H. Imam Saheb	Ward No. 02 Raghvendra Colony Kudathini	08392-248025	<a href="mailto:cokudathini@gmail.com">cokudathini@gmail.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	73	75	95	97	0	0	25	23	2	3	80	90	85	88	35	45	75	80

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	90	92	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current	Target	Current	Target	Current	Target	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Target

	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	s (2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	nt (2019-20)	(2020-21)	(2019-20)	ts (2020-21)
	75	78	75	80	-	15	-	5	-	-	85	87	8	10	70	75
<b>Storm Water Drainage Indicators</b>																
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<b>Chief Officer Town Panchayath Kudathini</b>			
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>									
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)						
	50			55			-			-						

14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2020-2021

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP MARIYAMMANA HALLI	Karnataka	Sri K.Duruganna, Chief Officer	Town Panchayath, Mariyammanna Halli, Hosapete Tq. Ballari Dist-583222	08394-244655	mariyammanaha.hpt.bly@gmail.com

## Water Supply Indicators

Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)
	80%	90%	80	85	0%	0%	24%	22%	2.5	3	90%	95%	90%	95%	28%	35%	78%	85%

## Sewage Management (Sewerage and Sanitation)

[illegible]

	65%	70%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	Current (2019-20)	Targets (2020-21)	
	30%	40%	40%	50%	15%	15%	20%	25%	15%	15%	60%	75%	5%	5%	45%	50%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer, Mariyammana Halli				
Benchmarks	100%						0										
	Current (2019-20)			Targets (2020-21)			Current (2019-20)			Targets (2020-21)							
	60%			80%			0			0							